



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0011**

Site: 001

MAYAGUEZ ZOO

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: Jun-06-2007

MAYAGUEZ, PR 00681

2.40

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Each exhibitor shall establish and maintain programs of adequate veterinary care that include the availability of appropriate facilities, personnel, equipment, and services to comply with the provisions of this subchapter, and the use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries

All of the camel's hooves are cracked, broken & chipped. These animals do not receive any foot/hoof care at the present time.

A regular program of foot & hoof care shall be established & implemented.

The dorsum of Mundi (elephant) has thickened hyperkeratotic skin and dirt. The facility does perform washes regularly, but only has a sponge mop to use.

Additional cleaning equipment, such as but not limited to, hard & wire brushes should be used to remove this skin. Consult with your veterinarian on the proper & safe cleaning equipment that should be utilized.

Correct by June 27, 2007

2.126 (a) (4)

ACCESS AND INSPECTION OF RECORDS AND PROPERTY.

Each exhibitor shall, during business hours, allow APHIS officials to inspect and photograph the facilities, property and animals, as the APHIS officials consider necessary to enforce the provisions of the Act, the regulations and the standards in this subchapter.

The licensee has cleared about 80% (approx) of the area adjacent to the perimeter fence so that inspection of the fence is now possible. The remaining 20% adjacent to the road named "Camino Peligro" (dangerous road) still cannot be inspected, either due to dense vegetation & weeds near it, or it is not possible to get to the area (either by foot or vehicle) due to dense forestation &/or an unsafe road/path conditions as the name suggests. There are no

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jul-09-2008

Received By:

MAILED CERTIFIED MAIL # 7005 1160 0002 5370 8854

Date:

Title:

Jul-10-2008



Inspection Report

security cameras beyond check point # 11 at the Camino Peligro.

The area(s) where feral dogs have previously entered the zoo has never been identified, so it is essential that the entire perimeter fence be accessible so that it can be inspected for defects &/or holes where a predator, or person, might be able to gain access and harm the animal collection

2.131 (d) (1)

HANDLING OF ANIMALS.

Animals shall be exhibited only for periods of time and under conditions consistent with their good health and well-being.

The lion & tiger dens do not have any elevated resting surfaces where these animals can lie down other than the concrete floor. Some of these cats are only given access to the public exhibit side where there are suitable elevated and soft substrates every other day.

The concrete floors are often damp and potentially can exacerbate or contribute to arthritic conditions, and are not consistent with their overall health and well being.

Elevated resting surfaces shall be provided in all den areas

Correct by August, 20, 2007

3.131 (d)

SANITATION.

A safe and effective program for the control of insects, ectoparasites, and avian and mammalian pests shall be established and maintained.

Numerous flies &/or mosquitoes were observed in the elephant barn & rhino exhibit. These flies are causing irritation to the rhino's eyes. In addition, many biting ants were also observed in the area where the rhinos are fed. This inspector was bitten several times by biting flies and ants while inspecting these 2 areas.

Establish a safe and effective pest control program to reduce the number of flies and ants in these 2 areas. This may include, but is not limited to, frequent removal of manure, removing standing water in the enclosures, frequent spraying of safe insecticides on the animals, or the use of biological or chemical control of these areas.

Consult with your veterinarian &/or professional pest control company for advice in controlling these pests which not only cause irritation to the animals, but may also carry infectious diseases to the animal collection.

Correct by June 27, 2007

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

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Jul-10-2008



Inspection Report

This inspection report amends the inspection report dated Jun 19, 2007 (LARIS codes 3252, 191669, 9094) and reflects the deletion of 2 non compliant items that appeared as part of sections 2.126(a)(4) & 3.131(a) that were cited on that report.

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ROBERT BRANDES, D V M USDA, APHIS, Animal Care

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Date:

Title:

Jul-10-2008



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0011	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	06-JUN-07

Count	Species
000001	DESERT COTTONTAIL RABBIT
000001	SWAMP RABBIT
000002	NUTTALLS COTTONTAIL RABBIT
000004	GOLDEN HAMSTER
000006	LESSER LONG-TAILED HAMSTER
000012	EASTERN COTTONTAIL RABBIT
000013	WHITE-EARED MARMOSET
000014	COMMON HAMSTER
000021	SILVERY MARMOSET
000074	Total



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0011**

Site: 001

MAYAGUEZ ZOO

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: Jun-19-2007

MAYAGUEZ, PR 00681

2.40

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Each exhibitor shall establish and maintain programs of adequate veterinary care that include the availability of appropriate facilities, personnel, equipment, and services to comply with the provisions of this subchapter, and the use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries.

All of the camel's hooves are cracked, broken & chipped. These animals do not receive any foot/h hoof care at the present time.

A regular program of foot & hoof care shall be established & implemented.

The dorsum of Mundi (elephant) has thickened hyperkeratotic skin and dirt. The facility does perform washes regularly, but only has a sponge mop to use.

Additional cleaning equipment, such as but not limited to, hard & wire brushes should be used to remove this skin. Consult with your veterinarian on the proper & safe cleaning equipment that should be utilized.

Correct by June 27, 2007

2.126 (a) (4)

ACCESS AND INSPECTION OF RECORDS AND PROPERTY.

Each exhibitor shall, during business hours, allow APHIS officials to inspect and photograph the facilities, property and animals, as the APHIS officials consider necessary to enforce the provisions of the Act, the regulations and the standards in this subchapter.

The licensee has cleared about 80% (approx) of the area adjacent to the perimeter fence so that inspection of the fence is now possible. The remaining 20% adjacent to the road named "Camino Peligro" (dangerous road) still cannot be inspected, either due to dense vegetation & weeds near it, or it is not possible to get to the area (either by foot or

Prepared By:

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Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jul-15-2008

Received By:

MAILED CERTIFIED MAIL # 70063450000217196270

Date:

Title:

Jul-16-2008



Inspection Report

vehicle) due to dense forestation &/or an unsafe road/path conditions as the name suggests. There are no security cameras beyond check point # 11 at the Camino Peligro.

The area(s) where feral dogs have previously entered the zoo has never been identified, so it is essential that the entire perimeter fence be accessible so that it can be inspected for defects &/or holes where a predator, or person, might be able to gain access and harm the animal collection.

2.131 (d) (1)

HANDLING OF ANIMALS.

Animals shall be exhibited only for periods of time and under conditions consistent with their good health and well-being.

The lion & tiger dens do not have any elevated resting surfaces where these animals can lie down other than the concrete floor. Some of these cats are only given access to the public exhibit side where there are suitable elevated and soft substrates every other day.

The concrete floors are often damp and potentially can exacerbate or contribute to arthritic conditions, and are not consistent with their overall health and well being.

Elevated resting surfaces shall be provided in all den areas

Correct by August, 20, 2007

3.131 (d)

SANITATION.

A safe and effective program for the control of insects, ectoparasites, and avian and mammalian pests shall be established and maintained.

Numerous flies &/or mosquitoes were observed in the elephant barn & rhino exhibit. These flies are causing irritation to the rhino's eyes. In addition, many biting ants were also observed in the area where the rhinos are fed. This inspector was bitten several times by biting flies and ants while inspecting these 2 areas.

Establish a safe and effective pest control program to reduce the number of flies and ants in these 2 areas. This may include, but is not limited to, frequent removal of manure, removing standing water in the enclosures, frequent spraying of safe insecticides on the animals, or the use of biological or chemical control of these areas.

Consult with your veterinarian &/or professional pest control company for advice in controlling these pests which not only cause irritation to the animals, but may also carry infectious diseases to the animal collection.

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ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

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Jul-15-2008

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MAILED CERTIFIED MAIL # 70063450000217196270

Date:

Title:

Jul-16-2008



Inspection Report

Correct by June 27, 2007

This inspection report further amends the previous amended inspection report dated June 6 2007 (LARIS codes 3252, 191806, 9094), and reflects the change in the date of the inspection from Jun 6, 2007 to the correct date of June 19, 2007.

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jul-15-2008

Received By:

MAILED CERTIFIED MAIL # 70063450000217196270

Date:

Title:

Jul-16-2008



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0011	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	19-JUN-07

Count	Species
000001	DESERT COTTONTAIL RABBIT
000001	SWAMP RABBIT
000002	NUTTALLS COTTONTAIL RABBIT
000004	GOLDEN HAMSTER
000012	EASTERN COTTONTAIL RABBIT
000013	WHITE-EARED MARMOSET
000014	COMMON HAMSTER
000021	SILVERY MARMOSET
000068	Total



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0011**

Site: 001

MAYAGUEZ ZOO

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: Jun-19-2007

MAYAGUEZ, PR 00681

2.40

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Each exhibitor shall establish and maintain programs of adequate veterinary care that include the availability of appropriate facilities, personnel, equipment, and services to comply with the provisions of this subchapter, and the use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries.

All of the camel's hooves are cracked, broken & chipped. These animals do not receive any foot/hof care at the present time.

A regular program of foot & hoof care shall be established & implemented.

The dorsum of Mundi (elephant) has thickened hyperkeratotic skin and dirt. The facility does perform washes regularly but only has a sponge mop to use.

Additional cleaning equipment, such as but not limited to, hard & wire brushes should be used to remove this skin. Consult with your veterinarian on the proper & safe cleaning equipment that should be utilized.

Correct by June 27, 2007

2.126 (a) (4) REPEAT

ACCESS AND INSPECTION OF RECORDS AND PROPERTY.

Each exhibitor shall, during business hours, allow APHIS officials: to inspect and the facilities, property and animals, as the APHIS officials consider necessary to enforce the provisions of the Act, the regulations and the standards in this subchapter; and the use of a room, table, or other facilities necessary for the proper inspection of the property or animals shall be extended to APHIS officials by the exhibitor.

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jun-19-2007

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR & ZOO VETERINARIAN

Jun-20-2007



Inspection Report

The licensee has constructed dock/platform areas for safe boarding onto a water conveyance to & from the spider monkey island, but the raft that has been cited as unsafe on previous inspections still remains unchanged.

This raft is still comprised of 4 plastic barrels (two on each side) with a small platform between them. This wobbly raft is then pulled by a rope strung between the island and the ?shore?. Zoo personnel have fallen off this raft previously.

The water conveyance to the squirrel monkey island is the same type of unsafe barrel raft as is used to gain access to the spider monkey island.

These conveyances are not considered safe by this inspector to conduct an inspection of both the spider monkey & squirrel monkey islands to determine & ensure that the health and well-being of the animals on the islands is being provided. The licensee has not demonstrated that any government agency or safety authority considers this present raft and pulley system as safe either.

A safe water conveyance shall be provided so that an inspection of the islands are possible.

The licensee has cleared about 80% (approx) of the area adjacent to the perimeter fence so that inspection of the fence is now possible. The remaining 20% adjacent to the road named "Camino Peligro?(dangerous road) still cannot be inspected, either due to dense vegetation & weeds near it, or it is not possible to get to the area (either by foot or vehicle) due to dense forestation &/or an unsafe road/path conditions as the name suggests. There are no security cameras beyond check point # 11 at the Camino Peligro.

The area(s) where feral dogs have previously entered the zoo has never been identified, so it is essential that the entire perimeter fence be accessible so that it can be inspected for defects &/or holes where a predator, or person, might be able to gain access and harm the animal collection.

2.131 (d) (1)

HANDLING OF ANIMALS.

Animals shall be exhibited only for periods of time and under conditions consistent with their good health and well-being.

The lion & tiger dens do not have any elevated resting surfaces where these animals can lie down other than the concrete floor. Some of these cats are only given access to the public exhibit side, where there are suitable elevated and soft substrates every other day.

The concrete floors are often damp and potentially can exacerbate or contribute to arthritic conditions, and are not consistent with their overall health & well-being.

Elevated resting surfaces shall be provided in all den areas.

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jun-19-2007

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR & ZOO VETERINARIAN

Jun-20-2007



Inspection Report

Correct by August 20, 2007

3.131 (a) REPEAT

SANITATION.

Excreta shall be removed from primary enclosures as often as necessary to prevent contamination of the animals contained therein and to minimize disease hazards and to reduce odors.

The blueprints have been drawn for the filtration system & new hippo exhibit. The bidding process for the selection of the contractor who will construct this new exhibit has not commenced, and construction has not yet begun. Once the contractor is selected it is anticipated that it will take a year to construct this new exhibit.

During the time of the inspection today, the pool was in the process of beginning to be refilled (after it was previously drained). Based upon previous inspections and the compliance history of this exhibit, it is anticipated that this pool will become very dirty quickly due to its lack of a filtration system and the known waste load of these animals. The accumulations of these fecal wastes do not minimize disease hazards and may increase the risk of infections to the small skin scrapes that were observed on the female hippo during the inspection of these animals.

3.131 (d)

SANITATION.

A safe and effective program for the control of insects, ectoparasites, and avian and mammalian pests shall be established and maintained.

Numerous flies &/or mosquitoes were observed in the elephant barn and the rhino exhibit. The flies are causing irritation to the rhino's eyes. In addition, many biting ants were also observed in the area where the rhinos are fed. This inspector was bitten several times by biting flies and ants while inspecting these 2 areas.

Establish a safe and effective pest control program to reduce the number of flies and ants in these 2 areas. This may include, but is not limited to, frequent removal of manure, removing standing water in the enclosures, frequent spraying of safe insecticides on the animals, or the use of biological or chemical control of these areas.

Consult with your veterinarian &/or professional pest control company for advice in controlling these pests which not only cause irritation to the animals, but may also carry infectious diseases to the animal collection.

Correct by June 27, 2007

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jun-19-2007

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR & ZOO VETERINARIAN

Jun-20-2007



Inspection Report

Ms. Marisell Mora, the zoo director unexpectedly left the facility and was not present during the exit interview. The exit interview was conducted with (b) (6), (b) (7)(C) the attending veterinarian.

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jun-19-2007

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR & ZOO VETERINARIAN

Jun-20-2007



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0011	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	19-JUN-07

Count	Species
000001	DESERT COTTONTAIL RABBIT
000001	SWAMP RABBIT
000002	NUTTALLS COTTONTAIL RABBIT
000004	GOLDEN HAMSTER
000006	LESSER LONG-TAILED HAMSTER
000012	EASTERN COTTONTAIL RABBIT
000013	WHITE-EARED MARMOSET
000014	COMMON HAMSTER
000021	SILVERY MARMOSET
000074	Total



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0011**

P.O. BOX 1085

Site: 001

MAYAGUEZ ZOO

Type: ROUTINE INSPECTION

MAYAGUEZ, PR 00681

Date: May-05-2009

2.40

REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Each exhibitor shall establish and maintain programs of adequate veterinary care that include the use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries.

The camel's hooves are still cracked. The medical records indicate that these animals received foot trimming on 4/23/09, and have cracked again in this short period of time. This area is frequently wet which may contribute to this condition. The black/white llama also has long misshapen hooves. The nails of this llama are also deviated.

Several expired medications were observed in the veterinarian's office: Epinephrine exp 10/08, Thiamine inj exp 10/07, Amoxicillin caps 500mg exp 11/08, Vitamin K inj exp 8/08, 2 bottles of Clindamycin 150mg exp 2/09, Metronidazole 250mg exp 2/09. There does not appear to be an effective system to check and remove expired medications. Expired medications are considered adulterated and shall not be administered to animals.

The dorsum of Mundi still have large amounts of thickened hyperkeratotic skin. The facility has changed from a sponge mop to a nylon type broom for use in washing. This may not be stiff enough to adequately clean & remove the necessary layers of skin.

2.131 (c) (1)

HANDLING OF ANIMALS.

During public exhibition, any animal must be handled so there is minimal risk of harm to the animal and to the public, with sufficient distance and/or barriers between the animal and the general viewing public so as to assure the safety of animals and the public.

The public can put their fingers into the lion enclosure. This area is located on the right side of the picture window which is mostly covered with a plastic type panel that is affixed to the enclosure, and prevents the public from putting their fingers through the enclosure. This plastic panel is not high enough to completely cover this accessible area, and there are 2 horizontal mesh squares rows which are not covered and are accessible to the public.

The public must not be allowed or able to put any body parts into any enclosures, especially ones which contain

Prepared By:

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Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

May-06-2009

Received By:

(b) (6), (b) (7)(C)

Date:

Title: VETERINARIAN

May-06-2009



Inspection Report

dangerous animals.

Correct by May 15, 2009

3.125 (a)

FACILITIES, GENERAL.

The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

The metal poles that support the roof over the ocelot exhibit have flaking, pitting, deteriorated rust, and may no longer support the roof on the left side. There are several raised screws on the center pole which has elevated shelves in the raccoon enclosure. These wooden shelves are also very deteriorated and are no longer structurally sound. One of the tiger resting surfaces has large areas of broken & splintered, wood which pose a risk of injury.

The sides of the pig exhibit have large gaps between the fence and the ground. This may be caused by soil erosion or rooting of the pigs themselves. This fence shall be repaired, or filled in, as appropriate.

It was reported that one of the lions frequently gets out of its exhibit and goes into an adjacent moated non exhibit area which is surrounded by walls and chain link fence. The back wall of the lion exhibit is not of sufficient height to reasonably contain this lion. There is a potential risk of injury to the animal from the jump into the moated adjacent area which is much lower than the exhibit. This lion could also potentially gain access to public areas (or other unsecured areas) from a corner of the exhibit where the enclosure wall is very short, in addition to the adjacent moated area which he has already occupied. This exhibit shall contain the lions so that they cannot get out.

The bongo antelope's shelter is currently under renovation, but the animals can still enter it. This block shelter contains 2 window type openings and a service entrance that opens to the outside. At the present time, the entrance is blocked with chain link material that is only loosely placed on several exposed nails, and the window type openings are not covered. These areas do not adequately contain the animals as they could potentially push on the chain link and get out of the enclosure during this temporary renovation time, or allow for easy access of dogs or predators which frequently gain access to the zoo grounds.

All enclosures shall be in good repair, protect the animals from injury, be structurally sound, and contain the animals.

Correct by June 15, 2009

3.127 (d)

FACILITIES, OUTDOOR.

On or after May 17, 2000, all outdoor housing facilities (i.e., facilities not entirely indoors) must be enclosed by a perimeter fence that is of sufficient height to keep animals and unauthorized persons out. The fence must be constructed so that it protects the animals in the facility by restricting animals and unauthorized persons from going

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Date:

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May-06-2009

Received By:

(b) (6), (b) (7)(C)

Date:

Title: VETERINARIAN

May-06-2009



Inspection Report

through it or under it and having contact with the animals in the facility, and so that it can function as a secondary containment system for the animals in the facility. It must be of sufficient distance from the outside of the primary enclosure to prevent physical contact between animals inside the enclosure and animals or persons outside the perimeter fence.

The perimeter fence is not secure in several of the areas that were inspected. There are several holes under the fence line due to either soil erosion or what appears to be evidence of animals digging under the fence. There are also several fallen trees and branches sitting on top of the fence which can serve as a bridge for feral animals entering the zoo. In addition, a large drainage culvert which runs under the perimeter fence and is open on both ends was observed. This also serves as a tunnel for the easy entrance of unwanted feral animals. The entrance door located near the ticket booth is not locked at night.

It has been reported that feral dogs still gain access into the zoo. In the past dogs have been responsible for harming or causing death to the animal collection. Feral dogs pose the risk of harm or disease to the zoo's animals and should not gain access.

The perimeter fence must be in good repair and constructed so that it prevents unauthorized persons and animals from going through it or under it. It must function as a secondary containment system for the animals in the zoo.

Correct by June 15, 2009

3.131 (d) REPEAT SANITATION.

A safe and effective program for the control of insects, ectoparasites, and avian and mammalian pests shall be established and maintained.

Numerous flies were once again observed in & around the rhino exhibit, and on the animals. These flies continue to contribute in the eye irritations of the rhinos. The zoo personnel (so far) are unable to control the fly population so as to minimize the effect of the flies on the irritations & stress to the animals. Consult with a professional pest control company on an effective & safe method(s) to reduce the fly population in this exhibit.

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

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Date:

Title: VETERINARIAN

May-06-2009



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0011	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	05-MAY-09

Count	Species
000001	DESERT COTTONTAIL RABBIT
000001	NUTTALLS COTTONTAIL RABBIT
000001	SWAMP RABBIT
000002	STRIPED HAMSTER
000004	BARE-FACED TAMARIN
000004	WHITE-FRONTED MARMOSET
000008	BUFF-HEADED MARMOSET
000008	LESSER LONG-TAILED HAMSTER
000009	GOLDEN HAMSTER
000012	COMMON HAMSTER
000015	EASTERN COTTONTAIL RABBIT
000018	WHITE-EARED MARMOSET
000020	SILVERY MARMOSET
000103	Total



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate:

P.O. BOX 1085

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

MAYAGUEZ, PR 00681

Type: PRELICENSE INSPECTION #1

Date: Jun-30-2009

2.131 (c) (1)

HANDLING OF ANIMALS.

During public exhibition, any animal must be handled so there is minimal risk of harm to the animal and to the public, with sufficient distance and/or barriers between the animal and the general viewing public so as to assure the safety of animals and the public.

The public can potentially reach into the lion exhibit on the right side of the viewing window. There is a plastic barrier that is installed, but this is not of sufficient height to totally prevent the public from reaching over this barrier and sticking their fingers in. This inspector was able to perform this with little effort.

The public must not be allowed or able to put any body part into any enclosures, especially those that house dangerous animals.

3.125 (a)

FACILITIES, GENERAL.

The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

One of the lions has repeatedly gotten out of the exhibit and jumps into an adjacent moated non exhibit area which is surrounded by walls and a chain link fence. The back of this lion exhibit is not of sufficient height to reasonably contain this lion. There is a potential risk of injury to this animal from the jump into the moated adjacent area which is much lower than the exhibit itself. This lion (or any others) can also potentially gain access to the public area (or other unsecured areas) from a corner of the exhibit where the wall is very short, in addition to the adjacent moated area which he has already occupied. This exhibit shall securely contain all the animals.

3.127 (d)

FACILITIES, OUTDOOR.

On or after May 17, 2000, all outdoor housing facilities (i.e., facilities not entirely indoors) must be enclosed by a

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ROBERT BRANDES, D V M USDA, APHIS, Animal Care

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Jun-30-2009

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(b) (6), (b) (7)(C)

Date:

Title: VETERINARIAN

Jun-30-2009



Inspection Report

perimeter fence that is of sufficient height to keep animals and unauthorized persons out. Fences less than 8 feet high for potentially dangerous animals, such as, but not limited to, large felines (e.g., lions, tigers, leopards, cougars, etc.), bears, wolves, rhinoceros, and elephants, or less than 6 feet high for other animals must be approved in writing by the Administrator. The fence must be constructed so that it protects the animals in the facility by restricting animals and unauthorized persons from going through it or under it and having contact with the animals in the facility, and so that it can function as a secondary containment system for the animals in the facility. It must be of sufficient distance from the outside of the primary enclosure to prevent physical contact between animals inside the enclosure and animals or persons outside the perimeter fence. Such fences less than 3 feet in distance from the primary enclosure must be approved in writing by the Administrator.

The perimeter fence is in disrepair in many locations. A large portion of the fence line is in a dense tropical rain forest making visualization of the entire fence line impossible because a large portion of it is covered and entangled by dense vegetation and branches and is not easily accessible for inspection due to steep cliffs and valleys. There are several areas which were observed where there are holes under the fence that are either caused by feral animals digging underneath &/or soil erosion. These holes are large enough to allow feral animals to pass under the perimeter fence. There is also one area where it was observed that a back hoe crashed into the fence causing damage to the fence. The zoo has had a history of feral dogs entering the zoo property and either harming or causing death to the animal collection. Feral dogs pose a risk of harm or disease to the zoo's collection and should not gain access.

The perimeter fence shall be in good repair and constructed and maintained so that it prevents unauthorized persons and animals from going through it. It must function as a secondary containment system for the animals in the zoo.

3.127 (c)

FACILITIES, OUTDOOR.

A suitable method shall be provided to rapidly eliminate excess water. The method of drainage shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or the protection of the environment.

The lower portion of the camel exhibit has large areas of muddy standing water which does not drain rapidly. These areas are significantly contributing the the frequent cracking & chipping of the animal's hooves even though they receive frequent hoof care & trimmings.

All enclosures shall be capable of rapidly draining any excess water.

3.131 (d)

SANITATION.

A safe and effective program for the control of insects, ectoparasites, and avian and mammalian pests shall be established and maintained.

Many flies were observed in the rhino enclosure. These animals have a history of chronic eye irritations which the

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jun-30-2009

Received By:

(b) (6), (b) (7)(C)

Date:

Title: VETERINARIAN

Jun-30-2009



Inspection Report

flies contribute to. The flies were visibly around the eyes of the rhinos (which had ointment applied) and they appeared bothered by them as evidenced by the constant flicking of their eyelids.

The current fly control system is not totally effective in reducing the fly population. Other safe effective methods (biological, chemical, improved sanitation & waste disposal) shall be evaluated to reduce the flies and the irritation they are causing to the rhinos.

When all of the above are corrected, please contact this inspector at 240-461-9150 to schedule the next pre license inspection.

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Jun-30-2009

Received By:

(b) (6), (b) (7)(C)

Date:

Title: VETERINARIAN

Jun-30-2009



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	30-JUN-09

Count	Species
000001	DESERT COTTONTAIL RABBIT
000001	NUTTALLS COTTONTAIL RABBIT
000001	SWAMP RABBIT
000004	WHITE-FRONTED MARMOSET
000008	BARE-FACED TAMARIN
000008	BUFF-HEADED MARMOSET
000008	STRIPED HAMSTER
000009	GOLDEN HAMSTER
000011	COMMON HAMSTER
000011	SILVERY MARMOSET
000015	EASTERN COTTONTAIL RABBIT
000030	WHITE-EARED MARMOSET
000107	Total



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate:

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: PRELICENSE INSPECTION #2

Date: Dec-01-2009

MAYAGUEZ, PR 00681

All applicable regulations and standards are compliant at this time. A recommendation for a Class C exhibitor license is now made.

Please submit a license fee of \$225.00, together with a copy of this inspection report, made payable to USDA-APHIS-Animal Care to:

USDA-APHIS-AC
920 Main Campus Dr., Suite 200
Raleigh, NC 27606

Prepared By:

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Dec-01-2009

Received By:

(b) (6), (b) (7)(C)

Date:

Title: VETERINARIAN

Dec-01-2009



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	01-DEC-09

Count	Species
000001	DESERT COTTONTAIL RABBIT
000001	NUTTALLS COTTONTAIL RABBIT
000001	SWAMP RABBIT
000004	WHITE-FRONTED MARMOSET
000008	BARE-FACED TAMARIN
000008	BUFF-HEADED MARMOSET
000009	GOLDEN HAMSTER
000010	LESSER LONG-TAILED HAMSTER
000011	COMMON HAMSTER
000014	EASTERN COTTONTAIL RABBIT
000017	SILVERY MARMOSET
000017	WHITE-EARED MARMOSET
000101	Total



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: Jun-21-2010

MAYAGUEZ, PR 00680

2.40 (b) (1)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

(b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(1) The availability of appropriate facilities, personnel, equipment, and services to comply with the provisions of this subchapter;

In the Elephant service area there was a Gentaved (Gentamicyn) bottle (used to treat capuchin monkeys) with expiration date 4-2009.

No record was found in the clinical histories of that treatment with Gentamicyn in the capuchins.

The use of expired medications is not permitted in regulated animals. Use expired medicines will lead to failure to provide adequate veterinary care to the animals. This will affect the health and well-being of the animals.

Is important to the health and welfare of the animals to use current dated pharmaceuticals and supplies.

The expired bottle was discarded during the inspection.

3.80 (a) (2) (i)

PRIMARY ENCLOSURES.

(a) General requirements.

(2) Primary enclosures must be constructed and maintained so that they:

(i) Have no sharp points or edges that could injure the nonhuman primates.

one of the shelves used to feed the monkeys (Capuchin Enclosure) is broken and has an exposed sharp and rusted surface, that can cause injuries to the animals.

Prepared By:

JUAN F ARANGO, ACI

USDA, APHIS, Animal Care

Date:

Title: ANIMAL CARE INSPECTOR

Inspector 6008

Jun-22-2010

Received By:

(b) (6), (b) (7)(C)

Date:

Title:

Jun-23-2010



Inspection Report

2 doors and a resting surface inside of the baboons building are broken exposing a sharp surfaces, which can cause injury to the animals.

All enclosures shall be in good repair, protect the animals from injury, be structurally sound and contain the animals.

Correct by: July- 15- 2010.

3.84 (c)

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

(c) Housekeeping for premises. es where housing facilities are located, including buildings and surrounding grounds.

Weeds, grass, and bushes must be controlled so as to facilitate cleaning of the premises and pest control.

In the area around the primary enclosure of the Capuchins was found that the maintenance is not being done routinely. The plants are overgrown around the enclosure and some are growing into the mesh of the monkeys cage.

Surrounding grounds, must be kept clean and in good repair in order to protect the nonhuman primates from injury, to facilitate the husbandry practices required and to reduce or eliminate breeding and living areas for rodents, pests, and vermin.

Correct by: July- 15- 2010.

3.125 (a)

FACILITIES, GENERAL.

(a) Structural strength. The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

In the area where the jaguars are kept was found a guillotine door driven by a pulley and does not have any type of lock, this door has a gap which the animal can put its limb under and possibly lift the door and escape with the consequent danger for the people and the animal.

Correct by: June- 23- 2010

In the fence that divides the 2 llamas enclosures was found a portion of the mesh that was poorly repaired with sharp tips s that can cause injury to animals in both sides of the enclosures.

Prepared By:

JUAN F ARANGO, ACI
Title: ANIMAL CARE INSPECTOR

USDA, APHIS, Animal Care
Inspector 6008

Date:
Jun-22-2010

Received By:

(b) (6), (b) (7)(C)
Title:

Date:
Jun-23-2010



Inspection Report

In the exhibition of the bongo antelope was found one of the primary enclosure doors broken and has a separation that allows animals to get his head between fencing with the danger for the animals to become trapped and to suffer wounds and serious injuries.

In the commissary in different parts of the ceiling was observed water damage. Cement and paint chunks falling from the ceiling with the risk of contaminating the animals food that is prepared there.

All enclosures shall be in good repair, protect the animals from injury, be structurally sound and contain the animals.

Correct by: July-22- 2010

3.127 (c)

FACILITIES, OUTDOOR.

(c) Drainage. A suitable method shall be provided to rapidly eliminate excess water. The method of drainage shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or the protection of the environment.

In the rhino exhibition was found the area of the shelter flooded with water.

It is important for the health and well being of the animals to have a dry area that provides shelter from inclement weather. A suitable method to rapidly eliminate excess water must be provided for the shelter area.

Correct by: July- 30- 2010

3.127 (d)

FACILITIES, OUTDOOR.

On or after May 17, 2000, all outdoor housing facilities (i.e., facilities not entirely indoors) must be enclosed by a perimeter fence that is of sufficient height to keep animals and unauthorized persons out. Fences less than 8 feet high for potentially dangerous animals, such as, but not limited to, large felines (e.g., lions, tigers, leopards, cougars, etc.), bears, wolves, rhinoceros, and elephants, or less than 6 feet high for other animals must be approved in writing by the Administrator. The fence must be constructed so that it protects the animals in the facility by restricting animals and unauthorized persons from going through it or under it and having contact with the animals in the facility, and so that it can function as a secondary containment system for the animals in the facility.

The perimeter fence is in disrepair in many locations in front of the parking lot. There are several areas which were

Prepared By:

JUAN F ARANGO, ACI
Title: ANIMAL CARE INSPECTOR

USDA, APHIS, Animal Care
Inspector 6008

Date:
Jun-22-2010

Received By:

(b) (6), (b) (7)(C)
Title:

Date:
Jun-23-2010



Inspection Report

observed where there are holes under the fence that are either caused by feral animals digging underneath &/or soil erosion. These holes are large enough to allow feral animals to pass under the perimeter fence.

Feral animals pose a risk of harm or disease to the zoo's collection and should not gain access.

The perimeter fence shall be in good repair and constructed and maintained so that it prevents unauthorized persons and animals from going through it. It must function as a secondary containment system for the animals in the zoo.

Correct by: July- 15- 2010

3.129 (a)

FEEDING.

(a) The food shall be wholesome, palatable, and free from contamination and of sufficient quantity and nutritive value to maintain all animals in good health. The diet shall be prepared with consideration for the age, species, condition, size, and type of the animal. Animals shall be fed at least once a day except as dictated by hibernation, veterinary treatment, normal fasts, or other professionally accepted practices.

In the elephant building was found that the keeper prepares food for the elephant in an area that this occupied by tools and machinery utilized in the maintenance of the facility, with the risk of contamination and without proper food handling.

It is important for the health and the well being of the animals to have a clean and uncontaminated feed.

An area for preparing the elephant food, separated from the machinery, tools, and any other risk of contamination, shall be established and this should be kept clean and organized.

Correct by: July- 15- 2010.

3.131 (c)

SANITATION.

(c) Housekeeping. Premises (buildings and grounds) shall be kept clean and in good repair in order to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this subpart.

The refrigerator and freezer in the commissary were found with accumulation of trash on the floor and accumulation of organic matter on the handles, which are a contamination hazard for animal food is stored there.

In the commissary over the the refrigerators, and in all the corners was observed a great accumulation of cobwebs.

Buildings shall be kept clean and in good repair, in order to protect the animals a cleaning and maintenance program shall be established and maintained at all times.

Prepared By:

	JUAN F ARANGO, ACI	USDA, APHIS, Animal Care	Date:
Title:	ANIMAL CARE INSPECTOR	Inspector 6008	Jun-22-2010

Received By:

	(b) (6), (b) (7)(C)		Date:
Title:			Jun-23-2010



Inspection Report

Correct by: June - 25- 2010

3.131 (d)

SANITATION.

(d) Pest control. A safe and effective program for the control of insects, ectoparasites, and avian and mammalian pests shall be established and maintained.

In the Giraffe service area rodents feces in the corners and around the food barrels was observed.

2 exterior and 3 interior black pest control boxes were checked and apparently were not in use for months, were full of trash and none of the pest control product was found.

The rodents feces contamination around the food storage areas is a risk for the health and well being of the animals, the rodents are known source of multiple infections diseases for other mammals.

The trailer used to store the hay was found infested with cockroaches.

A working safe and effective pest control program shall be established and maintained on the permanent basis.

Correct by: July, 15, 2009.

Inspection and exit interview with the veterinarian.

Prepared By:

JUAN F ARANGO, ACI
ANIMAL CARE INSPECTOR

USDA, APHIS, Animal Care
Inspector 6008

Date:
Jun-22-2010

Received By:

(b) (6), (b) (7)(C)
Title:

Date:
Jun-23-2010



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	21-JUN-10

Count	Species
000004	BROWN CAPUCHIN
000004	Total



CFR : 3.127(d)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:29 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(d)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 2:12 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(d)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 1:59 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(d)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 1:55 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.80(a)(2)(1)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 1:46 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.127(d)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:31 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.80(a)(2)(1)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 1:46 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.80(a)(2)(1)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 1:46 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.80(a)(2)(1)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 1:46 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114
Legal Name:
ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.125(a)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 10:49 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114
Legal Name:
ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.127(d)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:32 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.80(a)(2)(1)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:54 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.80(a)(2)(1)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:55 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.84(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:53 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.84(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:53 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.84(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:53 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.125(a)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 2:18 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.125(a)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 11:24 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.125(a)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 11:13 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.125(a)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 10:49 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114
Legal Name:
ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.127(d)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:37 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.127(d)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 9:37 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 10:49 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 10:50 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 10:50 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.129(a)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 10:22 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.127(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 1:32 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.127(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 1:32 pm
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 10:40 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(c)

Photographer: Juan F Arango
Date and Time: 25-JUN-10 10:40 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



CFR : 3.131(c)

Photographer: Juan F Arango
Date and Time: 21-JUN-10 10:42 am
Inspection No: 172101602500403
Description:

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

MAYAGUEZ, PR 00680

Date: Jan-31-2012

3.125 (a)

FACILITIES, GENERAL.

Sec. 3.125 Facilities, general.

(a) Structural strength. The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

****The door in the giraffe shelter had jagged rusted edges in the bottom, which may result in accidental injury to the animals.

**** Housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

****To be corrected by 3-1-2012.

3.127 (c)

REPEAT

FACILITIES, OUTDOOR.

Sec. 3.127 Facilities, outdoor.

(c) Drainage. A suitable method shall be provided to rapidly eliminate excess water. The method of drainage shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or the protection of the environment.

***The shelter area under the viewing platform of the rhino exhibit and the exhibit area of the tiger outdoor enclosure had water and mud accumulation.

***In order to prevent health problems (foot issues, gastrointestinal disease, etc) a suitable method shall be provided to rapidly eliminate excess water in animal exhibit and shelter areas.

****This was a focused inspection on previous nci's and tiger, primate and elephant exhibits.

****An exit interview was conducted with the veterinarian on 1-31-2012.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Jan-31-2012

Received By:

(b) (6), (b) (7)(C)

Date:

Title: VETERINARIAN, CURATOR

Jan-31-2012



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	31-JAN-12

Count	Species
000001	AFRICAN ELEPHANT
000001	COMMON ZEBRA
000001	GIRAFFE
000001	WHITE RHINOCEROS
000002	BONGO
000002	CHIMPANZEE
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	TIGER
000002	WARTHOG
000003	DOMESTIC DROMEDARY CAMEL
000003	THOMSONS GAZELLE
000004	BLACK-HANDED SPIDER MONKEY
000004	BROWN CAPUCHIN
000007	LION
000007	LLAMA
000012	OLIVE BABOON
000056	Total



Photographer: L Navarro

Date and Time: 01-FEB-12

Inspection No: 31121204490302

Description:

Door with rusty jagged edges.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro.

Date and Time: 01-FEB-12

Inspection No: 31121204490302

Description:

Rhino shelter area with accumulation of mud and water.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 01-FEB-12

Inspection No: 31121204490302

Description:

Draining problem in the rhino exhibit.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 01-FEB-12

Inspection No: 31121204490302

Description:

Draining problem in the tiger exhibit.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

MAYAGUEZ, PR 00680

Date: May-24-2012

3.75 (f)

HOUSING FACILITIES, GENERAL.

Sec. 3.75 Housing facilities, general.

(f) Drainage and waste disposal. Housing facility operators must provide for regular and frequent collection, removal, and disposal of animal and food wastes, bedding, debris, water, and any other fluids and wastes, in a manner that minimizes contamination and disease risk.

****The chimpanzee moat had accumulation of dirt, debris, and trash (toy pins) which may clog the draining system resulting in accumulation of waste water when the enclosure is cleaned.

**** Disposal and drainage systems must minimize vermin and pest infestation, insects, odors, and disease hazards. All drains must be properly constructed, installed, and maintained.

****To be corrected by 6-15-2012.

3.125 (a)

REPEAT

FACILITIES, GENERAL.

Sec. 3.125 Facilities, general.

(a) Structural strength. The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

****The door in the giraffe shelter had jagged rusted edges in the bottom, which may result in accidental injury to the animals.

****The guillotine doors in the big cat (tiger, lion) shelter area had rust which may compromise the strength of the door. This is very important when working with dangerous animals.

**** Housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

May-24-2012

Received By:

(b) (6), (b) (7)(C)

Date:

Title: BIOLOGIST

May-24-2012



Inspection Report

3.127 (c) **REPEAT**

FACILITIES, OUTDOOR.

Sec. 3.127 Facilities, outdoor.

(c) Drainage. A suitable method shall be provided to rapidly eliminate excess water. The method of drainage shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or the protection of the environment.

***The shelter area under the viewing platform of the rhino exhibit and the exhibit moat area had water accumulation due to a deficient draining system.

****In order to prevent health problems (foot issues, gastrointestinal disease, odor, vermin, etc) a suitable method shall be provided to rapidly eliminate excess water in animal exhibit and shelter areas.

****The zoo is in the bidding process to correct this nci and after bidding it will take 90 days to complete the job.

****An exit interview was conducted with the biologist.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

May-24-2012

Received By:

(b) (6), (b) (7)(C)

Date:

Title: BIOLOGIST

May-24-2012



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	24-MAY-12

Count	Species
000001	AFRICAN ELEPHANT
000001	COATI MUNDI
000001	GIRAFFE
000001	OCELOT
000001	SABLE ANTELOPE
000001	SLOTH BEAR
000001	WHITE RHINOCEROS
000002	AFRICAN CRESTED PORCUPINE
000002	BARBARY SHEEP
000002	BONGO
000002	BUSHBUCK
000002	CHIMPANZEE
000002	COMMON ZEBRA
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000003	DOMESTIC DROMEDARY CAMEL
000003	GUENON
000003	TIGER
000004	BLACK-HANDED SPIDER MONKEY
000004	BROWN CAPUCHIN
000004	PUMA
000004	RING-TAILED LEMUR
000007	IMPALA
000007	LION
000007	RACCOON
000012	LLAMA
000012	OLIVE BABOON
000017	SHEEP OR MOUFLON
000114	Total



Photographer: L Navarro

Date and Time: 25-MAY-12

Inspection No: 145121019410556

Description:

Rhino shelter with draining problems.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 25-MAY-12

Inspection No: 145121019410556

Description:

Rhino moat in the exhibit area with water accumulation indicating draining problems.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 25-MAY-12

Inspection No: 145121019410556

Description:

Chimpanzee moat with accumulation of dirt, leaves, debris, etc.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 25-MAY-12

Inspection No: 145121019410556

Description:

Rust with sharp edges on bottom of door in the giraffe shelter area.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: Aug-14-2012

MAYAGUEZ, PR 00680

2.40 (b) (1)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Sec. 2.40 Attending veterinarian and adequate veterinary care (dealers and exhibitors).

b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(1) The availability of appropriate facilities, personnel, equipment, and services to comply with the provisions of this subchapter.

****The roof inside the surgery room has a leak and mold was observed inside the lamps and the roof panels.

****In order to prevent surgical contamination and provide proper veterinary care appropriate facilities must be provided and maintained.

****To be corrected by 9-30-2012.

2.126 (a)

ACCESS AND INSPECTION OF RECORDS AND PROPERTY.

Sec. 2.126 Access and inspection of records and property.

(a) Each dealer, exhibitor, intermediate handler, or carrier, shall, during business hours, allow APHIS officials:

(1) To enter its place of business;

(2) To examine records required to be kept by the Act and the regulations in this part;

****The computer in which the medical records were located was not available due to a repair that was done out of the facility and no back-up system was available.

****In order to comply with the AWA records must be kept and available for USDA inspection.

****To be corrected by 9-15-2012.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Aug-14-2012

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

Aug-14-2012



Inspection Report

3.75 (a)

HOUSING FACILITIES, GENERAL.

Sec. 3.75 Housing facilities, general.

(a) Structure: construction. Housing facilities for nonhuman primates must be designed and constructed so that they are structurally sound for the species of nonhuman primates housed in them. They must be kept in good repair, and they must protect the animals from injury, contain the animals securely, and restrict other animals from entering.

****The roof providing shelter from the elements of the environment was rusted and had jagged edges in the capuchin enclosure.

****If the capuchin comes in contact with the sharp rusted edges, it can result in injury.

****To be corrected by 9-15-2012.

3.125 (a)

REPEAT

FACILITIES, GENERAL.

Sec. 3.125 Facilities, general.

(a) Structural strength. The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

****The guillotine doors of the big cat shelter area had rust and jagged edges at the bottom, which compromises the structural strength of the doors. This is significantly important when working with dangerous animals.

****The Lion exhibit rock work had multiple areas of cracked cement. There are rusted bars holding the bottom of the plexiglass and the security wire in the back of the enclosure use to prevent the lions from falling into the moat were removed and not replaced.

****The fence around the bongo exhibit was detached at the top in the corner of the entrance gate.

3.127 (c)

REPEAT

FACILITIES, OUTDOOR.

Sec. 3.127 Facilities, outdoor.

(c) Drainage. A suitable method shall be provided to rapidly eliminate excess water. The method of drainage shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or the protection of the environment.

***The shelter area under the viewing platform of the rhino exhibit and the exhibit moat area had water accumulation due to a deficient draining system. Also the lion exhibit area had a lot of water accumulation due to a clogged drain.

****In order to prevent health problems (foot issues, gastrointestinal disease, odor, vermin, etc) a suitable method shall be provided to rapidly eliminate excess water in animal exhibit and shelter areas.

****The exhibit area of the Lion enclosure had a lot of water accumulation due to a clogged drain. Also the bear exhibit and the llama exhibit had draining deficiencies.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Aug-14-2012

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

Aug-14-2012



Inspection Report

3.131 (a)

SANITATION.

Sec. 3.131 Sanitation.

(a) Cleaning of enclosures. Excreta shall be removed from primary enclosures as often as necessary to prevent contamination of the animals contained therein and to minimize disease hazards and to reduce odors.

****Food and fecal material was observe in the dirt and gravel floor of the bears enclosure.Also the lion exhibit had fecal material accumulation.

****In order to prevent disease hazards and to reduce odors primary enclosures must be cleaned as often as necessary.

****To be corrected by 9-15-2012.

3.132

EMPLOYEES.

Sec. 3.132 Employees.

A sufficient number of adequately trained employees shall be utilized to maintain the professionally acceptable level of husbandry practices set forth in this subpart. Such practices shall be under a supervisor who has a background in animal care.

****Employees were working alone in dangerous animals sections (Big cats,primates,etc.) and it is very difficult for just one employee to handle the number of animals by shifting them to their shelters, cleaning the enclosures, feeding the animals,etc.

****To be corrected by 10-15-2012.

****An exit interview was conducted with the curator.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Aug-14-2012

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

Aug-14-2012



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	14-AUG-12

Count	Species
000001	AFRICAN ELEPHANT
000001	COATI MUNDI
000001	COMMON SQUIRREL MONKEY
000001	GIRAFFE
000001	OCELOT
000001	SABLE ANTELOPE
000001	SLOTH BEAR
000001	WHITE RHINOCEROS
000002	AFRICAN CRESTED PORCUPINE
000002	BARBARY SHEEP
000002	BONGO
000002	BUSHBUCK
000002	CHIMPANZEE
000002	COMMON ZEBRA
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000003	DOMESTIC DROMEDARY CAMEL
000003	GUENON
000003	TIGER
000004	BROWN CAPUCHIN
000004	PUMA
000004	RING-TAILED LEMUR
000004	VIETNAMESE WARTY PIG
000005	BLACK-HANDED SPIDER MONKEY
000005	RACCOON
000006	IMPALA
000007	LION
000011	OLIVE BABOON
000012	LLAMA
000016	SHEEP OR MOUFLON
000115	Total



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Bear enclosure with drainage deficiency.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Rusted roof on top of capuchins shelter with jagged edges.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Bear enclosure with fecal material and food waste.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Llama enclosure with drainage problem.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Llama enclosure with water accumulation at the drinking water station. This may cause hoof problems.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Bongo enclosure with detached fence at the entrance gate.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Lion enclosure with drain deficiency. Fecal material accumulation mixed with the dirt and retained water inside the enclosure.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Rusted metal frame at the bottom of the wire panels in the lion exhibit.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Cracked cement on a man made rock (gunite), inside the lion exhibit. There are several cement cracks inside the enclosure.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Rusted shelter door in the lion exhibit.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Security wires removed in the lion exhibition back area close to the moat. Lions may fall if push while playing. Wires were not replaced.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Lion exhibit with removed security wires between the enclosure and the moat.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Rusted tiger exhibit shelter door with jagged edges.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Drainage issue in the rhino exhibit.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Lamp with mold inside the surgery room.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Surgery room with moldy lamp and panels..

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Roof panel with mold in the surgery room.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: L Navarro

Date and Time: 14-AUG-12

Inspection No: 227121232290183

Description:

Drain issue in the lion exhibit and rusted frame in the plexiglass bottom.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: 18 December 2012

MAYAGUEZ, PR 00680

2.40 (b)(1) REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(1) The availability of appropriate facilities, personnel, equipment, and services to comply with the provisions of this subchapter.

****The roof inside the surgery room has a leak and mold was observed inside the lamps and the roof panels.

****In order to prevent surgical contamination and provide proper veterinary care appropriate facilities must be provided and maintained.

****Work is currently been performed in the roof in order to correct the roof leak.

3.125 (a) REPEAT

FACILITIES, GENERAL.

Sec. 3.125 Facilities, general.

(a) Structural strength. The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

****The guillotine doors of the big cat shelter area had rust and jagged edges at the bottom, which compromises the structural strength of the doors. This is significantly important when working with dangerous animals.

****The Lion exhibit rock work had multiple areas of cracked cement. There are rusted bars holding the bottom of the security glass and there is a cracked security glass facing the public.

****Work is currently been performed in order to correct the nci.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

18 December 2012

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

18 December 2012



Inspection Report

3.127 (c) REPEAT

FACILITIES, OUTDOOR.

Sec. 3.127 Facilities, outdoor.

(c) Drainage. A suitable method shall be provided to rapidly eliminate excess water. The method of drainage shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or the protection of the environment.

***The shelter area under the viewing platform of the rhino exhibit and the exhibit moat area had water accumulation due to a deficient draining system.

****In order to prevent health problems (foot issues, gastrointestinal disease, odor, vermin, etc) a suitable method shall be provided to rapidly eliminate excess water in animal exhibit and shelter areas.

****The work to be performed is under bid at this time.

****An exit interview was conducted with the curator.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

18 December 2012

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

18 December 2012



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Dec-18-12

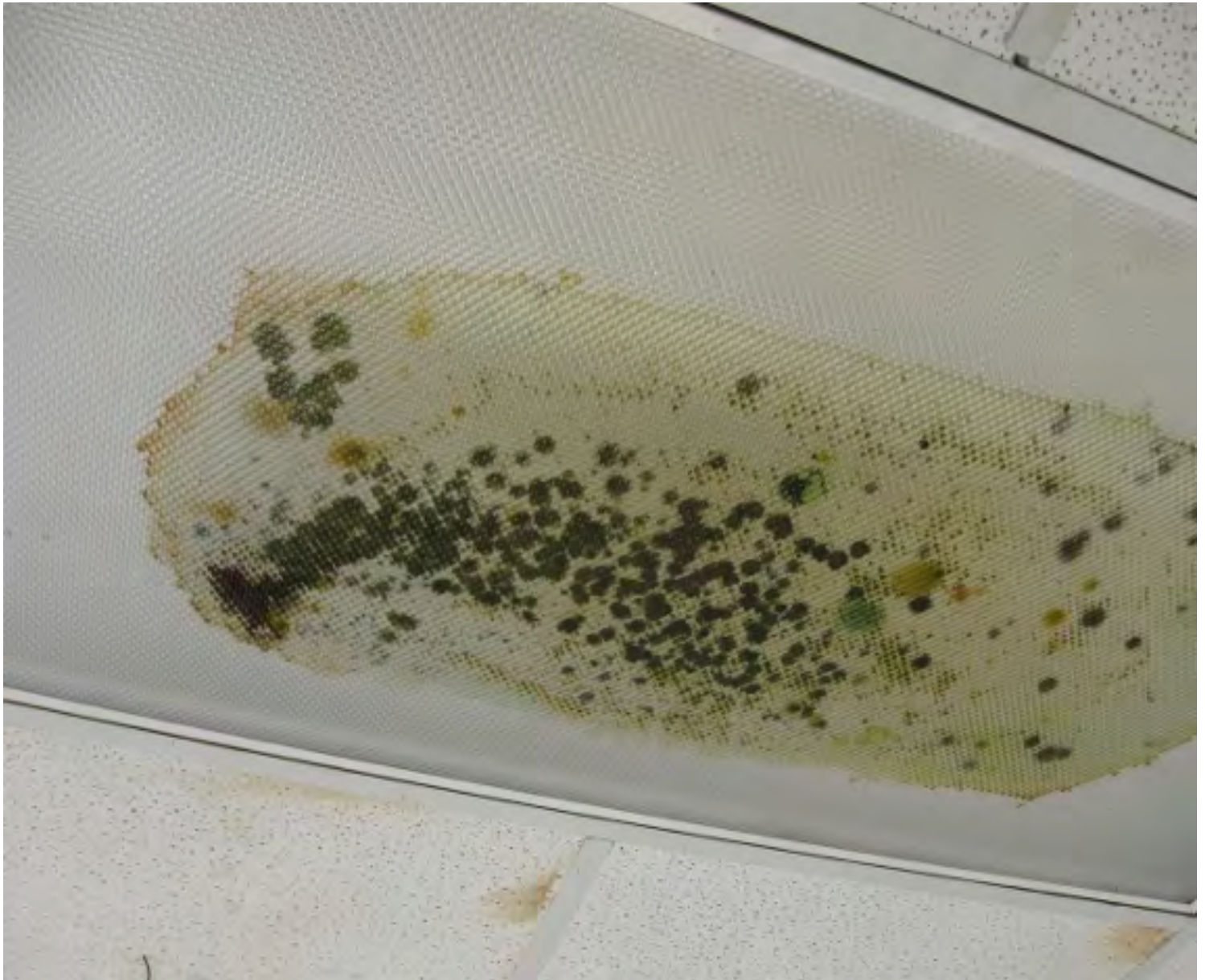
Count	Species
000001	AFRICAN ELEPHANT
000001	COMMON SQUIRREL MONKEY
000001	GIRAFFE
000001	OCELOT
000001	SABLE ANTELOPE
000001	SLOTH BEAR
000001	WHITE RHINOCEROS
000002	AFRICAN CRESTED PORCUPINE
000002	BARBARY SHEEP
000002	BONGO
000002	BUSHBUCK
000002	CHIMPANZEE
000002	COATI MUNDI
000002	COMMON ZEBRA
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000003	BROWN CAPUCHIN
000003	DOMESTIC DROMEDARY CAMEL
000003	GUENON
000003	TIGER
000004	PUMA
000004	RING-TAILED LEMUR
000004	VIETNAMESE WARTY PIG
000005	BLACK-HANDED SPIDER MONKEY
000006	RACCOON
000007	LION
000008	IMPALA
000008	LLAMA
000008	SHEEP OR MOUFLON
000010	OLIVE BABOON



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Dec 18, '12	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	348121318314667		
Description:	Cracked security glass in the lion exhibit.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Dec 18, '12	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	348121318314667		
Description:	Rhino shelter with water and mud accumulation.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Dec 18, '12	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	348121318314667		
Description:	Roof leaks into the surgery room. Water accumulate in the surgery room roof lamp.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Dec 18, '12	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	348121318314667		
Description:	Multiple areas where the roof leaks in the surgery room.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Dec 18, '12	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	348121318314667		
Description:	Rusted gate at the entrance to the lion shelter.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Dec 18, '12	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	348121318314667		
Description:	Repairs in the Lion exhibit.		



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: 18 April 2013

MAYAGUEZ, PR 00680

2.40 (b)(1) REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(1) The availability of appropriate facilities, personnel, equipment, and services to comply with the provisions of this subchapter.

****The roof inside the surgery room has multiple leak and mold was observed inside the lamps, the roof panels and the wall under the a/c unit.

****Apparently the A/C unit is not working properly and water condensation is dripping on the roof panels.

****In order to prevent surgical contamination and provide proper veterinary care appropriate facilities and equipment must be provided and maintained.

****Work is currently been performed in the equipment (a/c unit) in order to correct the water leak caused by water codensation.

3.75 (a)

HOUSING FACILITIES, GENERAL.

(a) Structure: construction. Housing facilities for nonhuman primates must be designed and constructed so that they are structurally sound for the species of nonhuman primates housed in them. They must be kept in good repair, and they must protect the animals from injury, contain the animals securely, and restrict other animals from entering.

****The wire mesh of the olive babbon exhibit has multiple tears that have been repaired but it keeps breaking in new places. The primates have been placed in the shelter area temporarily in order to avoid any escape incident

**** Housing facilities for nonhuman primates must be kept in good repair, and they must protect the animals from injury, contain the animals securely, and restrict other animals from entering.

****To be corrected by 6-18-2013.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

18 April 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

18 April 2013



Inspection Report

3.84 (b)(2)

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

(b) Sanitization of primary enclosures and food and water receptacles

(2) Indoor primary enclosures must be sanitized at least once every 2 weeks and as often as necessary to prevent an excessive accumulation of dirt, debris, waste, food waste, excreta, or disease hazard, using one of the methods prescribed in paragraph (b)(3) of this section. However, if the species of nonhuman primates housed in the primary enclosure engages in scent marking, the primary enclosure must be sanitized at regular intervals determined in accordance with generally accepted professional and husbandry practices.

****The indoor shelter area used as a primary enclosure for the olive babbons had dirt and algae accumulation on the walls, wire mesh and floor.

****In order to prevent disease, food contamination, etc., primary enclosures must be cleaned every day and sanitized at least once every 2 weeks.

****To be corrected by 6-18-2013.

3.125 (a) REPEAT

FACILITIES, GENERAL.

Sec. 3.125 Facilities, general.

(a) Structural strength. The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

****The door leading from the shelter area to the exhibit area of the tiger enclosure had rust and jagged edges on the vertical bars.

****Rusted jagged edges may cause injury to the animals contained within the enclosure.

**** Housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

****An exit interview was conducted with the curator.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

18 April 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: CURATOR

18 April 2013



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Apr-18-13

Count	Species
000001	AFRICAN ELEPHANT
000001	COMMON SQUIRREL MONKEY
000001	EASTERN GREY KANGAROO
000001	OCELOT
000001	SABLE ANTELOPE
000001	SLOTH BEAR
000001	WHITE RHINOCEROS
000002	AFRICAN CRESTED PORCUPINE
000002	BARBARY SHEEP
000002	BONGO
000002	BUSHBUCK
000002	CHIMPANZEE
000002	COATI MUNDI
000002	COMMON ZEBRA
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAGONIAN CAVY
000002	PATAS MONKEY
000003	BROWN CAPUCHIN
000003	DOMESTIC DROMEDARY CAMEL
000003	GUENON
000003	TIGER
000004	PUMA
000004	RING-TAILED LEMUR
000005	BLACK-HANDED SPIDER MONKEY
000005	VIETNAMESE WARTY PIG
000006	RACCOON
000007	LION
000008	IMPALA
000008	LLAMA
000008	OLIVE BABOON
000008	SHEEP OR MOUFLON



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	93131641324069		
Description:	Corrected nci in the rhino exhibit. Shelter area under the viewing platform.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	93131641324069		
Description:	Correction of previously flooded dry moat in the rhino exhibit.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	93131641324069		
Description:	Olive baboon enclosure with multiple areas that have been repaired on the wire mesh.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	93131641324069		
Description:	Example of wire mesh repaired in the baboon exhibit. Wire mesh needs to be replaced in order to safely contain the animals.		

17-04620_000111



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	93131641324069		
Description:	Shelter area where the baboons are kept due to the bad condition of the wire mesh. Walls have algae and dirt indicative of a lack of proper cleaning and sanitation.		

17-04620_000112



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	93131641324069		
Description:	Inside the baboon shelter walls have dirt and algae accumulation indicating that they have not been properly cleaned and sanitized.		
17-04620_000113			



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	93131641324069		
Description:	Door leading from the Tiger shelter to teh exhibition area. Door has rusted vertical metal bars with sharp edges.		
17-04620_000114			



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	93131641324069		
Description:	Water leak in the roof of the surgery room of the veterinary clinic. Sterile environment is affected under the current conditions.		
17-04620_000115			



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: 12 August 2013

MAYAGUEZ, PR 00680

2.40 (b)(1) REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(1) The availability of appropriate facilities, personnel, equipment, and services to comply with the provisions of this subchapter.

****The roof inside the laboratory room has multiple leaks and rust was observed on top of the cabinet in the laboratory area and a drop of water was falling on the counter top. The a/c unit is currently not working.

**** The CBC and Biocemistry equipment has not been installed due to the roof leak.

****In order to prevent contamination and provide proper veterinary care, appropriate facilities and equipment must be provided and maintained.

****Work is currently been performed in the equipment (a/c unit) and the roof in order to correct the water leak when it rains.

2.40 (b)(2) DIRECT NCI

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(2) The use of appropriate methods to prevent, control, diagnose, and treat diseases and daily observation of all animals to assess their health and well-being.

****Two Tigers, ages 13 years approximately, appeared underweight because the ribs, hip, and vertebral column bones could be easily observed. There were no recent weight records which may indicate how much weight the animals lost and no recent blood work in order to determine any underlying cause of weight loss or disease process leading to weight loss. According to the attending veterinarian one of the tigers has been treated for thyroid problems but no follow up blood work has been done. The other Tiger has not had a recent proper blood work.

****In order to prevent, control, diagnose, and treat diseases, appropriate methods must be used.

****To be corrected by 8-22-2013.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 August 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

13 August 2013



Inspection Report

3.84 (b)(3)(iii) REPEAT

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

(b) Sanitization of primary enclosures and food and water receptacles

(3) Hard surfaces of primary enclosures and food and water receptacles must be sanitized using one of the following methods:

(iii) Washing all soiled surfaces with appropriate detergent solutions or disinfectants, or by using a combination detergent/disinfectant product that accomplishes the same purpose, with a thorough cleaning of the surfaces to remove organic material, so as to remove all organic material and mineral buildup, and to provide sanitization followed by a clean water rinse.

****The outdoor shelter area used as a primary enclosure for the olive babbons had dirt and algae accumulation on the walls and floor behind and under the food rack.

****In order to prevent disease, food contamination, etc., primary enclosures must be cleaned every day and sanitized as necessary.

3.127 (c)

FACILITIES, OUTDOOR.

Sec. 3.127 Facilities, outdoor.

(c) Drainage. A suitable method shall be provided to rapidly eliminate excess water. The method of drainage shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or the protection of the environment.

***The area of the Lion, Jaguar and bear exhibit had water accumulation due to a deficient draining system.

****In order to prevent health problems (foot issues, gastrointestinal disease, skin soiling with muddy water, odor, vermin, etc) a suitable method shall be provided to rapidly eliminate excess water in animal exhibit.

****To be corrected by 9-30-2013.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 August 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

13 August 2013



Inspection Report

3.129 (a)

FEEDING.

(a) The food shall be wholesome, palatable, and free from contamination and of sufficient quantity and nutritive value to maintain all animals in good health. The diet shall be prepared with consideration for the age, species, condition, size, and type of the animal. Animals shall be fed at least once a day except as dictated by hibernation, veterinary treatment, normal fasts, or other professionally accepted practices.

****The lions were fed a comercial diet in the floor of the outdoor exhibit (no food receptacle) and while it was raining the food got contaminated with muddy water.

****The male lion was trying to eat the food that was under water and didn't like it and left it in the muddy water.

****In order to prevent gastrointestinal disease and provide high quality food, wholesome, palatable, and free from contamination and of sufficient quantity and nutritive value to maintain all animals in good health, contamination must be avoided and a proper sanitized food receptacle shall be provided

****To be corrected by 8-14-2013.

3.133

SEPARATION.

Animals housed in the same primary enclosure must be compatible. Animals shall not be housed near animals that interfere with their health or cause them discomfort.

****Two male Lions (1 adult and 1 juvenile) were housed together in the same exhibit with 4 young females and they were trying to establish dominance and would fight and not eat while the females went into heat. The male behavior lead to loss of weight in a short period of time according to the attending veterinarian.

****In order to keep animals healthy and avoid weight loss, animals shall not be housed near animals that interfere with their health or cause them discomfort.

**** Correction:The 2 males have been separated at the moment.

****An exit interview was conducted with the facility representative.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 August 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

13 August 2013



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Aug-12-13

Count	Species
000001	AFRICAN ELEPHANT
000001	COMMON SQUIRREL MONKEY
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	PATAGONIAN CAVY
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	AFRICAN CRESTED PORCUPINE
000002	BARBARY SHEEP
000002	BONGO
000002	CHIMPANZEE
000002	COMMON ZEBRA
000002	GUINEA PIG
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAGONIAN CAVY
000002	PATAS MONKEY
000003	BROWN CAPUCHIN
000003	COATI MUNDI
000003	DOMESTIC DROMEDARY CAMEL
000003	EUROPEAN POLECAT
000003	GUENON
000003	TIGER
000004	HEDGEHOG
000004	PUMA
000004	RING-TAILED LEMUR
000004	SUGAR GLIDER
000005	BLACK-HANDED SPIDER MONKEY
000005	WILD BOAR
000006	OLIVE BABOON
000006	RACCOON
000007	LION
000008	IMPALA
000008	LLAMA
000008	SHEEP OR MOUFLON

116	Site Total
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Enclosure: PR Zoo at Mayaguez



Photographer: L Navarro

Legal Name:

94-C-0114

Photo Taken: Mon, Aug 12, '13

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Inspection: 221130807266452

Description: Tiger 1 appears to be underweight.



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Aug 12, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	221130807266452		
Description:	Bony structure observed in the hip, vertebral column and rib cage area of tiger 1.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Aug 12, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	221130807266452		
Description:	Water leaking from the roof and rust over the cabinets in the lab/surgery area.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Aug 12, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	221130807266452		
Description:	Cabinets with rust in the lab/surgery area.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Aug 12, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	221130807266452		
Description:	Macaque shelter (outdoor enclosure area) used as a primary enclosure with algae and dirt on the wall and floor indicative of lack of sanitation.		

17-04620_000124



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Aug 12, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	221130807266452		
Description:	Tiger 2 with thyroid problem appears to be thinner than normal. No follow up test have been done after treatment started.		
17-04620_000125			

Enclosure: PR Zoo at Mayaguez



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Aug 12, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	221130807266452		
Description:	Lion exhibit for evaluation of Dr. Gage.		

Enclosure: PR Zoo at Mayaguez



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Aug 12, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	221130807266452		
Description:	Lion exhibit for Dr. Gage evaluation.		



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: 06 September 2013

MAYAGUEZ, PR 00680

2.40 (b)(2) REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(2) The use of appropriate methods to prevent, control, diagnose, and treat diseases and daily observation of all animals to assess their health and well-being.

****Two Tigers, ages 13 years have no recent weight records which may indicate how much weight the animals lost and no recent blood work in one of the tigers in order to determine any underlying cause of weight loss or disease process leading to weight loss. According to the attending veterinarian one of the tigers has been treated for thyroid problems but no follow up blood work has been done due to the unavailability of the inhouse laboratory because a roof leak in the lab area. Test sent out to private laboratories are expensive and the AV is waiting to connect his inhouse laboratory equipment in order to perform routine blood test now that the roof leak has been apparently corrected in the lab area. A new weighting scale has been purchased and will be installed in order to get the weight of the carnivores.

****In order to prevent, control, diagnose, and treat diseases, appropriate methods must be used. The zoo animal health protocol establishes a minimum of annual physical exams, test, treatments, etc.

3.84 (b)(3)(iii) REPEAT

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

(b) Sanitization of primary enclosures and food and water receptacles

(3) Hard surfaces of primary enclosures and food and water receptacles must be sanitized using one of the following methods:

(iii) Washing all soiled surfaces with appropriate detergent solutions or disinfectants, or by using a combination detergent/disinfectant product that accomplishes the same purpose, with a thorough cleaning of the surfaces to remove organic material, so as to remove all organic material and mineral buildup, and to provide sanitization followed by a clean water rinse.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

06 September 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

06 September 2013



Inspection Report

****The indoor shelter area of the chimpanzee had rusted expanded metal and algae accumulation on the walls and floor.

****In order to prevent disease, food contamination, etc., primary enclosures must be cleaned every day and sanitized as necessary.

3.127 (c) REPEAT

FACILITIES, OUTDOOR.

Sec. 3.127 Facilities, outdoor.

(c) Drainage. A suitable method shall be provided to rapidly eliminate excess water. The method of drainage shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or the protection of the environment.

***The area of the Lion, rhino, and bear exhibit had water and mud accumulation due to a deficient draining system and/or poor maintenance of the draining system.

****In order to prevent health problems (disease hazards, foot issues, gastrointestinal disease, skin soiling with muddy water, odor, vermin, etc) a suitable method shall be provided to rapidly eliminate excess water in animal exhibit.

**** An exit interview was conducted with the facility representative.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

06 September 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

06 September 2013



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Sep-06-13

Count	Species
000001	AFRICAN ELEPHANT
000001	COMMON SQUIRREL MONKEY
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	PATAGONIAN CAVY
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	AFRICAN CRESTED PORCUPINE
000002	BARBARY SHEEP
000002	BONGO
000002	CHIMPANZEE
000002	COMMON ZEBRA
000002	GUINEA PIG
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAGONIAN CAVY
000002	PATAS MONKEY
000003	BROWN CAPUCHIN
000003	COATI MUNDI
000003	DOMESTIC DROMEDARY CAMEL
000003	EUROPEAN POLECAT
000003	GUENON
000003	TIGER
000004	HEDGEHOG
000004	PUMA
000004	RING-TAILED LEMUR
000004	SUGAR GLIDER
000005	BLACK-HANDED SPIDER MONKEY
000005	WILD BOAR
000006	OLIVE BABOON
000006	RACCOON
000007	LION
000008	IMPALA
000008	LLAMA
000008	SHEEP OR MOUFLON



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Fri, Sep 6, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	239131555218139		
Description:	Chimpanzee shelter with rusted metal door and algae on the walls and floor.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Fri, Sep 6, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	239131555218139		
Description:	Water accumulation in the moat of the rhino exhibit due to clogging of drainage system with leaves.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Fri, Sep 6, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	239131555218139		
Description:	Clogged drain in the lion exhibit.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Fri, Sep 6, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	239131555218139		
Description:	Mud accumulation in the lion exhibit due to a deficient draining system		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Fri, Sep 6, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	239131555218139		
Description:	Bear enclosure with draining problems.		



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P.O. BOX 1085

Type: ROUTINE INSPECTION

Date: 18 December 2013

MAYAGUEZ, PR 00680

2.40 (b)(1) REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

**** The a/c unit is currently not working in the veterinary (surgery, exam rooms) clinic building.

**** In order to provide proper veterinary care, appropriate facilities and equipment must be provided and maintained.

**** Work is currently been performed in the equipment (a/c unit).

2.131 (b)(1)

HANDLING OF ANIMALS.

**** An unexperience keeper was sent to the impala enclosure area where 2 males were kept in separated enclosures. The unexperience keeper left the door slightly opened and the older male impala went into the enclosure next door and started fighting with the younger male through the fence .

The end result of the handling was the death of the old impala.

**** Handling of all animals shall be done as expeditiously and carefully as possible in a manner that does not cause trauma, overheating, excessive cooling, behavioral stress, physical harm, or unnecessary discomfort.

**** To be corrected by 12-20-2013.

3.76 (c)

INDOOR HOUSING FACILITIES.

**** The shelter housing facility of the baboons, had deficient light supply making it difficult to conduct inspections and to observe the animals.

**** Lighting must be uniformly diffused throughout animal facilities and provide sufficient illumination to aid in maintaining good housekeeping practices, adequate cleaning, adequate inspection of animals, and for the well-being of the animals.

**** To be corrected by 1-31-2014.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

19 December 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

19 December 2013



Inspection Report

3.84 (b)(3)(iii) REPEAT

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

****The indoor shelter area of the chimpanzee had rusted expanded metal and algae accumulation on the walls and floor.

****Also the spider monkey shelter enclosure had porous floors and algae accumulation.

****Primary enclosures must be cleaned every day and sanitized at least once every 2 weeks and as often as necessary to prevent an excessive accumulation of dirt, debris, waste, food waste, excreta, or disease hazard, using one of the methods prescribed in paragraph (b)(3) of this section.

3.125 (a)

FACILITIES, GENERAL.

***The chain link fence in the Ammotragus lervia(aoudad) exhibit was loose at the bottom and while I was conducting the inspection the male pushed the fence and escaped. He was rapidly returned to his enclosure by zoo personnel and locked in his shelter.

****The ventilation windows in the shelter building were rusted and had jagged edges.

****In order to prevent animals from escaping and protect them from injury, housing facilities shall be structurally sound and shall be maintained in good repair.

****To be corrected by 12-20-2013

3.127 (b)

FACILITIES, OUTDOOR.

****One of the tiger outdoor enclosures had an umbrella type shelter but the bottom was wet because of running water from the rain and from a water pipe. The tiger could not lay on the wet muddy ground and there was no additional sheltered area.

***Natural or artificial shelter appropriate to the local climatic conditions for the species concerned shall be provided for all animals kept outdoors to afford them protection and to prevent discomfort to such animals.

****To be corrected by 12-31-2013.

3.131 (d)

SANITATION.

****The rat bait boxes were empty and contained leaves and dirt. Rat droppings were observed in the camel/deer food storage area.

****In order to prevent food contamination and disease proliferation, a safe and effective program for the control of insects, ectoparasites, and avian and mammalian pests shall be established and maintained.

****To be corrected by 1-31-2014.

****An exit interview was conducted with the facility representative.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

19 December 2013

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

19 December 2013



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Dec-18-13

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	PATAGONIAN CAVY
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	BONGO
000002	CHIMPANZEE
000002	COMMON ZEBRA
000002	GUINEA PIG
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	RACCOON
000003	BARBARY SHEEP
000003	BROWN CAPUCHIN
000003	COATI MUNDI
000003	EUROPEAN POLECAT
000003	GUENON
000003	TIGER
000004	DOMESTIC DROMEDARY CAMEL
000004	HEDGEHOG
000004	PUMA
000004	RING-TAILED LEMUR
000004	SUGAR GLIDER
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000007	IMPALA
000007	LION
000008	LLAMA
000008	SHEEP OR MOUFLON
000016	FALLOW DEER



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Wed, Dec 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	340130818038324		
Description:	Chimpanzee shelter enclosure with algae in floor and walls, rotten wood on platform.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Wed, Dec 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	340130818038324		
Description:	Rusty wire mesh and rusty platform in the chimpanzee exhibit.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Wed, Dec 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	340130818038324		
Description:	Rusty gate in the spider monkey shelter and algae accumulation in the floor.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Wed, Dec 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	340130818038324		
Description:	Porous floor and algae accumulation in the spider monkey shelter.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Wed, Dec 18, '13	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	340130818038324		
Description:	A/C in the veterinary clinic not working.		



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: Jun-17-2014

2.40

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Several medications and suture materials were expired as follows:

- 1- One bottle ampicillin exp. 3-14
 - 2- One tray feline vaccine exp. 23-4-14
 - 3- Tetanus toxin (5 vials) exp. 1-7-14
 - 4- Agricillin (1 vial) exp. 4-14
 - 5- NaCl 1 bag, exp. 2-14
 - 6- 1 box chromic 2/0 suture exp. 6-06
 - 7- 2 boxes catgut 0 exp. 3-08
 - 8- 1 box Prolene 0 exp. 7-03
 - 9- 1 box each 0, 2/0, 3/0 Polyglycolic exp. 8-08
 - 10- 1 box 0 PDS exp. 1-14
 - 11- 1 box 0 chromic exp. 1-14
 - 12- 1 chromic cassette 0 exp. 6-30-99
- (10 out of the 14 boxes of sutures were expired)

The use of expired materials and medications is considered adulterated and is not an appropriate method to prevent, control, diagnose, and treat diseases and injuries.

The refrigerator that is use to store vaccines and medications had frozen and liquid condensate. Several of the boxes and vials were very wet. This method of storage does not minimize possible contamination of these products.

A baboon, coatimundi and puma were euthanized on January 30, 2014 utilizing a bottle of euthanasia which had expired on October 2013. The attending veterinarian had knowledge of the expired drug but had no other alternative to humanely euthanize the animals. A purchase order was submitted by the attending veterinarian several months ago, but due to the zoo's purchasing administrative procurement process they have yet to be ordered.

The procurement process and delivery of medications, equipment, supplies and services shall be expedited so that the animals receive the proper veterinary care & treatment(s) in a timely manner to

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Date:

Jun-18-2014

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE

Date:

Jun-18-2014



Inspection Report

relieve pain &/or suffering as quick as possible; and that the animals do not suffer needlessly or be subjected to a prolonged euthanasia process due to expired agents.

A puma, coatimundi, & a baboon were euthanized because they were not "fit for exhibition". The medical records did not list any recent illnesses or work-ups, & the documentation doesn't indicate any problems that would lead to the decision for euthanasia.

Several mammals (eg: camel, kangaroo) have coccidia with associated clinical signs & illness and have required veterinary care. These animals are in close proximity to, or in the enclosures with birds. These are routinely dewormed, but the medication(s) used is ineffective in treating or controlling coccidia. These animals are not tested for any parasites by the veterinarian.

Ensure either that these bird species do not pose a disease transmission threat to the regulated mammals, or institute a program of veterinary care to control or eliminate these species of parasites to prevent illnesses.

Regulated species (deer) that have been on exhibition have been euthanized by cutting their jugular veins with a knife and then fed to the big cats. Cutting an animal's throat with a knife without first stunning them is not considered humane and is not an accepted method of euthanasia.

Guinea pigs that were also on exhibit were fed alive to snakes as food. All regulated species (that have been on exhibit) shall not be used to feed another species unless they are properly euthanized according to accepted methods by the AVMA.

Regulated animals used for food and properly euthanized shall not pose a risk of infection from contagious diseases, parasites, etc., to ensure the well-being and health of the animals fed.

Correct by June 24, 2014.

3.76 (c) REPEAT

INDOOR HOUSING FACILITIES.

***The shelter housing facility of the baboons, patas, and african green monkey had deficient light intensity making it difficult to conduct inspections and to observe the animals.

**** Lighting must be uniformly diffused throughout animal facilities and provide sufficient illumination to aid in maintaining good housekeeping practices, adequate cleaning, adequate inspection of animals, and for the well-being of the animals.

3.83

WATERING.

The Lemur exhibit had water bowls but they were empty at the time of inspection.

Water must be offered as often as necessary to ensure the health and well-being of the non-human primates.

Corrected immediately.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Jun-18-2014

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

Jun-18-2014



Inspection Report

3.84 (a)

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

Several primate shelter facilities (lemur, spider monkeys, baboons, etc.) were observed to have green algae on the floor, dirt, leaves, etc. which indicated that they are not properly and regularly cleaned.

Housing facilities must be cleaned when necessary to satisfy generally accepted husbandry standards and practices in order to protect the health of the primates.

Correct by 6-30-2014.

3.127 (d)

FACILITIES, OUTDOOR.

One gate of the perimeter fence located near the hippo exhibit is not locked. The hinge on the opposite side only consists of a twisted pliable wire which doesn't provide any security.

The attending veterinarian indicated that this gate was used to accommodate the increase attendance from a festival in January 2014 and it has not been locked since then.

This gate is accessible to the public because it is located adjacent to a parking area.

The perimeter fence should be secured at all times to prevent animals from escaping and the public from accessing the animals in order to protect the animals (and the public) from injury.

Correct by tomorrow.

3.129 (a)

REPEAT

FEEDING.

****Multiple enclosures (llamas, bongos, camels, big cats, etc.), were observed with food (hay & fruits) on the dirt floor with mammal & avian fecal material in close proximity, which may cause (and does not minimize risk) the food to become contaminated.

**** Food shall be wholesome, palatable and with adequate nutritive value in order to maintain all animals in good health, and free from contamination in order to prevent disease and health hazards.

3.130

WATERING.

The water bowls containing drinking water for the llama, bongo, camels, etc. were contaminated by birds roaming in the area (ducks, peacocks, etc.)

All water receptacles shall be kept clean and sanitary in order to prevent disease and health issues.

To be corrected by 6-19-2014.

****An exit interview was conducted with the facility representative.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Date:

Jun-18-2014

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE

Date:

Jun-18-2014



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Jun-17-14

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	COMMON SQUIRREL MONKEY
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	BONGO
000002	CHIMPANZEE
000002	COATI MUNDI
000002	COMMON ZEBRA
000002	DONKEY/ASS
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000003	BARBARY SHEEP
000003	BROWN CAPUCHIN
000003	DOMESTIC DROMEDARY CAMEL
000003	EUROPEAN POLECAT
000003	GUENON
000003	PATAGONIAN CAVY
000003	PUMA
000003	RING-TAILED LEMUR
000003	SUGAR GLIDER
000003	TIGER
000004	RACCOON
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000006	IMPALA
000007	LION
000008	LLAMA
000009	HEDGEHOG
000015	FALLOW DEER
000015	SHEEP OR MOUFLON



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 17, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	166141756204788		
Description:	Lights not working in several enclosures.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 17, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	166141756204788		
Description:	Hay on dirt floor in close proximity to fecal matter in several enclosures.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 17, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	166141756204788		
Description:	Hay on dirt floor and also mud and peacocks. The peacock got into the water bowl making it turbid and contaminated.		

17-04620_000150



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P O BOX 1085

Type: ROUTINE INSPECTION

Date: 09 September 2014

MAYAGUEZ, PR 00680

2.131 (c)(1)

HANDLING OF ANIMALS.

The back side side of the jaguar, squirrel monkey/sloth/paca, raccoon, and pigs enclosures do not have a complete barrier fence. This area is on a hill but the inspector was able to easily climb and walk up to the animal enclosures with little effort.

A suitable barrier shall be erected in this area so that the public can't easily gain access to the animal enclosures, to assure both the safety of the animals as well as the public.

To be corrected by 10-15-2014.

3.75 (c)(1)

HOUSING FACILITIES, GENERAL.

Some of the wood on the platforms of the chimpanzee and squirrel monkey exhibits were deteriorated and flaking apart.

The surfaces of housing facilities must be constructed in a manner and made of materials that allow them to be readily cleaned and sanitized, or removed or replaced when worn or soiled. This may be accomplished by (but not limited to) using plastic wood, new pressure treated lumber, or other impervious surfaces.

To be corrected by 10-15-2014.

3.80 (a)(2)(i)

PRIMARY ENCLOSURES.

The exhibit side of the chimpanzee enclosure had some protruding screws on the platforms that were left when the wood deteriorated. The chimp platform metal framing had flaking rust. The wire mesh covering the drain pipe in the dry moat also has also deteriorated leaving jagged edges. The ends of the metal hose clamps holding the PVC pipe which surrounds the suspended cables had sharp edges. These primates can & do have contact with these surfaces.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

09 September 2014

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE.

10 September 2014



Inspection Report

All surfaces shall be free of points and edges which can potentially injure the primates.

Correct by September 16, 2014

3.84 (a) REPEAT

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

The chimpanzee exhibit was observed to have black and green algae on the floor, empty concrete pool, and back wall. Large accumulations of dirt and leaves were in the dry moat and dirt/algae was observed in the inside the empty small concrete pool. Cobwebs, dirt, & leaves were also seen hanging from the skylights in the dens. These observances indicates that these areas are either either not properly or regularly cleaned.

The algae on the floors can become slippery which can cause injury to the primates. Housing facilities must be cleaned when necessary to satisfy generally accepted husbandry standards and practices in order to protect the health of the primates.

3.131 (c)

SANITATION.

The skylights in the tiger & lion shelters had cobwebs, dirt, and leaves hanging. The plastic lens covers for the lights in the commissary were cracked and had dead flies in them. These covers now have gaps which were directly above the food preparation table which potentially would allow these flies to fall into the food below.

Premises (buildings and grounds) shall be kept clean to facilitate the prescribed husbandry practices set forth in this subpart.

To be corrected by 10-1-2014.

An exit interview was conducted with the facility representative.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Date:

09 September 2014

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE.

Date:

10 September 2014



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Sep-09-14

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	COMMON SQUIRREL MONKEY
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	BONGO
000002	CHIMPANZEE
000002	COATI MUNDI
000002	COMMON ZEBRA
000002	DONKEY/ASS
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000003	BARBARY SHEEP
000003	BROWN CAPUCHIN
000003	DOMESTIC DROMEDARY CAMEL
000003	EUROPEAN POLECAT
000003	GUENON
000003	PATAGONIAN CAVY
000003	PUMA
000003	RING-TAILED LEMUR
000003	SUGAR GLIDER
000003	TIGER
000004	RACCOON
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000006	IMPALA
000007	LION
000008	HEDGEHOG
000008	LLAMA
000014	FALLOW DEER
000015	SHEEP OR MOUFLON



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Exposed rusted screws, rusted frame and rotten wood in the squirrel monkey/slough/paca enclosure.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Exposed rusted screws and rotten wood in the chimpanzee enclosure. The metal frame is painted at the top but flaky rust was observed on the bottom.		

17-04620_000155



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Rusted drain cover with sharp edges. Moat drain has leaves and dirt.		
17-04620_000156			



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Exposed rusted screws where a wood frame used to be in the chimpanzee exhibit area.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Green and black algae in the floor and wall of the chimpanzee exhibit.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Skylight with cobwebbs, leaves and dirt in the chimpanzee shelter area.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Small water pool with leaves and dirt in the chimpanzee exhibit area.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Chimpanzee shelter area with green and black algae.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Sep 9, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	247141444255061		
Description:	Metal hose clamps around PVC pipes have sharp edges at their ends.		



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P O BOX 1085

Type: ROUTINE INSPECTION

Date: 13 January 2015

MAYAGUEZ, PR 00680

2.40 (b)(1)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

One of the tigers (14 year old) appears to be underweight. The hip bones and shoulder blades appear prominent with diminished muscle mass over these areas. The abdominal area also appeared to be tucked in. The facility is unable to weigh this animal to determine if there is a continual weight loss &/or loss of body muscle mass. The last blood work and physical exam was performed on August 2013 at which time this animal appeared normal. The veterinarian has increased the amount of food to be given to this animal, but this does not appear to resolve or stabilize this issue as there are no weights being performed.

In order to diagnose an underlying cause or disease, appropriate physical exam, blood work, & specialized test(s) , etc must be conducted so that a treatment plan can be implemented.

Suture material (4 packs), Heparin vials (18), Xylazine vials (2) were expired. Expired medications and/or material are not considered appropriate for the treatment of animals.

To be corrected by 1-30-2015.

3.75 (a)

HOUSING FACILITIES, GENERAL.

The olive baboon enclosure wire mesh was broken in (at least) two different places which could lead to the animals getting through these openings and escaping from their enclosure.

Housing facilities for nonhuman primates must be designed and constructed so that they are structurally sound for the species of nonhuman primates housed in them. They must be kept in good repair, and they must protect the animals from injury, contain the animals securely, and restrict other animals from entering.

To be corrected by 2-28-2015.

3.80 (a)(2)(i) REPEAT

PRIMARY ENCLOSURES.

The wire mesh covering the drain pipe in the dry moat in the chimpanzee enclosure continues to have deteriorated leaving jagged edges. The ends of the metal hose clamps holding the PVC pipe which surrounds the suspended cables also continues to have sharp edges. No corrections have taken place since the last inspection. These primates can & do have contact with these surfaces.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 January 2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

14 January 2015



Inspection Report

All surfaces shall be free of points and edges which can potentially injure the primates.

3.84 (a) REPEAT

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

The chimpanzee exhibit was observed to again have black and green algae on the floor, empty concrete pool, and back wall. Large accumulations of dirt and leaves were in the dry moat and dirt/algae continue to be observed inside of the empty small concrete pool. There were hay and dry leaves scattered on the floor of the exhibit which appeared to be in the enclosure for a couple of days. These observances indicates that these areas are either either not properly or regularly cleaned.

The algae, hay and leaves on the floors can become slippery which can cause injury to the primates, and does not allow for a thorough and complete cleaning. Housing facilities must be cleaned when necessary to satisfy generally accepted husbandry standards and practices in order to protect the health of the primates.

3.125 (c)

FACILITIES, GENERAL.

Food was stored inside the cooler directly under a sign that says do not put food under this area. There is a drainage pipe under the cooler pan in this area which creates condensate and water drips on top of the food causing contamination of the food.

Food shall be stored in facilities which adequately protect such supplies against deterioration, molding, or contamination. Employees shall follow all signage to ensure that the food is adequately protected.

To be corrected by 1-15-2015.

3.131 (c) REPEAT

SANITATION.

The skylights in the tiger & lion shelters had large accumulations of cobwebs, dirt, and leaves hanging indicative that these areas not being cleaned frequently &/or with regularity. The plastic lens covers for the lights in the commissary continue to be cracked and had dead flies in them. These covers now have hole which were directly above the food preparation table which potentially would allow these flies to fall into the food below. The shelter area of the camels/sheep & sable antelope had large accumulations of spider webs and dirty floors, also indicating that these areas had not been properly &/or frequently cleaned. The cougar exhibit had a strong smell of urine that was noticeable from approx 10 feet from their enclosure.

Millipede worms, a dead cockroach and dirt was observed in the floor of the commissary. Excessive dust was observed on the top of the commissary cabinets. A box of nails was observed inside the hay storage container which further indicates that areas are not being properly cleaned &/or maintained.

Premises (buildings and grounds) shall be kept clean to facilitate the prescribed husbandry practices set forth in this subpart..

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 January 2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

14 January 2015



Inspection Report

3.132

EMPLOYEES.

It appears that during holidays the numbers and hours worked by the employees is reduced which has an impact in husbandry practices in several areas as evidenced by the housekeeping and cleaning NCI's during this inspection.

An adequate number of trained employees shall be available daily, including holidays, to facilitate the prescribe husbandry practices for the health and welfare of all animals.

To be corrected by 2-28-2015.

An exit interview was conducted with the facility representative.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 January 2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

14 January 2015



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Jan-13-15

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	COMMON SQUIRREL MONKEY
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	RED KANGAROO
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	BONGO
000002	CHIMPANZEE
000002	COATI MUNDI
000002	COMMON ZEBRA
000002	DONKEY/ASS
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	TIGER
000003	BROWN CAPUCHIN
000003	DOMESTIC DROMEDARY CAMEL
000003	EUROPEAN POLECAT
000003	GUENON
000003	PATAGONIAN CAVY
000003	PUMA
000003	RING-TAILED LEMUR
000003	SUGAR GLIDER
000004	BARBARY SHEEP
000004	RACCOON
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000006	IMPALA
000006	LION
000008	HEDGEHOG
000008	LLAMA
000015	FALLOW DEER
000015	SHEEP OR MOUFLON



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Broken plastic light lens in the food preparation area.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Cockroach and milipedes on floor inside the commissary.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Box of nails inside the hay storage area.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Draining cover rusted and with sharp edges in the chimp dry moat. Green/black algae on the moat wall and floor.		
17-04620_000170			



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Metal clamps on pvc tubes and broken pvc with sharp edges on the suspended cables in the chimp enclosure.		
17-04620_000171			



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Leaves and dirt on the floor in the chimp primary enclosure of the chimps. Green/black algae on the walls and floor of the chimp enclosure.		

17-04620_000172



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Accumulation of leaves and dirt in the chimp dry moat.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Skylights in the tiger/lion shelter with accumulation of leaves, dirt and cobwebs due to improper cleaning.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Jan 13, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	3151028345392		
Description:	Tiger looks thin and underweight. A complete physical exam and blood test is appropriate.		



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P O BOX 1085

Type: ROUTINE INSPECTION

Date: 12 May 2015

MAYAGUEZ, PR 00680

2.40 (b)(1)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

One lion had recent red scratches on the face.

Flies were observed on the wounds and veterinary care was not provided.

Proper veterinary care has to be provided to avoid infection of the scratches/wounds.

To be corrected by 5-13-2015.

3.75 (a) REPEAT

HOUSING FACILITIES, GENERAL.

The African green monkey/patas monkey enclosure wire mesh was broken which could lead to animals getting through these openings and escape from their enclosure.

Housing facilities for nonhuman primates must be designed and constructed so that they are structurally sound for the species of nonhuman primates housed in them.

There was a cracked man made rock that had exposed yellow foam underneath and the animals may eat it.

Enclosures must be kept in good repair, must protect the animals from injury, contain the animals securely, and restrict other animals from entering.

3.78 (e)

OUTDOOR HOUSING FACILITIES.

The existing barrier located at the right side of the capuchin enclosure is 33 inches away. The public can reach over the barrier and touch the enclosure.

The chimpanzee area had a small gate as part of the barrier which was unsecure on one side. The public had have access through it to the enclosure mesh.

These areas are not constantly monitored by zoo employees.

These barriers do not prevent the public from having contact with these species of animals. It also does not protect the animals or the public from potential injury.

Correct by 5-30-2015.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 May 2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

13 May 2015



Inspection Report

3.125 (a)

FACILITIES, GENERAL.

The elevated platforms in the off exhibit dens had clawed/chewed wood which created splinters at the end of the resting platforms.

These splinters could potentially injure the animals. Resting boards should be maintained in good repair to protect the animals from injury.

To be corrected by 5-30-2015.

3.125 (c) REPEAT

FACILITIES, GENERAL.

Food was stored inside the freezer directly under areas where frozen condensate fell on top of boxes of meat and a bucket of meat was covered with ice.

Several bags of dry pelleted feed were torn open in a manner which usually indicates rodents. This was further evidenced by the observance of mice feces on and around the bags of pelleted feed.

Floors and racks were also covered with accumulations of feed which doesn't minimize the attraction of rodents and the contamination of feed from their urine and feces.

3.127

FACILITIES, OUTDOOR.

The sliding gate located near the elephant enclosure was open. This sliding gate serves as a portion of the zoo perimeter fence.

There were several thick vines intertwined through the gate which prevents the gate from closing. The inspector was unsuccessful in attempting to close this gate.

This is indicative that the gate remains permanently open.

The current condition of the fence doesn't protect the animals in the facility from animals or people going through it and having contact with the animals.

It also doesn't function as a secondary containment system if an animal should get out of its enclosure.

The gate should remain close at all times unless it is in use.

To be corrected by 5-15-2015.

3.129 (a)

FEEDING.

The torn/open bags of feed may be contaminated by feces and urine of rodents as evidenced by mice droppings on and around the bags of feed. There is no procedure that ensures that these bags of feed are discarded and not fed to the regulated animals

This doesn't insure that the food which is given to the regulated mammals is wholesome and free from contamination by vermin and bacteria.

Disease (parasites, bacteria, etc.) may be carried in feces or urine of rodents that could negatively affect the

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 May 2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

13 May 2015



Inspection Report

health of the animals.

To be corrected by 5-14-2015,

3.131 (c) REPEAT

SANITATION.

Excessive dust was again observed on the top of one of the commissary cabinet and on top of the cooler. The two metal racks where the food is placed had accumulation of a dark, sticky, greasy material indicating the lack of frequent and proper cleaning and sanitation. This doesn't facilitate the prescribe husbandry practices.

Premises (buildings and grounds) shall be kept clean to facilitate the prescribed husbandry practices set forth in this subpart.

The exit interview was conducted with the facility representative.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

13 May 2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

13 May 2015



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	May-12-15

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	BONGO
000001	COMMON SQUIRREL MONKEY
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	CHIMPANZEE
000002	COATI MUNDI
000002	COMMON ZEBRA
000002	DOMESTIC DROMEDARY CAMEL
000002	DONKEY/ASS
000002	EUROPEAN POLECAT
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	RED KANGAROO
000002	TIGER
000003	BROWN CAPUCHIN
000003	GUENON
000003	PATAGONIAN CAVY
000003	PUMA
000003	RING-TAILED LEMUR
000003	SUGAR GLIDER
000004	BARBARY SHEEP
000004	RACCOON
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000006	IMPALA
000006	LION
000007	HEDGEHOG
000008	LLAMA
000015	FALLOW DEER
000015	SHEEP OR MOUFLON

130	Site Total
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Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Food rack with dark greasy material indicating improper cleaning.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Ice accumulation on top of meat boxes due to condensate in the freezer.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Bucket with meat on the bottom and ice on the top.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Cabinet with dust and dead insects.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Cooler with stored boxes and dust.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Feed bags torn/open most likely by mice.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Mice fecal material on top of feed bags.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Feed scattered on the floor		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Gate with vines growing on it which makes it difficult to close it and give continuation to the perimeter fence.		
17-04620_000188			



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Barrier close to the primate enclosure which is reachable by the public.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Primate enclosure fence can be reach by the public.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Yellow foam exposed in a manmade rock.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Broken wire mesh (hole) in the primary enclosure fence of primates.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Broken wire mesh at a primate primary enclosure.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Big cat platform was splintered and chewed.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Lion had red scratches on the face.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, May 12, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	128151956559684		
Description:	Barrier gate at the chimpanzee exhibit was open.		



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: Aug-11-2015

2.40 (b) (3)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

The adult male lion had small areas (approx. 1" diameters) of hair loss and red, raw, skin on all four legs. The attending veterinarian informed the inspectors that he already received the animal health reports for today, and that he was not informed of these lesions which appeared to be affecting the lion for more than just one day.

A mechanism for zoo personnel to report animal health illnesses and diseases to the veterinarian shall be established and maintained, so that he may diagnose and treat the animals, assess their environment for contributory causes, hasten their healing, alleviate pain, & discomfort.

To be corrected immediately.

3.125 (c)

REPEAT

FACILITIES, GENERAL.

All of the meat inside the walking freezer was soft to touch indicating that it was not frozen. The temperature logs showed consistent temperatures above 32 degrees F. since August 1, 2015. The licensee indicated that this freezer was repaired on August 6th, and then again yesterday. The temperature today was above 50 degrees F.

There were also dirt, dried frozen blood, whole fish, and pieces of meat on the floor and between the pallet slats in this freezer. The chest freezer also had dried frozen blood and unbagged whole fish which was frozen within the ice/frost crystallizations on the bottom. This freezer shall also be cleaned as often as necessary to prevent food spoilage & contamination.

All frozen meat shall be maintained at or below freezing temperatures and in a clean environment to minimize contamination, spoilage, and deterioration.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Aug-11-2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: ATTENDING VETERINARIAN

Aug-11-2015



Inspection Report

3.131 (c) **REPEAT**

SANITATION.

Excessive dust, dirt, insects, discarded equipment, & a plastic water bottle were again observed on the top of one of the commissary cabinets and/or on top of the walk-in cooler. This doesn't facilitate the prescribe husbandry practices.

Premises (buildings and grounds) shall be kept clean to facilitate the prescribed husbandry practices set forth in this subpart.

This was a focused inspection to reinspect all of the non compliances & non compliant areas identified on the last inspection.

The exit interview was performed with the attending veterinarian.

Inspection was performed by Luis Navarro, D.V.M. & Robert Brandes, D.V.M.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Aug-11-2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: ATTENDING VETERINARIAN

Aug-11-2015



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Aug-11-15

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	BONGO
000001	COMMON SQUIRREL MONKEY
000001	JAGUAR
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	CHIMPANZEE
000002	COATI MUNDI
000002	DOMESTIC DROMEDARY CAMEL
000002	DONKEY/ASS
000002	EUROPEAN POLECAT
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000003	COMMON ZEBRA
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000003	PATAGONIAN CAVY
000003	PUMA
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000003	SUGAR GLIDER
000004	BARBARY SHEEP
000004	RACCOON
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000006	LION
000007	HEDGEHOG
000007	IMPALA
000008	LLAMA
000015	FALLOW DEER
000015	SHEEP OR MOUFLON



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Aug 11, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	222152104580893		
Description:	Red spot on the skin of left forelimb.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Aug 11, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	222152104580893		
Description:	Spot on the right forelimb of the male lion.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Aug 11, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	222152104580893		
Description:	Face healed nicely from previous fight with other male lion.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Aug 11, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	222152104580893		
Description:	Spot on skin of front leg and back hip area.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Aug 11, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	222152104580893		
Description:	Chest freezer with bloody waste and fish leftovers.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Aug 11, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	222152104580893		
Description:	Pieces of old meat and fish in between wood of pallets inside the walk in freezer.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Aug 11, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	222152104580893		
Description:	Dust, dirt, dead insects and discarded material on top of one of the commissary cabinets.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Tue, Aug 11, '15	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	222152104580893		
Description:	Dust and discarded materials on top of the walk-in cooler.		



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: Nov-16-2015

3.84 (c)

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

The patas monkey shelter area had accumulations of plastic bottles, cardboard boxes that are used for produce, and other items in one of the stalls in the building. There was dirt and cockroaches under the boxes.

Cardboard boxes used to transport produce (and other food items) may harbor pests and facilitate the transport of these pests from the food prep area to animal areas.

Buildings and surrounding grounds, must be kept clean and in order to facilitate the husbandry practices required in this subpart, and to reduce or eliminate breeding and living areas for rodents, pests, and vermin.

To be corrected by 11-25-2015

3.125 (a)

FACILITIES, GENERAL.

The sable antelope shelter area has a door with a glass panel that was previously cracked by the animal exhibiting an aggressive behavior when there is somebody in the caretaker hallway. This animal has a history of aggressive behavior and butts his head against this door when someone is in the caretaker hallway. This glass poses a risk of injury if it should shatter upon impact with this animal.

The sugar glider den box had chewed edges with splinters which may cause injury to the animals.

Facilities must be constructed of such materials and of such strength as appropriate or the animals involved to prevent injury.

To be corrected by 11-25-2015.

3.125 (c)

FACILITIES, GENERAL.

The wall of the freezer near the door, and the boxes of food near this area, had large buildups ice condensate on them.

Ice condensate may contaminate the food contained in the receptacles or boxes stored in the freezer.

Flying insects were observed inside the feed stored in a plastic container in the food preparation area.

Rodent/cockroach feces were observed on the floor and on a few bags in the dry feed storage container. There was an open bag of fish/reptile food which can attract rodents and other pests into this area. This

Prepared By:

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LUIS A NAVARRO, D V M

USDA, APHIS, Animal Care

Date:

Title:

VETERINARY MEDICAL OFFICER Inspector 6025

Nov-17-2015

Received By:

(b) (6), (b) (7)(C)

Title:

FACILITY REPRESENTATIVE

Date:

Nov-17-2015



Inspection Report

can lead to contamination of the food that is being fed to the regulated animals which is being stored in the same area.

Supplies of food shall be stored in facilities, and in a manner, which adequately protect such supplies against deterioration or contamination.

To be corrected by 11-25-2015.

3.127 (c)

FACILITIES, OUTDOOR.

The tiger and rhino enclosures had water and mud accumulations in the moats due to a buildup of dirt and leaves blocking the drainage system. The camel shelter area had mud and water accumulation on the floor where animals are housed.

Maintenance of the drainage system is necessary to prevent accumulations of mud, water, & slick surfaces that may be dangerous to the animals. Standing water also facilitates breeding of mosquitos and other insects which may cause stress or disease to the animals. Heavy rains in the area are a major contributor to water accumulation and erosion of land which brings mud into the moats and shelters.

To be corrected by 11-2-2015

3.129 (b)

FEEDING.

Raw meat was observed on wet concrete floors in the lion & tiger dens. These floors are worn & porous and can no longer be sanitized, which does not minimize the contamination of the meat by bacteria &/or dirt embedded in the concrete. Bacterial or dirt contamination can spoil the meat which may affect the health of these animals.

Elevated feeding platforms are available but are not being used.

Correct by 11-20-2015

3.130

WATERING.

The drinking water for the tigers and sable antelope were dirty and muddy.

Dirty water may increase the possibility of bacterial contamination and may decrease palatability.

All water receptacles shall be kept clean and sanitary to protect the health of the animal.

To be corrected by 11-20-2015.

3.131 (c)

REPEAT

SANITATION.

Excessive dust, dirt, insects, discarded equipment, & a plastic water bottle were again observed on top of the walk-in cooler. The floor in the kitchen area had accumulation of insects on the floor behind a movable shelving storage cabinet.

The camel barn had pallets with plastic food containers on top. When the pallets were lifted; dirt, caked feed & cockroaches were observed around the area. Cockroaches were also observed around the hay in this area.

The areas adjacent to the hay storage container structure had long standing accumulations of hay in front

Prepared By:

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LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Nov-17-2015

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

Nov-17-2015



Inspection Report

of the entry door as evidenced by the observation of plants growing within this hay. Pallets scattered on the side and metal roofing material were located around the area of this storage container. These areas can attract & harbor pests and vermin reproduction.

Premises (buildings and grounds) shall be kept clean to facilitate the prescribed husbandry practices set forth in this subpart.

3.131 (d)

SANITATION.

Cockroaches were observed in the camel barn and rodent droppings were observed in the feed storage container structure.

In order to prevent food contamination by vermin and rodents, a safe and effective program for the control of pests shall be established and maintained.

A new pest control company has been hired but has not yet performed any services. Ensure that this company is treating all animal and food preparation/storage areas with safe products to minimize pests.

To be corrected by 11-25-2015

The exit interview was conducted with the attending veterinarian

This inspection was conducted by Luis Navarro, D.V.M. & Robert Brandes, D.V.M.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Nov-17-2015

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE

Date:

Nov-17-2015



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	16-NOV-15

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	BONGO
000001	COMMON SQUIRREL MONKEY
000001	JAGUAR
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	CHIMPANZEE
000002	COATI MUNDI
000002	DOMESTIC DROMEDARY CAMEL
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000005	BARBARY SHEEP
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000006	LION
000007	HEDGEHOG
000007	IMPALA
000008	LLAMA
000015	FALLOW DEER
000015	SHEEP OR MOUFLON
000132	Total



Photographer: Dr. Navarro

Date and Time: 16-NOV-15

Inspection No: 320151317500396

Description:

Moat draining system blocked by mud and leaves.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: Dr. Navarro

Date and Time: 16-NOV-15

Inspection No: 320151317500396

Description:

Hay at entrance door, pallets and roof material scattered around the hay container.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: Dr. Navarro
Date and Time: 16-NOV-15
Inspection No: 320151317500396
Description:
Insects and dirt in the kitchen floors.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: Dr. Navarro
Date and Time: 16-NOV-15
Inspection No: 320151317500396
Description:
Muddy floors in camel barn stalls.

Certificate: 94-C-0114
Legal Name:
ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: Dr. Navarro

Date and Time: 16-NOV-15

Inspection No: 320151317500396

Description:

Discarded material on top of the walk-in cooler.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: Dr. Navarro

Date and Time: 16-NOV-15

Inspection No: 320151317500396

Description:

Caked feed, hay and cockroaches was observed crawling, after the pallets were lifted in the camel barn.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: Dr. Navarro

Date and Time: 16-NOV-15

Inspection No: 320151317500396

Description:

Food served on the floor of the tiger and lion dens.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: Dr. Navarro
Date and Time: 16-NOV-15
Inspection No: 320151317500396
Description:
Trash inside the patas monkey shelter.

Certificate: 94-C-0114
Legal Name:
ZOOLOGICAL DE P.R. AT MAYAGUEZ



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: Feb-08-2016

2.40 (b) (2)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

There were three bottles of expired medications (1 vial of rabies vaccine exp.9-30-15 & 2 bottles gentocin injectable exp. 12-15). The use of expired medication is considered adulterated and not an appropriate method to treat or prevent diseases.

Medications shall be removed as soon as they expire to prevent their accidental use.

To be corrected immediately.

2.131 (c) (1)

HANDLING OF ANIMALS.

The puma and lion exhibit had public barriers that were deficient.

The puma barrier had a gap that the public could easily walk towards the enclosure and reach the animals. The lion exhibit barrier on the right side does not extend downwards sufficiently, which allows the public to reach under this barrier and put fingers through this enclosure that contains dangerous animals.

These areas do not have an employee to monitor the public at all times.

There shall be adequate distance or barriers to prevent the public from injury.

Correct by February 28, 2016.

3.75 (c) (1)

HOUSING FACILITIES, GENERAL.

The floor of the baboon overhang shelter structure has worn down exposing rough rock from the concrete mix in 2 areas near the food receptacles. The current condition of the concrete is now porous. There was a odor emanating from this area which may be due to the porous nature of the concrete and its inability to be completely cleanable &/or sanitizable.

The surfaces of housing facilities within the facility--must be constructed in a manner and made of materials that allow them to be readily cleaned and sanitized.

To be corrected by February 28, 2016.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Date:

Feb-08-2016

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE

Date:

Feb-09-2016



Inspection Report

3.125 (a) REPEAT

FACILITIES, GENERAL.

There has been no correction to the sugar glider den box since the last inspection. The sugar glider den box continues to have chewed edges with splinters which may cause injury to the animals. The lion den area has a metal chute where the weighting scale is kept. The lower horizontal metal bars of this chute are completely deteriorated with rust in various areas that no longer makes it structurally sound. Facilities must be constructed of such materials and of such strength as appropriate for the animals involved to prevent injury and contain the animals.

3.125 (c) REPEAT

FACILITIES, GENERAL.

The wall near the freezer door, the ceiling, hanging down from the blower fans, and on the boxes of food near this area had large buildups ice condensate on them. There was a greater amount of condensate observed since the last inspection, and there appears that there has not been any corrective action. The freezer gasket was in disrepair which might be contributing to the greater amount of ice condensate observed. Ice condensate may contaminate the food contained in the boxes stored in the freezer.

A hole was observed in the roof of the hay storage container which allows rain water, leaves, insects, vermin, etc., to contaminate &/or wet the hay. The hay underneath the hole has debris which had fallen from the hole in the roof. Supplies of food shall be stored in facilities, and in a manner, which adequately protect such supplies against deterioration or contamination. Consult with a refrigeration technician to determine the cause of the condensate and repair accordingly. Repair or replace the roof in the hay storage container.

3.130 REPEAT

WATERING.

The drinking water for the tigers continues to be dirty. Dirty water may increase the possibility of bacterial contamination and may decrease palatability. All water receptacles shall be kept clean and sanitary to protect the health of the animal.

3.131 (c) REPEAT

SANITATION.

In the camel and sable barn when the pallets were lifted, dirt, caked feed & cockroaches were observed around the area.

The areas adjacent to the hay storage container structure still has long standing accumulations of hay in front of the entry door. Pallets scattered on the side were located around the area of this storage container. There was large accumulation of pelleted feed scattered in front of the door of the feed container.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Date:

Feb-08-2016

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE

Date:

Feb-09-2016



Inspection Report

These areas can attract & harbor pests and facilitate vermin reproduction if not removed in a timely manner. Premises (buildings and grounds) shall be kept clean to facilitate the prescribed husbandry practices set forth in this subpart.

3.131 (d) REPEAT SANITATION.

Cockroaches were observed under the pallets in the camel barn and sable barn.

A rat and mouse were also observed in these areas. The mouse was observed inside a bait box that contained no bait.

A new pest control company has begun to provide service to the licensee. Out of 20 random rodent bait boxes that were inspected, 14 didn't have any bait inside (70 %). There was no visible roach control devices and/or treatments in these areas.

The bait boxes should be inspected more frequently to ensure that there is bait inside.

In order to prevent food contamination or diseases transmitted by pest or vermin, a more effective program to control pest shall be established and maintained.

An exit interview was conducted by Dr. Robert Brandes and Dr. Luis Navarro with the attending veterinarian.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Feb-08-2016

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE

Date:

Feb-09-2016



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Feb-08-16

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	BONGO
000001	COMMON SQUIRREL MONKEY
000001	JAGUAR
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	CHIMPANZEE
000002	COATI MUNDI
000002	DOMESTIC DROMEDARY CAMEL
000002	DONKEY/ASS
000002	EUROPEAN POLECAT
000002	HIPPOPOTAMUS
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	RED KANGAROO
000002	RUFFED LEMUR
000002	TIGER
000003	BROWN CAPUCHIN
000003	COMMON ZEBRA
000003	GUENON
000003	PATAGONIAN CAVY
000003	PUMA
000003	RING-TAILED LEMUR
000003	SUGAR GLIDER
000004	RACCOON
000005	BARBARY SHEEP
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000006	LION
000007	HEDGEHOG
000007	IMPALA
000007	LLAMA
000015	FALLOW DEER
000018	SHEEP OR MOUFLON



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:	Floor under pallets in camel and sable barn not cleaned.		



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:	Rat observed roaming in the camel barn.		



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:	Rusted metal bars in the lion/tiger chute.		



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:	Hay accumulation and cockroaches under pallets in camel and sable barn.		



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:	Hay and pallets in front of the hay container.		



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:	Ice condensate on top of meat boxes in the freezer		



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:	Rat bait boxes empty (70%).		



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:	Ice condensate on the freezer ceiling.		



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:			



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:			



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:			



Photographer:	L. Navarro	Legal Name:	94-C-0114
Photo Taken:	Mon, Feb 8, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	39161329570830		
Description:			



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: May-05-2016

2.40 (b) (2) DIRECT NCI

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

The Bongo was lying down in a corner of the enclosure. When I approach him he stand and began walking away with his right leg lifted in the air indicating there was a possible problem at the distal part of the limb. Upon examination of the records it was found that the issue started in February 2016 and there has been an intermittent treatment without a definitive diagnosis and without resolution of the issue.

Currently the animal is under an oral supplement of Hyaluronic which doesn't appear to be helping too much.

An appropriate method to diagnose and treat the condition causing the lameness shall be implemented since it has been two month since the animal appeared to be lame.

To be corrected immediately.

3.131 (c) REPEAT

SANITATION.

There is a metal and wood table with discarded material at the entrance of the elephant barn. The table is in complete disrepair and the discarded material is on top and under the table which is use to put the food when it arrives at the barn to feed the elephant.

Discarded material shall be properly disposed off to avoid the reproduction of pest which may cause disease and health issues to the animals.

Premises (buildings and grounds) shall be kept clean and in good repair in order to protect the animals.

An exit interview was conducted with the facility representative.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M

USDA, APHIS, Animal Care

Date:

Title:

VETERINARY MEDICAL OFFICER Inspector 6025

May-05-2016

Received By:

(b) (6), (b) (7)(C)

Title:

FACILITY REPRESENTATIVE

Date:

May-06-2016



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	May-05-16

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	BONGO
000001	COMMON SQUIRREL MONKEY
000001	JAGUAR
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	CHIMPANZEE
000002	COATI MUNDI
000002	DOMESTIC DROMEDARY CAMEL
000002	DONKEY/ASS
000002	EUROPEAN POLECAT
000002	HIPPOPOTAMUS
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	RED KANGAROO
000002	RUFFED LEMUR
000002	TIGER
000003	BROWN CAPUCHIN
000003	COMMON ZEBRA
000003	GUENON
000003	PATAGONIAN CAVY
000003	PUMA
000003	SUGAR GLIDER
000004	RACCOON
000004	RING-TAILED LEMUR
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	WILD BOAR
000006	BARBARY SHEEP
000006	LION
000006	LLAMA
000007	HEDGEHOG
000007	IMPALA
000015	FALLOW DEER
000018	SHEEP OR MOUFLON

137	Site Total
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Photographer:	Dr Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, May 5, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	124161913352267		
Description:	Bongo walking away with the right hind leg lifted in the air.		



Photographer:	Dr Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, May 5, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	124161913352267		
Description:	Bongo with right hind leg lifted and not bearing any weight on it.		



Photographer:	Dr Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, May 5, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	124161913352267		
Description:	Discarded material at the entrance of the elephant barn.		



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: 3252

Certificate: 94-C-0114

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: May-25-2016

2.40 (b) (2) REPEAT DIRECT NCI

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

The Bongo was lying down inside the shelter. When I approach the bongo, he stand and began walking away with his right leg lifted in the air indicating there was a possible problem at the distal part of the limb. According to the AV treatment was started yesterday with antibiotics (20 days after the last inspection), but still there is no definitive diagnosis and no way to know if the current treatment will be effective.

Currently the animal is under an oral supplement for arthritic conditions (glucosamine, hyaluronic acid) which doesn't appear to be helping too much.

There is a procured request for x-ray services according to the AV, which has not been approved at this moment and which is one diagnostic tool to determine the cause of lameness.

An appropriate method to diagnose and treat the condition causing the lameness shall be implemented since the animal didn't appeared to have any improvement.

An exit interview was conducted with the facility representative.
This was a focus inspection on previous nci's.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Date:

May-25-2016

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE

Date:

May-25-2016



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	May-25-16

Count Species
000001 BONGO

1	Site Total
---	------------



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Wed, May 25, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	146160900210490		
Description:	Bongo with lifted right rear limb, not bearing weight on this leg.		



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: Jun-21-2016

2.40 (a) (1)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

The Bongo has been non weight bearing on his right rear leg since February 6, 2016. The veterinarian has been treating this animal medically since then with no visible improvements.

On June 8th the zoo received an estimate for radiographical services. The zoo does not have a radiograph machine and has an appointment for this animal to receive radiographs on June 28th. The delay in obtaining radiographs is due to the fact that the zoo must go through an approval system for purchases of supplies, equipment & services which can frequently be a lengthy process. This current ordering process does not facilitate any animal getting the necessary veterinary care (&/or diagnostic workups) to relieve pain and suffering in a timely manner if the zoo does not have prior approval for the supplies, equipment or services in place or already has it at the zoo.

The zoo must establish and maintain programs of adequate veterinary care to include the appropriate equipment and services to comply with the provisions of the Animal Welfare Act regulations and standards. A system of quickly obtaining the necessary supplies, equipment, & diagnostic services to relieve animal pain & suffering must be in place so that future delays do not occur.

Correct immediately.

2.40 (b) (2) REPEAT DIRECT NCI

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

There does not appear to be any improvement in the bongo. His right rear leg is still not weight bearing. The veterinarian has changed the course of treatment without a definitive diagnosis due to the lack of radiographs which might provide the etiology for this lameness.

The bongo has been receiving Phenylbutazone, Naflor, & Corti-Flex but the condition does not seem to be improving. Radiographs are scheduled for June 28th (one week from today).

Radiographs would be an important diagnostic tool since the condition has not improved medically, but

Prepared By:

(b) (6), (b) (7)(C)

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Date:

Jun-21-2016

Received By:

(b) (6), (b) (7)(C)

Title: VETERINARIAN

Date:

Jun-21-2016



Inspection Report

this has yet to take place despite the 4.5 month duration of this condition . An appropriate method to diagnose the problem has not taken place yet.

3.125 (a)

FACILITIES, GENERAL.

Due to soil erosion there is a large drop off from 2 of the 3 bongo shelter entrances to the outside ground surface. This animal is currently experiencing lameness and is not weight bearing on his right rear leg which has not been definitively diagnosed. This can exacerbate the pain and discomfort if the animal needs to jump up or down to get in or out of his shelter structure.

In this exhibit there are several areas around the entrance where there is exposed green coated chain link due to soil erosion. These areas also pose a risk of further injury to the bongo if he should get entrapped or trip on these areas.

The housing facilities shall be maintained in good repair to protect the animals from injury. This area shall be filled in or the 2 entrances closed off so that the bongo does not have to jump in or out of the enclosure to gain access into or out of the exhibit.

The exposed chain link shall be buried or removed so as not to cause a hazard to the animal.

Correct by June 23, 2016

3.131 (c)

SANITATION.

The concrete floor at entrances to the bongo shelter are covered with wet clay mud. This mud is slippery which also does not protect the bongo from further injury to its right rear leg (which is non weight bearing) as he enters and exits the shelter

This mud shall be removed as often as necessary to provide a non slip surface for the injured bongo.

Correct by June 23, 2016.

This is a focused inspection limited to the bongo and his enclosure which was cited as a Direct non compliance on the previous inspection.

The exit interview was conducted with the veterinarian.

Prepared By:

(b) (6), (b) (7)(C)

ROBERT BRANDES, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER Inspector 2002

Date:

Jun-21-2016

Received By:

(b) (6), (b) (7)(C)

Title: VETERINARIAN

Date:

Jun-21-2016



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Jun-21-16

CountSpecies

000001BONGO

1	Site Total
---	------------



CFR: 2.40 (b) (2)

Photographer:	R. Brandes, D.V.M.	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 21, '16 9:45 AM	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	173161138590641		
Description:	Bongo with non weight bearing right rear leg		



CFR: 2.40 (b) (2)

Photographer:	R. Brandes, D.V.M.	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 21, '16 9:45 AM	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	173161138590641		
Description:	Bongo		



CFR: 2.40 (b) (2)

Photographer:	R. Brandes, D.V.M.	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 21, '16 9:45 AM	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	173161138590641		
Description:	Bongo with non weight bearing right rear leg		



CFR: 3.125 (a)

Photographer:	R. Brandes, D.V.M.	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 21, '16 9:45 AM	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	173161138590641		
Description:	One of the large step downs in front of the bongo shelter structure		



CFR: 3.131 (c)

Photographer:	R. Brandes, D.V.M.	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 21, '16 9:45 AM	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	173161138590641		
Description:	The only entry/exit into the bongo shelter which is level to the ground surface. This area is covered with wet clay mud making this area extremely slippery for this animal		



CFR: 3.125 (a)

Photographer:	R. Brandes, D.V.M.	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 21, '16 9:45 AM	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	173161138590641		
Description:	Exposed green chain link on the ground		



CFR: 3.125 (a)

Photographer:	R. Brandes, D.V.M.	Legal Name:	94-C-0114
Photo Taken:	Tue, Jun 21, '16 10:00 AM	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	173161138590641		
Description:	Exposed green chain link on the ground		



ESTADO LIBRE ASOCIADO
COMPañIA DE FOMENTO RECREATIVO
JARDIN ZOOLOGICO DE PUERTO RICO
APTDO. 1085, MAYAGUEZ, PUERTO RICO 00709

RECORD INDIVIDUAL DEL ANIMAL
Individual Animal Record

Class
ORDEN
Order

FAMILIA
Family

NOMBRE COMUN
Common Name

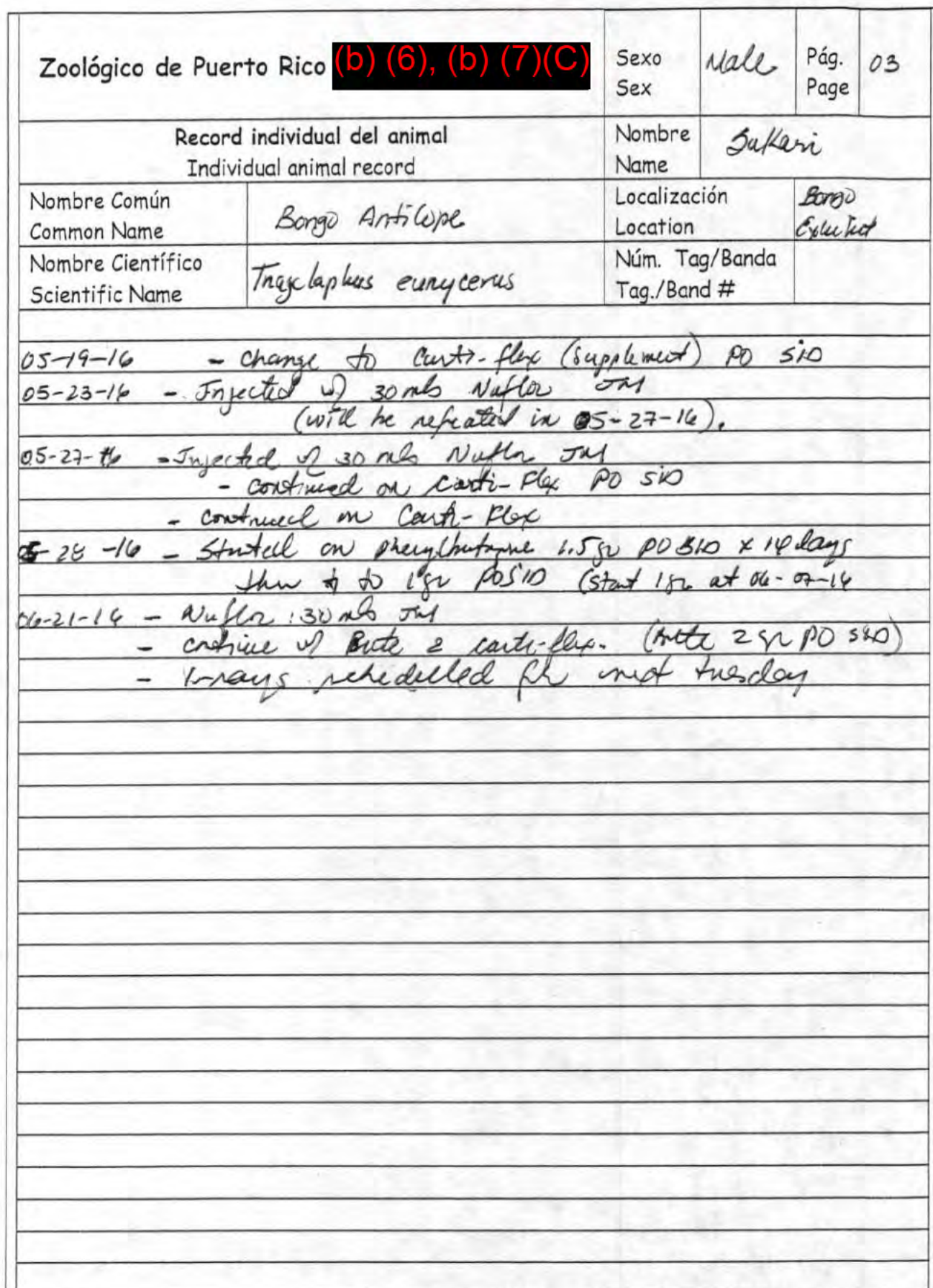
Bongo Antelope

FECHA REGISTRO
Reg. Date

NOMBRE CIENTIFICO
Scientific Name

LOCALIZACION Location		NUMERO ISIS Isis Number	
NUM. TAG/BANDA Tag/Band #		AREA ZOOLOGICO Zoo Area	
NOMBRE Name	Sukari	PADRE Male Parent	
SEXO Sex	Male	MADRE Female Parent	
PESO (kg. o Lb.) Weight		FUENTE/ORIGEN Source/Origin	
EDAD Age		INTRUCCIONES ESPECIALES/COMENTARIOS Special Instructions/Comments	
FECHA NACIO Date of Birth	07-01-09		
FECHA MUERTE Date of Death			

04-19-13	Deemed: Immun: 5.0 ml Jm SID
07-17-13	Deemed: Phoroecto: 5.0 ml PO SID
08-02-13	Deemed: Fentidyle: 20.0 ml PO SID
07-01-14	Recal Flot = negative Even though the fecal float didn't show evidence of intestinal parasites it will be dewormed. Tp: Fentidyle paste PO
07-12-14	Deemed: Fentidyle paste PO
09-25-14	Deemed: Fentidyle paste PO & Vp w/ Vern 8
11-23-14	Deemed: Egnala paste PO
01-22-15	Deemed: Phoroecto Paste
04-09-15	Deemed: Egnala Paste
01-25-16	Vp. Vern 8 Deemed: Immun Paste
02-04-16	Lamenein Paste: 1 gr PO SID x 3 days cephalero. 2 gr PO SID x 7 days Lamenein (cushion) Treated 5th day
03-16-16	Deemed: Fentidyle paste PO SID Started on post heart supplement PO SID. Penicillin 25 ml IM SID x 7 days.





Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: Jul-28-2016

2.40 (a) (1) REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

The Bongo is doing better after treatment but it is still favoring the right rear leg due to a possible chronic arthritis according to radiographs as interpreted by the AV.

The zoo still doesn't have an efficient mechanism to procure goods and services when it is required in order to diagnose and treat animals. The procurement delay is due to the fact that the zoo must go through an approval system for purchases of supplies, equipment & services which can frequently be a lengthy process. This current ordering process does not facilitate any animal getting the necessary veterinary care (&/or diagnostic workups) to relieve pain and suffering in a timely manner if the zoo does not have prior approval for the supplies, equipment or services in place or already has it at the zoo.

The zoo must establish and maintain programs of adequate veterinary care to include the appropriate equipment, supplies and services to comply with the provisions of the Animal Welfare Act regulations and standards. A system of quickly obtaining the necessary supplies, equipment, & diagnostic services to relieve animal pain & suffering must be in place so that future delays do not occur.

An exit interview was conducted with the facility representative.

Prepared By:

(b) (6), (b) (7)(C)

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

Jul-28-2016

Received By:

(b) (6), (b) (7)(C)

Date:

Title: SENT BY E MAIL

Jul-28-2016



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Jul-28-16

CountSpecies

000001BONGO

1	Site Total
---	------------



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Jul 28, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	207161133434405		
Description:	The bongo is using his right rear leg more that during previous inspections.		



Photographer:	Dr. Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Jul 28, '16	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	207161133434405		
Description:	There is still some favoring of the leg and muscle atrophy is observed on the hind leg.		



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: 05-OCT-2016

2.40(b)(3)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

The rhino had what appears to be an oval mass approx. 1.5 inches under the skin fold of the right front elbow. Fifty percent of this mass was slightly pink in color.

The attending veterinarian and caretaker was unaware of this growth.

The mass needs to be examined to make a diagnosis and treat appropriately. An assessment of the mass to determine if this growth interferes with movements of this animal shall be also made.

A mechanism of direct and frequent communication is required so that timely and accurate information on problems of animal health, and well-being is conveyed to the attending veterinarian by the caretakers

To be corrected by 10-15-2016.

2.131(c)(1)

HANDLING OF ANIMALS.

There was a missing section of the chain link barrier fence which gives the public easy & direct access to the bear and capuchin enclosures.

The absence of a complete barrier fence places both the animals as well as the public at risk of injury.

To be corrected by 11-15-2016.

3.127(c)

FACILITIES, OUTDOOR.

There was a lack of drainage and mud accumulations in several areas within the camel, aoudad, and rhino exhibits. In the case of the camels and aoudad, the animals have to walk through these areas to gain access into their shelters. The animals had mud accumulation on their lower legs so the underlying skin and hooves could not be completely visually inspected.

The mud that was seen on the limbs of this animals may cause infections, and lameness with resulting pain to the affected animals.

Prepared By:

LUIS NAVARRO, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6025

Date:

05-OCT-2016

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000260

Date:

06-OCT-2016



Inspection Report

The excessive mud and moisture observed on the camels may be a contributory cause for the cracked hooves observed.

A suitable method shall be provided to rapidly eliminate excess standing water.

To be corrected by 11-5-2016.

3.131(d)

SANITATION.

Cockroaches were seen dead and alive in the feed storage trailer. There were also dead cockroaches in the camel barn feed storage area.

There were open bags of pelleted feed in the storage trailer. These open bags of food serve to attract vermin and cockroaches and do not minimize these pests which can contaminate these open bags of feed.

The established pest control program does not appear to be effective in controlling the cockroach populations in these areas. A safe and more effective program for the control of cockroaches shall be established and maintained. The areas should be cleaned more frequently in order to remove dead cockroaches, and all open bags should be placed into containers for better insect control.

To be corrected by 10-15-2016.

This inspection and exit interview were conducted with the facility representative.

Additional Inspectors

Brandes Robert, Veterinary Medical Officer

Prepared By:

LUIS NAVARRO, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6025

Date:

05-OCT-2016

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000261

Date:

06-OCT-2016



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	05-OCT-16

Count	Species
000001	AFRICAN ELEPHANT
000001	BONGO
000001	CAPE PORCUPINE
000001	COMMON SQUIRREL MONKEY
000001	DOMESTIC FERRET
000001	JAGUAR
000001	LINNAEUS'S TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	BLACK-AND-WHITE RUFFED LEMUR
000002	CHIMPANZEE
000002	DONKEY / BURRO / ASS
000002	DROMEDARY CAMEL
000002	HIPPOPOTAMUS
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	RED KANGAROO
000002	SUGAR GLIDER
000002	TIGER
000002	WHITE-NOSED COATI
000003	COMMON ZEBRA / BURCHELL'S ZEBRA / GRANT'S ZEBRA / CHAPMAN'S ZEBRA / PLAINS ZEBRA
000003	LESSER SPOT-NOSED GUENON
000003	PATAGONIAN CAVY / MARA
000003	PUMA / MOUNTAIN LION / COUGAR
000003	RING-TAILED LEMUR
000003	WEEPER CAPUCHIN
000004	RACCOON
000005	BLACK-HANDED SPIDER MONKEY
000005	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000005	OLIVE BABOON
000006	IMPALA
000006	LION
000006	LLAMA
000007	BARBARY SHEEP
000008	FOUR-TOED HEDGEHOG (INCLUDES MOST COMMON US PET HEDGEHOGS)
000021	FALLOW DEER
000025	SHEEP INCLUDING ALL DOMESTIC BREEDS
000148	Total



Photographer: DR NAVARRO
Date and Time: 05-OCT-16
Inspection No: 2016082567949501
Description:
Mass on right shoulder of Rhino.

Certificate: 94-C-0114
Legal Name:
ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR NAVARRO

Date and Time: 05-OCT-16

Inspection No: 2016082567949501

Description:

Closer look at mass on rhino shoulder.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: 07-FEB-2017

2.40(a)(1) REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

There is a new attending veterinarian under part time contract because the full time veterinarian resigned.

In the case of a part-time attending veterinarian, formal arrangements shall include a written program of veterinary care and regularly scheduled visits to the premises of the exhibitor.

2.40(b)(2) DIRECT REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Several medications and suture material were expired as follows:

- 1- 2 boxes of Epinephrine
- 2- 1 bag NaCl
- 3- 1 box of suture material
- 4- 1 bag of 5% dextrose
- 5- 2 vials of clostridium vaccines
- 6- 1 bottle of imodium

The use of expired materials and medications is considered adulterated and is not an appropriate method to prevent, control, diagnose, and treat diseases and injuries. An effective method to insure that expire medication are removed should be established.

The refrigerator that is use to store medications had dirt, frozen and liquid condensate. This method of storage does not minimize possible contamination of these products.

The cougar was observed to be pacing and panting. These behaviors were observed while directly observing the animal and after we moved to inspect other nearby enclosures. This cougar is being housed in a small enclosure which only offers minimal amount of space to make species appropriate behaviors. This cougar appears to be exhibiting distress or an underlying veterinary care condition.

One of the tigers is thin. This tiger currently is under observation but has not received any laboratory or other

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Date:

08-FEB-2017

Title: VETERINARY MEDICAL OFFICER 6025

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000265

Date:

08-FEB-2017



Inspection Report

tests/examinations since 2015. These two animals must be completely evaluated by the new attending veterinarian.

3.75(a)

HOUSING FACILITIES, GENERAL.

The enclosure in the island where the spider monkeys are located needs to be repaired or replaced the metal gates and metal bars which are rusted and at the same time it should be cleaned and painted.

Rust may compromise the structural strength of the gates and metal bars located within the enclosure.

To be corrected by 3-13-2017.

3.75(f)

HOUSING FACILITIES, GENERAL.

The area around the baboon enclosure had accumulation of waste water, old food and a considerable amount of flies was observed on the food. The accumulation of waste water and old food provides an excellent area for mosquito and biting fly reproduction which can also cause additional stress, pain & irritations to the primates. Housing facilities must provide for regular and frequent collection, removal, and disposal of animal and food wastes, bedding, dead animals, debris, garbage, water, and any other fluids and wastes, in a manner that minimizes contamination and disease risk.

To be corrected by 3-13-2017.

3.125(a)

FACILITIES, GENERAL.

The lion exhibit previously had "hot wire grass" along the border of the enclosure facing the moat which was removed. The zoo personnel were unaware of its removal until the inspection of this area.

Lions were observed walking on top of the moat wall and standing on top of the rock work inside the enclosure looking towards a sable antelope standing on the other side of the moat.

There was no hot wire to deter the lions from trying to jump into the moat to get to the antelope.

If a lion should fall into the moat, it could injure itself or, could try to climb and enter the antelope exhibit.

The ocelot exhibit had a tree limb used for enrichment that was rotted. Termite tunnels were observed on the back wall towards the upper portion of the tree limb in this exhibit which may be contributing to the deteriorated wood that was observed.

The tree limb poses a threat of injury to the animal exhibited because it is no longer structurally sound to support the

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Date:

08-FEB-2017

Title: VETERINARY MEDICAL OFFICER 6025

Received By:

(b) (6), (b) (7)(C)

Date:

08-FEB-2017

Title: FACILITY REPRESENTATIVE
17-04620_000266



Inspection Report

weight of this cat.

Th camel/deer/aoudad exhibit had and area where the shelter roof & gutters were full of leaves, ferns, dirt, etc, which is now clogging the drainage system. This also puts extra weight on the gutters (as well as the roofs) and can potentially fall on top of the animals if they are in this area. The lack of proper gutter drainage that is observed is contributing to the mud and standing water directly below these gutters.

There was also erosion in this area which exposed the chain link along the ground creating spaces and gaps which could entrap animals walking close to the fence.

There was water leaking from the roof in the feed and hay storage area in the camel/deer/aoudad barn which could be a source of food contamination. Water was observed on the floor an on top of a food container and it was dripping from the roof.

The metal fasteners used to secure the lower portion of the chain link fence on the sable antelope enclosure were detached at the bottom along the service road in some areas. The gap observed could also be an entrapment for the antelope in this enclosure.

To be corrected by 3-13-2017.

3.127(c) REPEAT

FACILITIES, OUTDOOR.

Standing water and mud accumulations were observed in several enclosures (rhino, aoudad, camels, etc.)

The animals had to walk through mud to go into the shelter, and their lower legs and hooves were observed to have mud accumulations.

Mud and moist conditions in the hoof and skin may cause bacterial infections and other irritations leading to lameness, pain, &/or stress of the affected animals.

3.127(d)

FACILITIES, OUTDOOR.

The perimeter fence was down in some areas along the road near the camel exhibit due to tree falls.

The fence must be constructed and maintain in good repair so that it protects the animals in the facility by restricting animals and unauthorized persons from going through it or under it and having contact with the animals in the facility, and so that it can function as a secondary containment system for the animals in the facility.

To be corrected by 3-13-2017.

3.129(a)

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Date:

08-FEB-2017

Title: VETERINARY MEDICAL OFFICER 6025

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000267

Date:

08-FEB-2017



Inspection Report

FEEDING.

There was some boxes of meat inside the freezer under the condenser unit with ice condensation on top of them. Ice condensate may contaminate the food use to feed the animals.

The food shall be wholesome, palatable, and free from contamination.

To be corrected by 3-13-2017.

3.131(a)

SANITATION.

The water in the Hippo exhibit was cloudy and algae was observed on the rock work in the middle of the pool.

In order to keep the water clean a water filtration system shall be installed or more frequent water changes and washing should be instituted as necessary to maintain this pool in a clean fashion at all times.

There was a strong smell of urine in the ocelot/puma area which can indicate that more frequent cleaning should be performed in order to eliminate the strong urine odor in this area.

To be corrected by 3-13-2017.

3.131(c)

REPEAT

SANITATION.

The premises around the commissary had empty food boxes, discarded food, etc. which may attract pest. Accumulations of trash shall be placed in designated areas and cleared as necessary to protect the health of the animals.

The unused chute in the zebra/impala exhibit is in disrepair. Animals have direct access to the chute and its mechanisms. This may be a possible area of entrapment or injury.

The roof of the veterinary clinic is leaking and the ceiling panels were water stained and moldy including the area directly above the surgical table which would expose any animal undergoing surgery to an increased risk of infections. The surgical room should be as sterile and clean as possible.

Buildings shall be maintained in good repair to facilitate the prescribed husbandry & veterinary practices.

3.131(d)

REPEAT

SANITATION.

There was multiple rat bait boxes inspected throughout the zoo that didn't contain any rat bait.

Termites tunnels were observed in multiple areas and enclosures which eat wood and compromises the strength of the affected wood.

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6025

Date:

08-FEB-2017

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000268

Date:

08-FEB-2017



Inspection Report

A safe and more effective rat control program shall be established and maintained in order to prevent food contamination and spread of diseases transmitted by rats and to control the spread of termites around the zoo areas.

This inspection and exit interview were conducted with the facility representatives.

Additional Inspectors

Gaj Gregory, Supervisory Animal Care Specialist

Brandes Robert, Veterinary Medical Officer

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Date:
08-FEB-2017

Title: VETERINARY MEDICAL OFFICER 6025

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000269

Date:
08-FEB-2017



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	07-FEB-17

Count	Species
000001	AFRICAN ELEPHANT
000001	BONGO
000001	CAPE PORCUPINE
000001	COMMON SQUIRREL MONKEY
000001	DOMESTIC FERRET
000001	JAGUAR
000001	LINNAEUS'S TWO-TOED SLOTH
000001	OCELOT
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	BLACK-AND-WHITE RUFFED LEMUR
000002	CHIMPANZEE
000002	DROMEDARY CAMEL
000002	HIPPOPOTAMUS
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	RED KANGAROO
000002	SUGAR GLIDER
000002	TIGER
000002	WHITE-NOSED COATI
000003	COMMON ZEBRA / BURCHELL'S ZEBRA / GRANT'S ZEBRA / CHAPMAN'S ZEBRA / PLAINS ZEBRA
000003	LESSER SPOT-NOSED GUENON
000003	PATAGONIAN CAVY / MARA
000003	PUMA / MOUNTAIN LION / COUGAR
000003	RING-TAILED LEMUR
000003	WEEPER CAPUCHIN
000004	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000004	RACCOON
000005	BLACK-HANDED SPIDER MONKEY
000005	LION
000005	OLIVE BABOON
000006	IMPALA
000006	LLAMA
000007	BARBARY SHEEP
000007	FOUR-TOED HEDGEHOG (INCLUDES MOST COMMON US PET HEDGEHOGS)
000021	FALLOW DEER
000025	SHEEP INCLUDING ALL DOMESTIC BREEDS
000143	Total



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Unused chute in disrepair and inside the african sabana exhibition area.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Refrigerator used to store medications.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Puma enclosure with puma not acting normal.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Mud in camel area and mud in legs and hooves.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO
Date and Time: 07-FEB-17
Inspection No: 2016082568092486
Description:
Expired medications

Certificate: 94-C-0114
Legal Name:
ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Isolated tiger who has been treated for weight loss but no diagnosis has been made.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Empty rat bait boxes observed throughout the zoo.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Standing water in the moat of the rhino exhibit due to a deficient draining system.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Water and mud accumulation in the aoudad exhibit.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Mud accumulation in the camel/deer exhibit.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Termite tunnels on the wall of the ocelot exhibit.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Empty boxes and discarded food by the commissary.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Photographer: DR. NAVARRO

Date and Time: 07-FEB-17

Inspection No: 2016082568092486

Description:

Roof leaking and moldy ceiling in the surgical room area.

Certificate: 94-C-0114

Legal Name:

ZOOLOGICAL DE P.R. AT MAYAGUEZ



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: ROUTINE INSPECTION

Date: 14-MAR-2017

2.40(b)(1)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Medications were ordered by the veterinarian 3 weeks ago but not yet delivered. The delay in obtaining medications and services (laboratory, radiology, histopathology, etc.) is due to the prolonged time and process needed to get the purchase order approved by the finance/purchase office.

A more efficient method and quicker system is needed in order to get medications that are required to treat or prevent illness and disease, so as not to prolong the animal's discomfort, pain, and/or suffering.

To be corrected by April 15, 2017.

2.131(e)

HANDLING OF ANIMALS.

The fans in the camel/aoudad/deer shelter building were not working when the zoo personnel tried to turn them on. During hot days it is important to adequately ventilate the shelter by natural or mechanical means in order to minimize the risk of overheating of the animals, and to prevent discomfort and health issues which may affect the animals.

To be corrected April 15, 2017.

3.80(a)(2)(ix)

PRIMARY ENCLOSURES.

The shift door in between the primary enclosure and the patio of the olive baboon enclosure has flaking & pitted rust. These rust flakes fell on the ground when the door was closed. This advanced rusty surface can no longer be adequately cleaned &/or sanitized.

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6025

Date:

03-JUL-2017

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000284

Date:

03-JUL-2017



Inspection Report

In order to enable all surfaces in contact with nonhuman primates to be readily cleaned and sanitized in accordance with Sec. 3.84(b)(3) of this subpart, surfaces which come in contact with the NHP must be replaced when worn and maintained on a regular base to prevent flaking rust.

To be corrected by April 15, 2017.

This inspection and exit interview were conducted with the facility representative.

Additional Inspectors

Brandes Robert, Veterinary Medical Officer

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Date:

03-JUL-2017

Title: VETERINARY MEDICAL OFFICER 6025

Received By:

(b) (6), (b) (7)(C)

Date:

03-JUL-2017

Title: FACILITY REPRESENTATIVE
17-04620_000285



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	14-MAR-17

Count	Species
000001	AFRICAN ELEPHANT
000001	BONGO
000001	CAPE PORCUPINE
000001	COMMON SQUIRREL MONKEY
000001	DOMESTIC FERRET
000001	JAGUAR
000001	LINNAEUS'S TWO-TOED SLOTH
000001	OCELOT
000001	RED KANGAROO
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000001	WHITE-NOSED COATI
000002	BLACK-AND-WHITE RUFFED LEMUR
000002	CHIMPANZEE
000002	DROMEDARY CAMEL
000002	HIPPOPOTAMUS
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	SUGAR GLIDER
000002	TIGER
000003	COMMON ZEBRA / BURCHELL'S ZEBRA / GRANT'S ZEBRA / CHAPMAN'S ZEBRA / PLAINS ZEBRA
000003	LESSER SPOT-NOSED GUENON
000003	PATAGONIAN CAVY / MARA
000003	PUMA / MOUNTAIN LION / COUGAR
000003	WEEPER CAPUCHIN
000004	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000004	RACCOON
000004	RING-TAILED LEMUR
000005	BLACK-HANDED SPIDER MONKEY
000005	LION
000005	OLIVE BABOON
000006	IMPALA
000006	LLAMA
000007	BARBARY SHEEP
000007	FOUR-TOED HEDGEHOG (INCLUDES MOST COMMON US PET HEDGEHOGS)
000021	FALLOW DEER
000025	SHEEP INCLUDING ALL DOMESTIC BREEDS
000142	Total



Inspection Report

Zoological De P.R. At Mayaguez
P O Box 1085
Mayaguez, PR 00680

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Type: --RESCINDED--

Date: 14-MAR-2017

2.40(b)(1)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Medications were ordered by the veterinarian 3 weeks ago but not yet delivered. The delay in obtaining medications and services (laboratory, radiology, histopathology, etc.) is due to the prolonged time and process needed to get the purchase order approved by the finance/purchase office.

A more efficient method and quicker system is needed in order to get medications that are required to treat or prevent illness and disease, so as not to prolong the animal's discomfort, pain, and/or suffering.

To be corrected by April 15, 2017.

3.80(a)(2)(ix)

PRIMARY ENCLOSURES.

The shift door in between the primary enclosure and the patio of the olive baboon enclosure has flaking & pitted rust. These rust flakes fell on the ground when the door was closed. This advanced rusty surface can no longer be adequately cleaned &/or sanitized.

In order to enable all surfaces in contact with nonhuman primates to be readily cleaned and sanitized in accordance with Sec. 3.84(b)(3) of this subpart, surfaces which come in contact with the NHP must be replaced when worn and maintained on a regular basis to prevent flaking rust.

To be corrected by April 15, 2017.

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6025

Date:

14-MAR-2017

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000287

Date:

15-MAR-2017



Inspection Report

3.126(b)

FACILITIES, INDOOR.

The fans in the camel/aoudad/deer shelter building were not working when the zoo personnel tried to turn them on. During hot days it is important to adequately ventilate the shelter by natural or mechanical means in order to minimize the risk of overheating of the animals, and to prevent discomfort and health issues which may affect the animals.

To be corrected April 15, 2017.

This inspection and exit interview were conducted with the facility representative.

Additional Inspectors

Brandes Robert, Veterinary Medical Officer

Prepared By:

NAVARRO LUIS, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6025

Date:

14-MAR-2017

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE
17-04620_000288

Date:

15-MAR-2017



Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	14-MAR-17

Count	Species
000001	AFRICAN ELEPHANT
000001	BONGO
000001	CAPE PORCUPINE
000001	COMMON SQUIRREL MONKEY
000001	DOMESTIC FERRET
000001	JAGUAR
000001	LINNAEUS'S TWO-TOED SLOTH
000001	OCELOT
000001	RED KANGAROO
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000001	WHITE-NOSED COATI
000002	BLACK-AND-WHITE RUFFED LEMUR
000002	CHIMPANZEE
000002	DROMEDARY CAMEL
000002	HIPPOPOTAMUS
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000002	SUGAR GLIDER
000002	TIGER
000003	COMMON ZEBRA / BURCHELL'S ZEBRA / GRANT'S ZEBRA / CHAPMAN'S ZEBRA / PLAINS ZEBRA
000003	LESSER SPOT-NOSED GUENON
000003	PATAGONIAN CAVY / MARA
000003	PUMA / MOUNTAIN LION / COUGAR
000003	WEEPER CAPUCHIN
000004	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000004	RACCOON
000004	RING-TAILED LEMUR
000005	BLACK-HANDED SPIDER MONKEY
000005	LION
000005	OLIVE BABOON
000006	IMPALA
000006	LLAMA
000007	BARBARY SHEEP
000007	FOUR-TOED HEDGEHOG (INCLUDES MOST COMMON US PET HEDGEHOGS)
000021	FALLOW DEER
000025	SHEEP INCLUDING ALL DOMESTIC BREEDS
000142	Total



Inspection Report

ZOOLOGICAL DE P.R. AT MAYAGUEZ

Customer ID: **3252**

Certificate: **94-C-0114**

Site: 001

ZOOLOGICAL DE P.R. AT MAYAGUEZ

P O BOX 1085

Type: ROUTINE INSPECTION

Date: 17 April 2014

MAYAGUEZ, PR 00680

3.76 (c) REPEAT

INDOOR HOUSING FACILITIES.

***The shelter housing facility of the baboons, Patas, and african green monkey had deficient light supply making it difficlut to conduct inspections and to observe the animals.

**** Lighting must be uniformly diffused throughout animal facilities and provide sufficient illumination to aid in maintaining good housekeeping practices, adequate cleaning, adequate inspection of animals, and for the well-being of the animals.

3.127 (b)

FACILITIES, OUTDOOR.

****The outdoor enclosure in which the porcupine was housed had no shelter from inclement weather.

****Exposure of the porcupine to direct sunlight, rain, etc., may cause discomfort to the animal.

****Artificial or natural shelter must be provided to animals kept outdoors in order to afford them protection and to prevent discomfort.

****To be corrected by 4-19-2014.

3.129 (a)

FEEDING.

****Multiple enclosures were observed with food on the floor which may cause the food to become contaminated.

**** Food shall be wholesome, palatable and with adequate nutritive value in order to maintain all animals in good health, and free from contamination in order to prevent disease and health hazards.

****To be corrected by 4-22-2014.

****An exit interview was conducted with the facility representative.

Prepared By:

LUIS A NAVARRO, D V M USDA, APHIS, Animal Care

Date:

Title: VETERINARY MEDICAL OFFICER Inspector 6025

17 April 2014

Received By:

(b) (6), (b) (7)(C)

Date:

Title: FACILITY REPRESENTATIVE

18 April 2014



Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
3252	94-C-0114	001	ZOOLOGICAL DE P.R. AT MAYAGUEZ	Apr-17-14

Count	Species
000001	AFRICAN CRESTED PORCUPINE
000001	AFRICAN ELEPHANT
000001	LINNES TWO-TOED SLOTH
000001	OCELOT
000001	PATAGONIAN CAVY
000001	SABLE ANTELOPE
000001	WHITE RHINOCEROS
000002	BARBARY SHEEP
000002	BONGO
000002	CHIMPANZEE
000002	COATI MUNDI
000002	COMMON ZEBRA
000002	HIPPOPOTAMUS
000002	JAGUAR
000002	NORTH AMERICAN BLACK BEAR
000002	PATAS MONKEY
000003	BROWN CAPUCHIN
000003	EUROPEAN POLECAT
000003	GUENON
000003	PUMA
000003	RING-TAILED LEMUR
000003	TIGER
000004	DOMESTIC DROMEDARY CAMEL
000004	HEDGEHOG
000004	SUGAR GLIDER
000005	BLACK-HANDED SPIDER MONKEY
000005	OLIVE BABOON
000005	RACCOON
000005	WILD BOAR
000006	IMPALA
000007	LION
000009	LLAMA
000016	FALLOW DEER
000018	SHEEP OR MOUFLON

131 **Site Total**



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 17, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	100140930482820		
Description:	Deficient lighth in baboon enclosures.		



Photographer:	L Navarro	Legal Name:	94-C-0114
Photo Taken:	Thu, Apr 17, '14	ZOOLOGICAL DE P.R. AT MAYAGUEZ	
Inspection:	100140930482820		
Description:	Light not working in shelter area of the african green monkey.		



USDA, APHIS, Animal Care



ANIMAL WELFARE COMPLAINT

Complaint No. AC17-577	Date Entered May 25, 2017	Received By A Benson
Referred To Navarro / Gaj	Reply Due June 24, 2017	

Facility or Person Complaint Filed Against

Name Zoological De P.R. at Mayaguez		Customer/License/Registration No. 3252 / 94-C-0114	
Address PO Box 1085			
City Mayaguez	State PR	Zip 00680	Phone No (787) 832-6330

Complainant

Name Susan Soltero / (b) (6), (b) (7)(C), (b) (7)(D)		Organization	
Address			
City	State	Zip	Phone No./Email address susansoltero (b) (6), (b) (7)(C), (b) (7)(D) (b) (6), (b) (7)(C), (b) (7)(D)

How was complaint received? email

Forward response to FOIA: Yes ☐ No ☐

Details of Complaint: See attached.

Results:

Application packet provided? Yes ☐ No ☐

INSPECTOR

DATE

REVIEWED BY

DATE

From: ACEAST
To: Benson, Amy V - APHIS
Subject: FW: Urgent help needed
Date: Monday, May 22, 2017 1:21:09 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

Hi Amy,

Please process the complaint below against Mayaguez Zoo.

Thanks,

Teany D. Gerkin
Program Support Specialist
Eastern Region USDA/APHIS/Animal Care
920 Main Campus Drive, Suite 200
Raleigh, NC 27606
919-855-7116 (Work)
919-855-7123 (fax)
TEANY.D.GERKIN@APHIS.USDA.GOV

Join the Animal Care Stakeholder Registry and receive emails on topics of interest

From: Nowakowski, Craig A - APHIS
Sent: Monday, May 22, 2017 10:52 AM
To: ACEAST <ACEAST@aphis.usda.gov>
Subject: FW: Urgent help needed

Complaint.

Very Respectfully,



Craig A. Nowakowski
Director, Program Support
USDA, APHIS, Animal Care



2150 Centre Avenue Building B, Mailstop 3W11, Fort Collins, CO 80526-8117 || Office: (970)494-7320
Cell: (301)456-4886 || FAX: (970)494-7461 || Craig.A.Nowakowski@aphis.usda.gov || [USDA APHIS | Animal Care](#)

"The greatness of a nation and its moral progress can be judged by the way its animals are treated." — Mahatma Gandhi

From: Espinosa, Tanya C - APHIS
Sent: Friday, May 19, 2017 1:09 PM
To: Goldentyer, Betty J - APHIS <Betty.J.Goldentyer@aphis.usda.gov>; Stokes, William S - APHIS <William.S.Stokes@aphis.usda.gov>; Nowakowski, Craig A - APHIS <Craig.A.Nowakowski@aphis.usda.gov>
Subject: FW: Urgent help needed

Another one re: Mayaguez Zoo

Tanya Espinosa
Public Affairs Specialist
Legislative and Public Affairs
USDA-APHIS
Phone: (301) 851-4092

Stay Connected with APHIS:



[Join the APHIS Stakeholder Registry Today](#)

From: susansoltero [mailto:susansoltero@aphis.usda.gov] (b) (6), (b) (7)(C), (b) (7)(D)
Sent: Friday, May 19, 2017 2:55 PM
To: Espinosa, Tanya C - APHIS <Tanya.C.Espinosa@aphis.usda.gov>
Subject: Urgent help needed

Hi Tanya:

I just found out the Sports and Recreation Department has decided to euthanize the tiger that was mentioned in your report in 2015. He has been living in a room since then. Last week all felines went without food for five days. No meat. Water in the lion exhibit was filthy and camels and deer go without food for days at a time. The elephant is losing a lot of weight. I'm told its not getting adequate ammount of food.

I haven't received the results of your investigation into the operations at the Mayaguez Zoo, but not feeding animals sounds like a violation of the Animal Welfare Act. Employees have been threatened with termination if they speak to the press. And the Sports and Rec Department is ignoring the press.

We would like the opportunity to save the tiger's health if its possible bringing down an expert. The current vet works part time, hasn't been paid in 5 months and is an expert working with primates. We already have sanctuaries willing to take all big cats and the elephant. The bears are still living in small cages. One lion still lives in a hallway.

Can you help us? We feel impotent.

Susan

P.D. [REDACTED] has photographs on the elephant 6 months ago and today.

Sent via the Samsung Galaxy S7, an AT&T 4G LTE smartphone

Benson, Amy V - APHIS

From: ACEAST
Sent: Monday, May 22, 2017 1:22 PM
To: Benson, Amy V - APHIS
Subject: FW: Mayaguez Zoo 911

Additional information on the Mayaguez complaint.

Thanks,

Teany D. Gerkin
Program Support Specialist
Eastern Region USDA/APHIS/Animal Care
920 Main Campus Drive, Suite 200
Raleigh, NC 27606
919-855-7116 (Work)
919-855-7123 (fax)
TEANY.D.GERKIN@APHIS.USDA.GOV

[Join the Animal Care Stakeholder Registry and receive emails on topics of interest](#)

From: Nowakowski, Craig A - APHIS
Sent: Monday, May 22, 2017 10:53 AM
To: ACEAST <ACEAST@aphis.usda.gov>
Subject: FW: Mayaguez Zoo 911

A component of the Mayaguez complaint.

Very Respectfully,



Craig A. Nowakowski
Director, Program Support
USDA, APHIS, Animal Care



2150 Centre Avenue Building B, Mailstop 3W11, Fort Collins, CO 80526-8117 || Office: (970)494-7320
Cell: (301)456-4886 || FAX: (970)494-7461 || Craig.A.Nowakowski@aphis.usda.gov || [USDA APHIS | Animal Care](#)

"The greatness of a nation and its moral progress can be judged by the way its animals are treated." — Mahatma Gandhi

From: Gaj, Gregory S - APHIS
Sent: Friday, May 19, 2017 1:18 PM
To: Espinosa, Tanya C - APHIS <Tanya.C.Espinosa@aphis.usda.gov>; Goldentyer, Betty J - APHIS <Betty.J.Goldentyer@aphis.usda.gov>; Stokes, William S - APHIS <William.S.Stokes@aphis.usda.gov>; Nowakowski, Craig A - APHIS <Craig.A.Nowakowski@aphis.usda.gov>
Subject: RE: Mayaguez Zoo 911

The last inspection was on March 24, 2017 about 2 weeks after the photos of the elephant were taken. The inspectors did not determine there were any problems or concerns with the elephant at that point. The tiger mentioned in the complaint was seen on the previous inspection on Feb 7th 2017 and was noted to be thin and housed off exhibit. A citation was documented and a request to have the tiger examined by the new AV. The follow up on the tiger was conducted on the March 24th inspection. It appears that the inspectors felt adequate vet care was being provided which resulted in the citation being corrected.

The zoo will be due for their next inspection by July 14th

From: Espinosa, Tanya C - APHIS
Sent: Friday, May 19, 2017 2:45 PM
To: Goldentyer, Betty J - APHIS <Betty.J.Goldentyer@aphis.usda.gov>; Stokes, William S - APHIS <William.S.Stokes@aphis.usda.gov>; Nowakowski, Craig A - APHIS <Craig.A.Nowakowski@aphis.usda.gov>; Gaj, Gregory S - APHIS <Gregory.S.Gaj@aphis.usda.gov>
Subject: FW: Mayaguez Zoo 911

Here is a complaint re: Mayaguez Zoo – I think it's in Puerto Rico?

Tanya Espinosa
Public Affairs Specialist
Legislative and Public Affairs
USDA-APHIS
Phone: (301) 851-4092

Stay Connected with APHIS:



 [Join the APHIS Stakeholder Registry Today](#)

From: (b) (6), (b) (7)(C), (b) (7)(D)
Sent: Friday, May 19, 2017 2:41 PM
To: Espinosa, Tanya C - APHIS <Tanya.C.Espinosa@aphis.usda.gov>
Subject: Mayaguez Zoo 911

Hello Ms. Espinosa

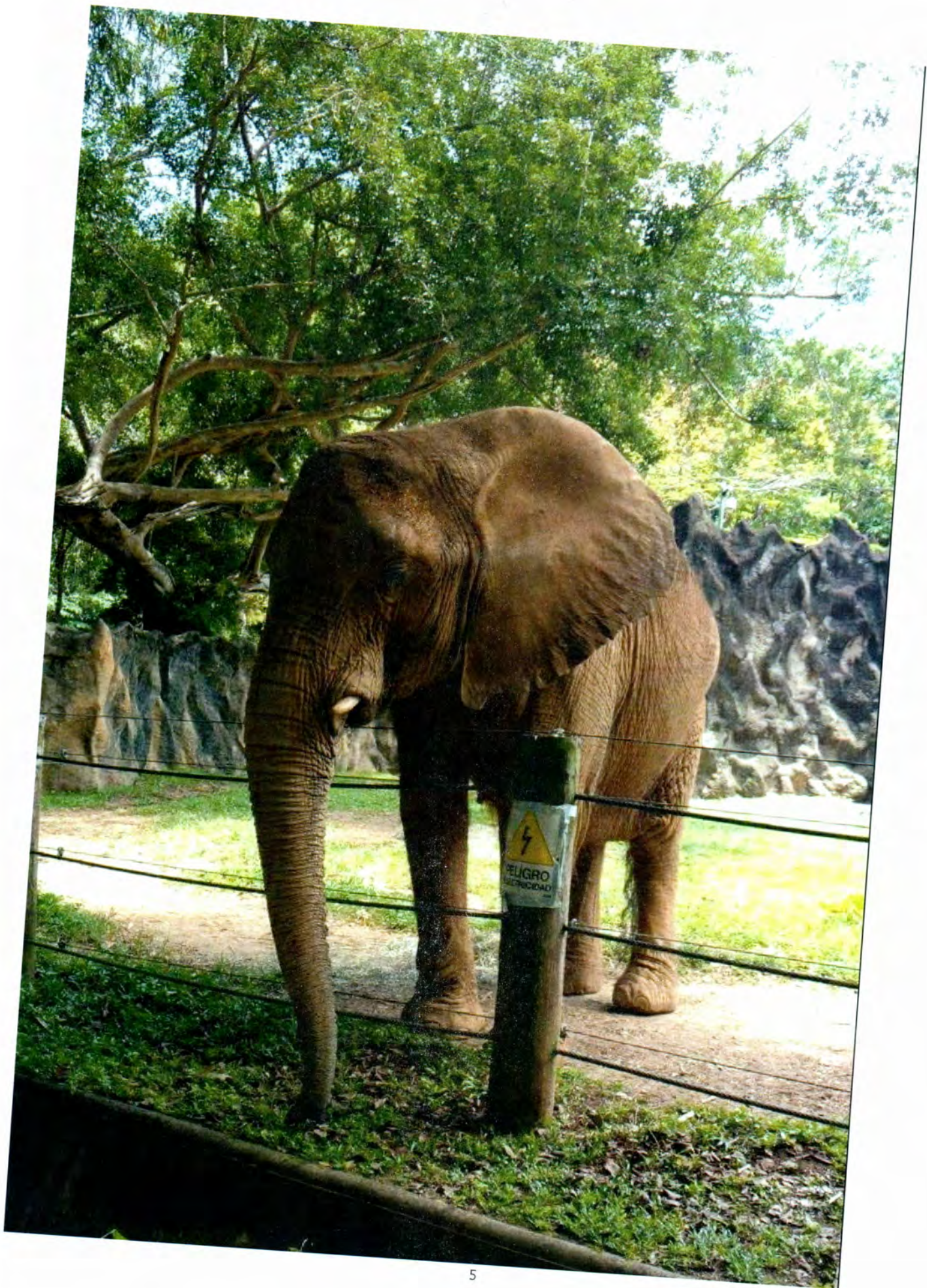
Would you please call me? I like to speak to you regarding some Animals at the Mayaguez Zoo that have gone without food for days.

Elephant Mundi has lost a lot of weight in just two months. Allegedly, she had watery stools.

This photo taken by my friend on March 8, 2017



Photo taken in May 13, 2017



A Tiger, named Angel is allegedly scheduled to be euthanized next week.

This Tiger was seen by usda Inspector in 2015. At that time Inspector recommended exams. Please look at the usda report on this.

*This Tiger was moved after that to a room and has been kept away from public eye for two years now.

Could you call me and guide me as what needs to be done to prevent the killing of this Tiger and get help to All the others?

Zoo has a part time vet for all Animals at the Zoo.

Respectfully,

(b) (6), (b) (7)(C), (b) (7)(D)

A black rectangular redaction box covering the signature area.

Sent from my iPhone



May 25, 2017

Animal and
Plant Health
Inspection
Service

Susan Soltero
susansoltero (b) (6), (b) (7)(C), (b) (7)(D)

Animal Care

Dear Complainant:

Thank you for your correspondence dated 5/19/2017 concerning Zoological De P.R. at Mayaguez. Your concern has been issued number AC17-577. **If you wish to know the results of our findings, you must send a request, in writing, to our Freedom of Information Act office. Depending on the circumstances of the situation, please allow us enough time (30 to 60 days) to thoroughly look into your concerns.**

FOIA requests can be submitted three ways--

1. Email: foia.officer@aphis.usda.gov
2. Fax: 301-734-5941
3. US Mail: USDA, APHIS, FOIA
4700 River Road, Unit 50
Riverdale, MD 20737

Animal Care is the division of the U.S. Department of Agriculture (USDA) that is responsible for the enforcement of the Animal Welfare Act. The Act provides minimum standards for the humane care and use of animals at USDA licensed or registered facilities.

Animal Care inspectors conduct routine unannounced inspections at all USDA licensed and registered facilities to ensure that they are meeting or exceeding these minimum standards. Our inspectors also conduct searches for unlicensed facilities conducting regulated activities. We perform inspections and searches when necessary in response to valid concerns and complaints received from the public to ensure the well-being of the animals and compliance with the law. If violations are found, enforcement action appropriate for the circumstances will be initiated.

Please be assured that we will look into your concerns and take appropriate action if necessary.

Thank you for your interest in the welfare of these animals.

Sincerely,


Elizabeth J. Goldentyer
Director, Animal Welfare Operations
USDA APHIS Animal Care



May 25, 2017

Animal and
Plant Health
Inspection
Service

Animal Care

(b) (6), (b) (7)(C), (b) (7)(D)

Dear Complainant:

Thank you for your correspondence dated 5/19/2017 concerning Zoological De P.R. at Mayaguez. Your concern has been issued number AC17-577. **If you wish to know the results of our findings, you must send a request, in writing, to our Freedom of Information Act office. Depending on the circumstances of the situation, please allow us enough time (30 to 60 days) to thoroughly look into your concerns.**

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Please be assured that we will look into your concerns and take appropriate action if necessary.

Thank you for your interest in the welfare of these animals.

Sincerely,

Elizabeth J. Goldentyer
Director, Animal Welfare Operations
USDA APHIS Animal Care

**ANIMAL WELFARE COMPLAINT**

Complaint No.	Date Entered	Received By	
AC17-169	27-Dec-16	R. Smith	
Referred To	Reply Due		
Gaj/Navarro	28-Jan-17		
Facility or Person Complaint Filed Against			
Name		Customer/License/Registration No.	
Zoological DE P.R. at Mayaguez		3252/94-C-0114	
Address			
Carretera 108 Interior Bo. Miradero			
City	State	Zip	Phone No
Mayaguez	PR	00681	(787) 834-8110
Complainant			
Name		Organization	
Susan Soltero			
Address			
City	State	Zip	Phone No./Email address
			susansoltero (b) (6), (b) (7)(C), (b) (7)(D)
How was complaint received?			
email			

Details of Complaint: SEE ATTACHED

Results: On February 7 2017, I arrived at the facility with my supervisor and with another vmo to conduct a routine inspection and check on a complaint. This complaint appears to be the same as AC17-191.

We found that the AV had resigned and that the director had also recently retired. There was an acting director and they were in the process of hiring a new full time AV, but at the time of our visit this AV was not yet officially hired full time.

We found that a pot belly pig had died after being treated by the previous AV. The medical records indicated that the veterinarian made a tentative diagnosis of blockage. The preliminary report suggested that a lymphoma was a possibility. The histopathology results were pending. The rest of the pigs had a pot belly appearance which is considered normal in this species. There was no lameness that was observed.

There was a lion cub that was euthanized following the AVMA guidelines. The reason why it was euthanized was not clear to us because the AV at the time had resigned and couldn't be interviewed. The acting director, and other

employees could not provide an explanation either. We could not find any acquisition record (birth record) for this animal.

We could not obtain any information on the animals disposals since the veterinarian had resigned, but on our visit we did not readily see any deficiencies (such as dead animals, decomposing odors, excessive flies, live or dead rodents, attraction of predator animals, etc) that would suggest carcass disposals as the complaintant alledges. The flies that were observed were attributed to the housekeeping issues around the food storage area and not an animal disposal issue. The method of disposals that the complaintant alledges, may however, fall under Commonwealth or local ordinances for disposal of dead animals if it indeed occurred.

There was a male lion kept in a long rectangular type enclosure, which according to the person in charge, is rotated with another younger male lion every day into the main exhibit with the females in order to avoid fighting between the 2 males. There are no records to document this.

The mass in the rhino had shrunk significantly since last inspection and could barely be visualized. No rhino has died recently at the zoo.

The bear and primate enclosures were found to be of appropriate size & design as per the AWA standards. Several indirect non compliances, however, were identified & documented during the inspection in all areas of the zoo.

We also observed a cougar that was continually pacing and panting while we were at the exhibit and even when we left the immediate area but still could visualize it. We are not sure if this was due to a behavioral stress caused by confinement to a small enclosure where he was currently being held or a medical condition, or both. The Director indicated that this cougar is moved into the larger main part of the exhibit every other day, but could not demonstrate that this was actually being done. Again, there were no records to document this.

A geriatric tiger was extremely thin. The medical records that were reviewed indicated that this animal had not received any follow-up care since 2015 such as lab tests, weights & physical exams. Since there was no veterinarian at the time of our visit we could not obtain any other information such as: were there any additional examinations/lab tests/radiographs/food consumption records, etc, and when did this weight loss become easily observable (we did not see this amount of weight loss on previous inspections).

Numerous other NCI's (repeats & indirect newly identified), and one "Direct-repeat" were identified during this inspection. They were all documented on the inspection report which has been finalized in ACIS.

Application packet provided? Yes ☐ No ☐

INSPECTOR

Dr. Luis A. Navarro, Dr. Robert Brandes

DATE

16-Feb-17

REVIEWED BY

Gregory S. Gaj, SACS

DATE

27-Feb-17

Sent from my iPhone

Begin forwarded message:

From: "Soltero, Fred V - APHIS" <Fred.V.Soltero@aphis.usda.gov>
Date: December 26, 2016 at 4:14:56 PM AST
To: "Navarro, Luis A - APHIS" <Luis.A.Navarro@aphis.usda.gov>
Subject: FW: Carta a APHIS USDA en EU

fyi

From: Susan Soltero [mailto:susansoltero (b) (6), (b) (7)(C), (b) (7)(D)]
Sent: Monday, December 26, 2016 1:18 PM
To: Soltero, Fred V - APHIS <Fred.V.Soltero@aphis.usda.gov>
Subject: Carta a APHIS USDA en EU

To whom it may concern:

I am an Emmy Award winning reporter from San Juan, Puerto Rico. A confidential informant told me that lion cubs were regularly euthanized at the Juan A. Rivero Zoologico de Puerto Rico in Mayaguez. I called the zoo curator and veterinarian and he confirmed the information saying he has done it for years every time the lionesses had cubs, explaining it was the unwritten policy of the American Association of Zoo Veterinarians, adding that there was no place to place them as the reason for the policy, among other things.

When I learned that another cub had been born and in an effort to find an alternative to the euthanization of healthy cubs, I made the story public in my radio program and on the internet.

<https://www.facebook.com/231464160199458/photos/pcb.1406711792674683/1406711766008019/?type=3&theater>
<https://www.facebook.com/events/1822288714649667/>
45 minutes into the program:
<http://wqbsradio.com/2016/12/20/con-los-pies-en-la-tierra-20122016/>

To my dismay due to public pressure, the latest cub was separated from the pack with a lioness employees weren't sure was the mother and left unattended for two days. The cub obviously died of starvation and the zoo said it was due to the fact the mother rejected him. I believe this act is in violation of the Animal Welfare Act. No newborn mammal should be left unattended. To make matters worse, the zoo administration began denying that they regularly euthanized animals which is a lie.

Finally, the zoo curator was interviewed in a local prime time program and nervously admitted he'd euthanized two, but failed to provide the reporter with any documentation of the lions and euthanizations or health reports and admitted of disposing the lions in a ravine, which seems to me a violation of sanitary laws.

From 2:30 to 6:30
<https://www.youtube.com/watch?v=DSiG-jcAb9Y&feature=youtu.be>

I have information of other sick animals that are not being attended. I would like to formally request an investigation of a violation of the Animal Welfare Act against the zoo and the city of Mayaguez which administers the zoo.

If you have any questions, please do not hesitate to contact me.

Susan Soltero

Smith, RaNeshia - APHIS

From: Gerkin, Teany D - APHIS
Sent: Tuesday, December 27, 2016 9:23 AM
To: Smith, RaNeshia - APHIS
Cc: Goldentyer, Betty J - APHIS; Stokes, William S - APHIS; Navarro, Luis A - APHIS; Gaj, Gregory S - APHIS; Nowakowski, Craig A - APHIS; Petervary, Nicolette - APHIS
Subject: RE: Carta a APHIS USDA en EU

Hi RaNeshia,

Can you please log the following complaint below and assign to Dr. Navarro. Please, let me know if you need any assistance.

Best Regards,

Teany D. Gerkin
Program Support Specialist
Eastern Region USDA/APHIS/Animal Care
920 Main Campus Drive, Suite 200
Raleigh, NC 27606
919-855-7116 (Work)
919-855-7123 (fax)
TEANY.D.GERKIN@APHIS.USDA.GOV

[Join the Animal Care Stakeholder Registry and receive emails on topics of interest](#)

From: Gaj, Gregory S - APHIS
Sent: Tuesday, December 27, 2016 8:37 AM
To: Gerkin, Teany D - APHIS <Teany.D.Gerkin@aphis.usda.gov>; Nowakowski, Craig A - APHIS <Craig.A.Nowakowski@aphis.usda.gov>; Petervary, Nicolette - APHIS <Nicolette.Petervary@aphis.usda.gov>
Cc: Goldentyer, Betty J - APHIS <Betty.J.Goldentyer@aphis.usda.gov>; Stokes, William S - APHIS <William.S.Stokes@aphis.usda.gov>; Navarro, Luis A - APHIS <Luis.A.Navarro@aphis.usda.gov>
Subject: FW: Carta a APHIS USDA en EU

Good morning,

Would someone log this in as a complaint on the Mayaguez Zoo and assign to Dr. Navarro. Thanks

Greg

From: Navarro, Luis A - APHIS
Sent: Monday, December 26, 2016 9:28 PM
To: Gaj, Gregory S - APHIS <Gregory.S.Gaj@aphis.usda.gov>
Cc: Brandes, Robert L - APHIS <Robert.L.Brandes@aphis.usda.gov>
Subject: Fwd: Carta a APHIS USDA en EU



December 27, 2016

Animal and
Plant Health
Inspection
Service

Susan Soltero
susansoltero (b) (6), (b) (7)(C), (b) (7)(D)

Animal Care

Dear Complainant:

Thank you for your correspondence dated 12/26/2016 concerning Zoologico de Puerto Rico at Mayaguez. Your concern has been issued number AC17-169. **If you wish to know the results of our findings, you must send a request, in writing, to our Freedom of Information Act office. Depending on the circumstances of the situation, please allow us enough time (30 to 60 days) to thoroughly look into your concerns.**

FOIA requests can be submitted three ways--

- 1. Email: foia.officer@aphis.usda.gov**
- 2. Fax: 301-734-5941**
- 3. US Mail: USDA, APHIS, FOIA
4700 River Road, Unit 50
Riverdale, MD 20737**

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Please be assured that we will look into your concerns and take appropriate action if necessary.

Thank you for your interest in the welfare of these animals.

Sincerely,

Elizabeth J. Goldentyer
Director, Animal Welfare Operations
USDA APHIS Animal Care



USDA, APHIS, Animal Care



ANIMAL WELFARE COMPLAINT

Complaint No. E14-222	Date Entered 30 May 2014	Received By J Meek
Referred To Navarro/Gaj	Reply Due 30 June 2014	

Facility or Person Complaint Filed Against

Name		Customer/License/Registration No.	
Zoological De PR at Mayaguez		3252/94-C-0114	
Address			
PO Box 1085			
City	State	Zip	Phone No
Mayaguez	PR	00680	787-832-6330

Complainant

Name Anonymous		Organization	
Address			
City	State	Zip	Phone No./Email address

How was complaint received? mail

Forward response to FOIA: Yes ☐ No ☒

Details of Complaint: see attached.

Results:

On Tuesday, June 17, 2014, I performed an inspection with Dr. Navarro and looked into the above complaint. I reviewed the letter that the complainant sent, but did not get the opportunity to look at any of the photos or videos that accompanied the complaint. While Dr. Navarro focused mainly on the physical inspection of the zoo in general, I focused most of my time on looking into the allegations that appeared in the complainant's letter and inspecting the areas of concern raised by the complainant. I accomplished this by interviews with the attending veterinarian, a review of medical records and previous inspection inventories, as well as the physical inspection of all veterinary labs & treatment areas.

There were many expired medications & sutures that were found. The veterinarian, in fact, used expired Beuthanasia (which expired Oct 2013) for all of the 2014 euthanasias. The veterinarian knew that this medication was expired, but administered it anyway because he cannot get the supplies/medications that he needs.

This situation has occurred before when I was the inspector. The procedure for ordering supplies and medications is that a request (Purchase Order) is made at the zoo level and that request is then sent up to the governmental

agency in San Juan that oversees the zoo for approval and ordering. It then apparently sits in San Juan and may take months for the order(s) to be processed, if they are processed at all. The zoo cannot obtain any supplies, or medications without going through this ordering process.

This system of ordering critical medications and supplies that are needed quickly by the veterinarian does not provide appropriate veterinary care to the affected animals in a timely manner. The use of expired medications is considered adulterated, ineffective, and is not an appropriate method to control, treat, or prevent diseases and injuries. If the veterinarian needs a particular medication quickly to treat an animal he cannot obtain it in a timely manner which puts an animal(s) at risk for pain & suffering, &/or the prolongment of its disease and/or injuries. If San Juan does not process the orders in a timely manner, prevention medications are not received which also puts the animals at risk for communicable diseases which may be spread from animal to animal, or to/from humans to animals.

The attending veterinarian does perform gross necropsies, on occasion, but does not send any tissues, samples, or fluids out for histopathology. All of the gross necropsies are performed in-house and this alone is not considered a complete necropsy without histopathology. Histopathology frequently provides valuable information as to a definitive diagnosis which may also be useful to the other living animals in the zoo's collection. The veterinarian is also not a board certified pathologist. This lack of histopathology is due to the lack of funds for these procedures & tests, and the ordeal of the ordering process through San Juan. The same holds true for routine blood work-ups.

From what I can determine, there were approx. 20 deaths and 4 euthanasias during the past 14 months. I determined this figure by comparing all of the inspection inventories from the previous 14 months. This accounts that approx. 20% of the regulated animals died or were euthanized in the past year. I asked the veterinarian to inform me of all deaths or euthanasias at the beginning of my interview. He did inform me of some of them, but it was only after I started comparing previous inventories and trying to "balance out" these numbers did he offer up more of the deaths or euthanasias. I could not account for all of the discrepancies in each of the inventories because the inventories may have not been accurate. Several of these deaths or euthanasias raised a "red flag" or concern about animal care, euthanasia, or caretaker herd management experience for me as follows:

I discovered that 2 guinea pigs that were on exhibition were fed to the reptiles alive. Deer that have also been on exhibition were fed to big cats by just cutting their jugulars without first stunning them or using another method of humane slaughter. These instances are not humane methods of euthanasia, and since the health status of these animals is not really known, it does not minimize disease transmissions &/or parasite infections to the animals being fed.

A puma, coatimundi, & a baboon were listed as euthanized in their medical records because they were "not fit for exhibition". The medical records that were reviewed did not show any diseases, illnesses, or problems with any of these animals. When I questioned this, the veterinarian really had no explanation. I find this disturbing. If these animals were not "fit for exhibition" why did the zoo let them get this way without veterinary care or intervention & then decide to euthanize them (no reason was given-how were they not fit)?

Several other mammals have had coccidia infections with the associated clinical signs & illness seen with this type of disease. Mammals are in close proximity to avian species which are known transmitters of coccidia. The birds are not tested for internal (or external) parasites. Animals are being dewormed with Pyrantel which is ineffective in treating and controlling coccidia infections.

Three lion cubs were born on 4/11/14. Two lion cubs were reported eaten by their mother on 5/5/14. The veterinarian was not present during the time of this incident. The other lion cub died on 5/2/14 because the mother sat on it. I inquired as to how they determined that the 2 cubs were eaten. I was told that since there were no remains in the enclosure they just assumed they were eaten (they also failed to mention that any blood was present). These cubs were three weeks old. If they were eaten, I would have expected to find some carcass remains such as fragments of bones, skull, fur, blood, &/or some internal organs present. I was informed by the veterinarian that this was not the case (but he was not present during the time of the incident). It is rumored that someone broke into the zoo and stole the cubs. I did, in fact, find that one of the perimeter fence gates in front of the zoo was not locked since the beginning of the year and someone could have easily entered the zoo through this gate. Even though the zoo is reportedly feeding Nebraska diet & beef with vitamin-mineral supplementation, I am concerned about renal secondary hyperparathyroidism in the cub that was sat on and possibly died due to the diet. There were no records, or tests performed on this cub.

Two impalas broke their necks (on separate occasions) shortly after they were introduced with other animals due to interspecies aggressions. The caretakers responsible for herd introductions may not have a sufficient amount of knowledge or experience in introductions, or may not have provided the necessary observations after the introductions. We were not able to interview any of the animal caretakers during our inspection.

A sugar glider was killed by a rat. One raccoon was attacked & died by another. A female Barbary sheep was attacked by a male and also subsequently died. Again, I also have concerns about the caretaker's knowledge & experiences in caring for these species of animals.

All of these occurrences suggest that there is a problem with several aspects of the zoo's operation, procurement process, finances, and veterinary care as the complainant alleges.

Application packet provided? Yes ☐ No ☒

INSPECTOR

Robert Brandes, D.V.M.

DATE

3-Jul-14

REVIEWED BY

Gregory S. Gaj, SACS

DATE

7-Jul-14

MAY 21 2014

May 1, 2014

Dear Dr. Laurie J. Gage,

We are writing to you with the sincere hope that you can intervene or help with a situation that we are having at the Puerto Rico Zoo, Juan Rivero. We have a very serious problem with our veterinarian that is in charge of the animal care at our facility. For years there has been some very severe animal neglect and mistreatment that a large percentage of the employees are afraid to report. This is because the veterinarian in charge has told us on numerous occasions that if we speak out, we will lose our job and they will close the zoo.

We have made a conscious decision to ignore his threats and document several of the abuse cases now because we are deeply concerned about the animal welfare at our facility. We hope that this does not result in the closure of our facility but, may promote a full investigation of the misconduct and deception of the veterinarian and the falsification of numerous veterinary documents.

Please review the video, photos, and written report and we hope that you will find that there is enough documented evidence to review the medical records, necropsy reports, and management of care at our zoo. We have also been hesitant because we are concerned about being considered disgruntled employees or have a specific problem with the veterinarian in charge. We realize that this might be the perception but, we can assure you, that we are only concerned about the health and well being of our animal resources and feel that they deserve the best possible treatment.

As the report states, there have been over 50-60 deaths at our facility with no necropsy or diagnostic work ever being conducted. Although we don't have all the medical background, we recognize that there is a severe problem with this and feel that it should not occur. We are also concerned about false information written on reports in an attempt to cover up cases.

We are also concerned about our leadership. We have had numerous USDA inspections without any documentation or investigations ever being conducted. Where are the medical report reviews, where are the reviews of the animal deaths? Has anyone ever asked the employees what is really happening without them feeling threatened to lose their job. Why does this continue to happen? If anything, things are getting worse because no one is being held accountable.

We sincerely hope that you will not turn a blind eye to this. In the end, the animals deserve better, but not only them, the employees and the public deserve better as well.

Thank you for your consideration.

**ANIMAL WELFARE COMPLAINT**

Complaint No. AC15-381	Date Entered 29-May-15	Received By MAJ
Referred To Dr. Gaj	Reply Due 30-Jun-15	

Facility or Person Complaint Filed Against

Name Zoological De P.R. At Mayaguez		Customer/License/Registration No. 3252/94-C-0114	
Address CARRETERA 108 INTERIOR			
City MAYAGUEZ	State PR	Zip 00681	Phone No 7878326330

Complainant

Name (b) (6), (b) (7)(C), (b) (7)(D)		Organization NA	
Address NA			
City NA	State NA	Zip NA	Phone No./Email address (b) (6), (b) (7)(C), (b) (7)(D)

How was complaint received?

Email

Details of Complaint: SEE ATTACHED

Results: During the last routine inspection conducted on May 2015 by two USDA inspectors and during previous inspection, the tiger issue was addressed with the facility veterinarian. Records for the tiger were reviewed and the blood test were within normal range, the food amount had been increased and the weight of the tiger was above 400 lbs. It was our suggestion/ recommendation that a thyroid pannel test be included on the next physical exam and blood work.

No nci was found regarding this tiger weight at during this inspection.

Application packet provided? Yes ☐ No ☒

INSPECTOR

Dr. Luis A Navarro, VMO

DATE

1-Jun-15

REVIEWED BY

Gregory S. Gaj, SACS

DATE

13-Feb-17

Johnson, Milan A - APHIS

From: AC West
Sent: Thursday, May 28, 2015 8:07 AM
To: Johnson, Milan A - APHIS
Cc: Nelson, Joseph A - APHIS; Morris, Connie R - APHIS
Subject: Complaint, AC15-####, #3252, Zoological De P.R. At Mayaguez
Attachments: FB_IMG_1432070713010.jpg

Hi Milan,
Please create a complaint against 94-C-0114. The SACS is Greg Gaj.
There is an open IES case.

Thanks,
Charolette

From: APHIS-VS CEAH
Sent: Thursday, May 28, 2015 7:26 AM
To: AC West
Cc: (b) (6), (b) (7)(C), (b) (7)(D)
Subject: RE: Mayagüez zoo

Hello Animal Care. I am forwarding this email to you to handle. Thanks.

Hello (b) (6), (b) (7)(C), (b) (7)(D) I have forward your email to Animal Care who should be able to help you.

Have a great day.

Brenda K. Wright
STAS CEAH Staff Assistant
USDA APHIS VS
Ft. Collins.

From: (b) (6), (b) (7)(C), (b) (7)(D)
Sent: Tuesday, May 19, 2015 4:54 PM
To: APHIS-VS CEAH
Subject: Mayagüez zoo

Is he supposed to be that skinny?

Tener que ver que hasta los Animales del Zoológico De Mayaguez están en crisis el Único Zoológico en la Isla.

Que Alguien me Explique como Aprueba la Inspección Anual Federal del United States Department of Agriculture (USDA) ?? Que Alguien me explique cómo pasa la del Animal Plant Health Inspection Service (APHIS)?? Donde está el cuidado veterinario que le dan a estos animales? La Nutrición? La Limpieza? El estado de salud? Peso? Condición Física??





Animal and Plant
Health Inspection
Service

May 29, 2015

Animal Care

(b) (6), (b) (7)(C), (b) (7)(D)

Dear Complainant:

Thank you for your correspondence dated 5/29/15 concerning Zoological De P.R. At Mayquez . Your concern has been issued number AC15-381. **If you wish to know the results of our findings, you must send a request, in writing, to our Freedom of Information Act office. Depending on the circumstances of the situation, please allow us enough time (30 to 60 days) to thoroughly investigate your concerns.**

FOIA requests can be submitted three ways--

- 1. Email: foia.officer@aphis.usda.gov**
- 2. Fax: 301-734-5941**
- 3. US Mail: USDA, APHIS, FOIA
4700 River Road, Unit 50
Riverdale, MD 20723**

Animal Care is the division of the U.S. Department of Agriculture (USDA) that is responsible for the enforcement of the Animal Welfare Act. The Act provides minimum standards for the humane care and use of animals at USDA licensed or registered facilities.

Animal Care inspectors conduct routine unannounced inspections at all USDA licensed and registered facilities to ensure that they are meeting or exceeding these minimum standards. Our inspectors also conduct searches for unlicensed facilities conducting regulated activities. We perform inspections and searches when necessary in response to valid concerns and complaints received from the public to ensure the well-being of the animals and compliance with the law. If violations are found, enforcement action appropriate for the circumstances will be initiated.

Please be assured that we will look into your concerns and take appropriate action if necessary.

Thank you for your interest in the welfare of these animals.

Sincerely,

Robert M. Gibbens, DVM
Director, Animal Welfare Operations
USDA, APHIS, Animal Care



USDA, APHIS, Animal Care



ANIMAL WELFARE COMPLAINT

Complaint No. AC17-191	Date Entered 13 January 2017	Received By A Benson
Referred To Navarro / Gaj	Reply Due 14 February 2017	

Facility or Person Complaint Filed Against

Name Zoological De P.R. at Mayaguez		Customer/License/Registration No. 3252 / 94-C-0114	
Address PO Box 1085			
City Mayaguez	State PR	Zip 00680	Phone No (787) 832-6330

Complainant

Name (b) (6), (b) (7)(C), (b) (7)(D)		Organization	
Address			
City	State	Zip	Phone No./Email address (b) (6), (b) (7)(C), (b) (7)(D)

How was complaint received? Email

Forward response to FOIA: Yes ☐ No ☐

Details of Complaint: See attached. 2 films are located in Share Drive and in FY17 box.

Results:

Application packet provided? Yes ☐ No ☐

INSPECTOR

DATE

REVIEWED BY

DATE

Benson, Amy V - APHIS

From: ACEAST
Sent: Friday, January 13, 2017 8:43 AM
To: Benson, Amy V - APHIS
Subject: FW: MayaguezZoo
Attachments: Video.MOV; Video_1.MOV

Hi Amy,

I didn't see that I had originally assigned this one to anyone. Please process the following complaint below.

Thanks,

Teany

From: (b) (6), (b) (7)(C), (b) (7)(D)
Sent: Wednesday, January 11, 2017 10:10 AM
To: ACEAST <ACEAST@aphis.usda.gov>
Cc: tanya.cespunosa@aphis.usda.gov
Subject: MayaguezZoo

* This is the Original Message that I previously sent to Tanya Anonymously. I am no longer Anonymous. I am updating the same Message with new Updated information and pictures.

To whom it may concern,

Re: Mayaguez Zoo

I am writing requesting a formal investigation and a well check if all animals at this Zoo. Recently, the reports of the Zoo Euthanizing healthy newborn Lion Cubs made headlines. The Curator/Vet of the Zoo (b) (6), (b) (7)(C) was interviewed by first a reporter called Susan Soltero, radio & journalist, after she received photos of a dead Lion Cub thrown in the trash, sent anonymously by a witness at the zoo. During the conversation/interview with a witness, he admitted to Euthanizing to Susan, but stated that the mother had rejected the Cub.. We have eyewitness telling us otherwise, that was the 3rd to be Euthanized in the photo I will provide and taken by the eye witness there. Then, a newspaper article reported on this with a headline stating that the zoo denies Euthanizing animals. Third, an investigative program called Jay Fonseca y Sus Rayos X went to the zoo and the reporter asked (b) (6), (b) (7)(C) on camera if it was true that he euthanized these lions, he said one, then reporter asks I heard there were 5.. Then he said ok, two. The reporter continued and asked him if he had any records on these animals, (birth or death), he said yes and they walked inside to a file cabinet, he opened a folder, you see your overhead, then says.. No, I can't find any. That is because he wasn't there when the Cubs were born, he is on leave and came to the zoo just to euthanize. But, it gets worse, then he took the reporter in a small vehicle and while on camera showed an area where he says he dumped the body of the Euthanized Lion Cub! That is a violation of health codes! But, my eyewitness stated that he had called security to take the body of the cub and throw it in the trash. I have pictures. Days after another Baby Lion Cub was born and we went on social media and made calls to the Zoo asking not to Kill this last Lion Cub. The doctor is on leave and comes in every so often. They deny this, but my contact is there said the Lion Cub was born Friday, (took video of cub), doctor never showed after finding out of the latest birth. After, we called with our

concerns the baby cub was moved to the back with one of the lioness that had given birth within a week difference.. The staff did not know who of the two lioness was this cubs mom! Needless to say, the cub died of starvation! At least that is what he, (the vet), said..

I have gone thru the last 12 reports of your investigations at the zoo. On those reports I saw so many violations, so many animals sick, limping, with cysts, expired medications, dirty food on the ground, the lack of equipment at the facility to take even an X-Ray. That is outrageous. Even when you gave them notice to correct those issues, they did not. *Please refer to your report on a Rhino with an abscess and a picture below of a dead Rhino... Is this the someone you told the doctor to provide Medical Care to?

*I am worried about two pigs that are in Urgent Medical need. One has a swollen abdomen for a while now, the other an injury to a leg. PETA called after we contacted them and doctor said he was going to start giving medication for the blockage, mixed with the food. A week after, I got a picture of the pigs, still swollen and not getting better. I will send you a picture. There are so many reports of animals being killed instead of treated, and to make matters worse the way they disposed of those bodies are horrendous, either throw them to the lions and tigers, dump them somewhere at an isolated area like a kangaroo that died after an illness.. Dogs fed on the remains. (Witness testimony)

-I am attaching a photo of a dead rhino on the ground.

-A photo of the baby lion in the trash.

-The links to the tv, radio, and picture of newspaper article as well as video of baby lion cubs.

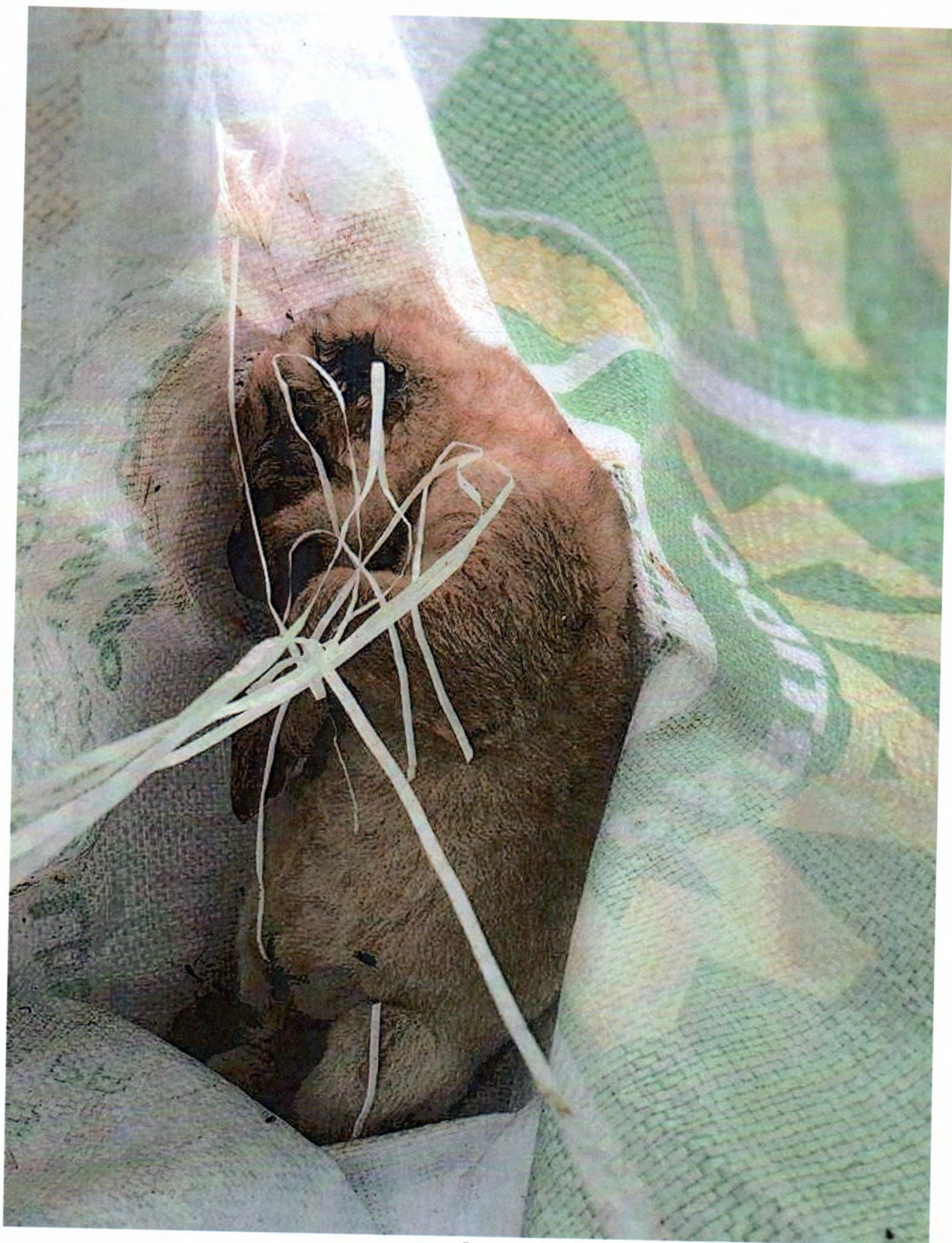


*Dead rhino at Mayaguez Zoo



*Pigs in URGENT NEED OF MEDICAL CARE





*Lion Cub in trash



Newspaper article Doctor denies practicing Euthanasia

Those are videos of the last baby cub that was taken to the back with who they assume was mom, found dead?! After receiving our calls to please save this cub.

https://youtu.be/Vulu_NPfPd8

Expert in PR that saves animals that are injured disagreed with his actions to euthanized, offered other options..

<http://youtu.be/DSiG-jcAb9Y>

Tv investigative reporter went to the zoo and interviewed the doctor. Please see.. He admitted to killing, throwing body in bushes and had no records, on camera

****There many animals in small enclosures that are not being exhibited, some that are not being fed because they have no food to give them. This by the eyewitness there.**

Because of this and so much more I am asking of you to please go and investigate. Every animal is in need, some more than others. Check the camels, animals in isolation that have been there for a long, long time, the monkeys since 2012, in concrete because exhibition area couldn't be used and needed repairs that have not happened..

Your consideration in this matter is greatly appreciated.

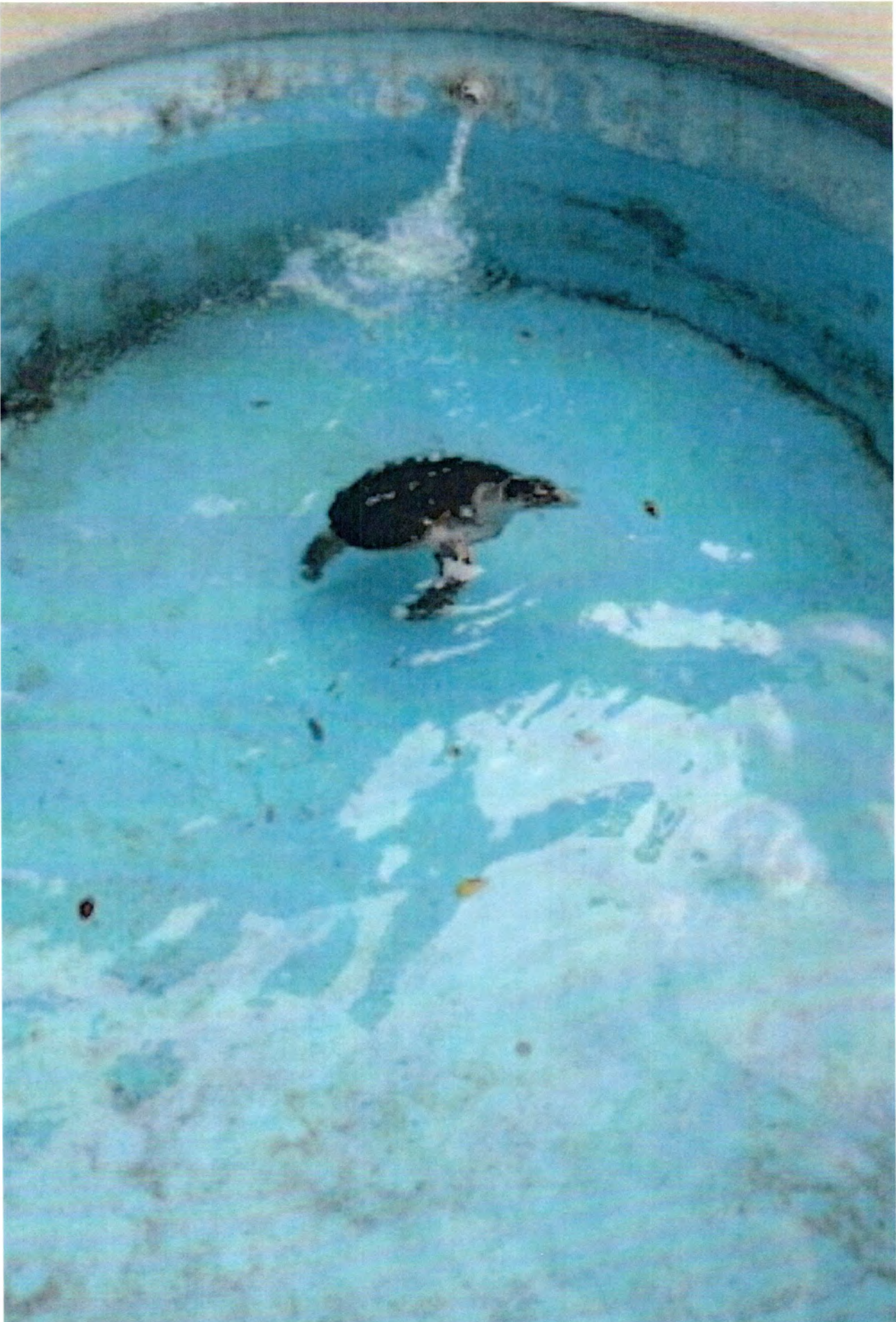
Respectfully,

(b) (6), (b) (7)(C), (b) (7)(D)

Do not use my name, thanks

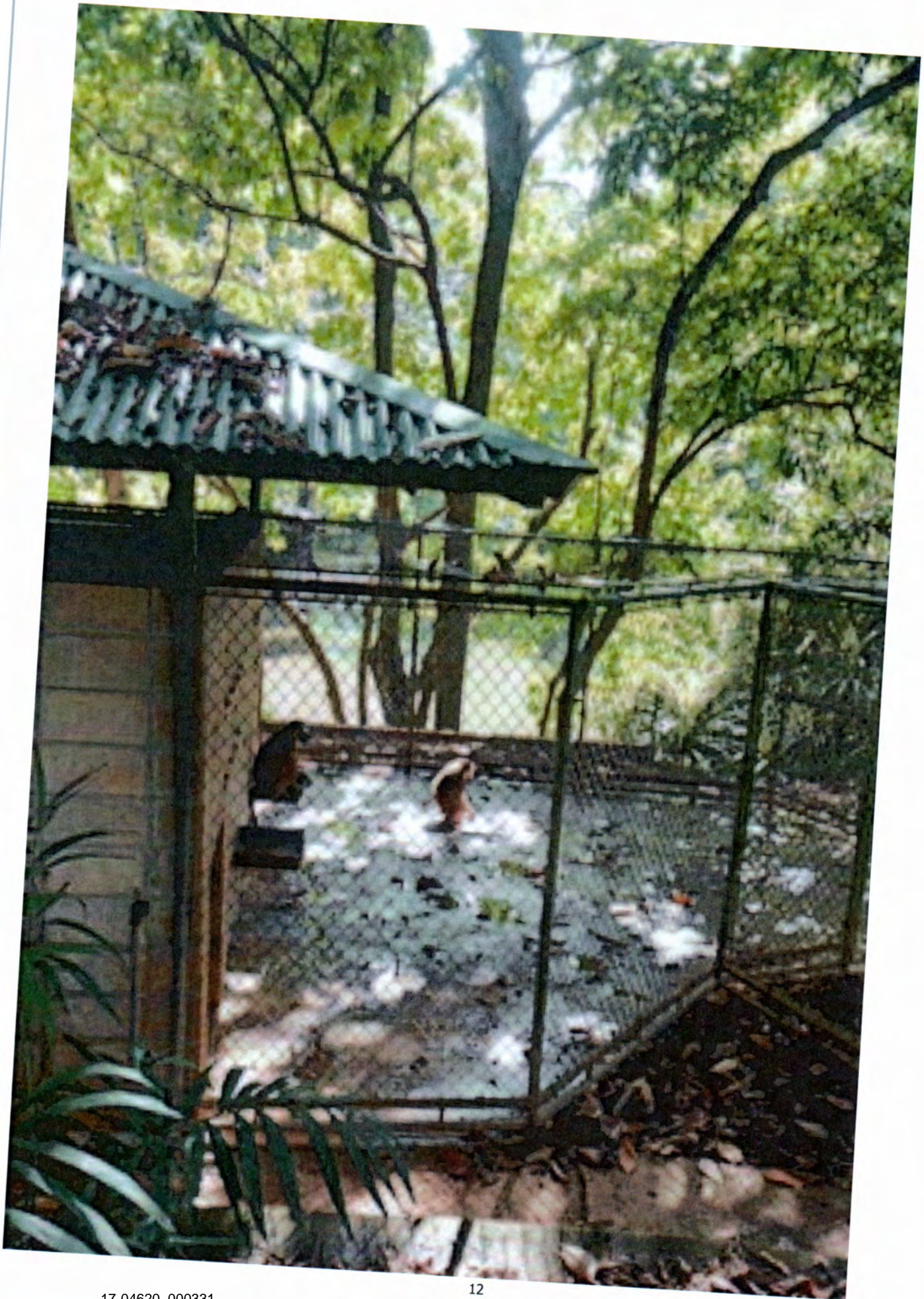
*****Update*****

More photos of Animals and Conditions at the Zoo



****Check this Turtle, look at the water**





Monkey Exhibition, look at their cage



***Bears

There are two black bears on exhibit, however, they do not get along.. The zoo keeps them separated, while one is on exhibit the other is kept in a small 4x4 cage...look closely at pictures and you can see the small cage







****Lion

This is the Second Male Lion brought in to the Zoo knowing they lack space for him. while the other Male is with all Four Females within view of this one, this is where he is kept since arriving at the Zoo. Only leaves for one hour to eat..

-This is not safe and inhumane



There are more, a whole lot more. For this and all the known violations of this Zoo, I am reaching out to you to please help. I am asking you to go there and inspect all Animals, check their records, health records and evaluate them as they need to be, speak to the staff, check the food, fridge, medications, cages, etc. There has been several Manatees that have died, investigate conditions.

Your attention to this matter is greatly appreciated.

Respectfully,

(b) (6), (b) (7)(C), (b) (7)(D)

A large black rectangular redaction box covers the signature and any text that might have been below it.

Sent from my iPhone

Sent from my iPhone

**ANIMAL WELFARE COMPLAINT**

Complaint No.	Date Entered	Received By
AC17-169	27-Dec-16	R. Smith
Referred To	Reply Due	
Gaj/Navarro	28-Jan-17	

Facility or Person Complaint Filed Against

Name	Customer/License/Registration No.		
Zoological DE P.R. at Mayaguez	3252/94-C-0114		
Address			
Carretera 108 Interior Bo. Miradero			
City	State	Zip	Phone No
Mayaguez	PR	00681	(787) 834-8110

Complainant

Name	Organization		
Susan Soltero			
Address			
City	State	Zip	Phone No./Email address
			susansoltero (b) (6)

How was complaint received?
email

Details of Complaint: SEE ATTACHED

Results:

Application packet provided? Yes ☐ No ☐

INSPECTOR

DATE

REVIEWED BY

DATE

Sent from my iPhone

Begin forwarded message:

From: "Soltero, Fred V - APHIS" <Fred.V.Soltero@aphis.usda.gov>
Date: December 26, 2016 at 4:14:56 PM AST
To: "Navarro, Luis A - APHIS" <Luis.A.Navarro@aphis.usda.gov>
Subject: FW: Carta a APHIS USDA en EU

fyi

From: Susan Soltero [mailto:susansoltero (b) (6)]
Sent: Monday, December 26, 2016 1:18 PM
To: Soltero, Fred V - APHIS <Fred.V.Soltero@aphis.usda.gov>
Subject: Carta a APHIS USDA en EU

To whom it may concern:

I am an Emmy Award winning reporter from San Juan, Puerto Rico. A confidential informant told me that lion cubs were regularly euthanized at the Juan A. Rivero Zoologico de Puerto Rico in Mayaguez. I called the zoo curator and veterinarian and he confirmed the information saying he has done it for years every time the lionesses had cubs, explaining it was the unwritten policy of the American Association of Zoo Veterinarians, adding that there was no place to place them as the reason for the policy, among other things.

When I learned that another cub had been born and in an effort to find an alternative to the euthanization of healthy cubs, I made the story public in my radio program and on the internet.

<https://www.facebook.com/231464160199458/photos/pcb.1406711792674683/1406711766008019/?type=3&theater>
<https://www.facebook.com/events/1822288714649667/>

45 minutes into the program:

<http://wqbsradio.com/2016/12/20/con-los-pies-en-la-tierra-20122016/>

To my dismay due to public pressure, the latest cub was separated from the pack with a lioness employees weren't sure was the mother and left unattended for two days. The cub obviously died of starvation and the zoo said it was due to the fact the mother rejected him. I believe this act is in violation of the Animal Welfare Act. No newborn mammal should be left unattended. To make matters worse, the zoo administration began denying that they regularly euthanized animals which is a lie.

Finally, the zoo curator was interviewed in a local prime time program and nervously admitted he'd euthanized two, but failed to provide the reporter with any documentation of the lions and euthanizations or health reports and admitted of disposing the lions in a ravine, which seems to me a violation of sanitary laws.

From 2:30 to 6:30

<https://www.youtube.com/watch?v=DSiG-jcAb9Y&feature=youtu.be>

I have information of other sick animals that are not being attended. I would like to formally request an investigation of a violation of the Animal Welfare Act against the zoo and the city of Mayaguez which administers the zoo.

If you have any questions, please do not hesitate to contact me.

Susan Soltero

Smith, RaNeshia - APHIS

From: Gerkin, Teany D - APHIS
Sent: Tuesday, December 27, 2016 9:23 AM
To: Smith, RaNeshia - APHIS
Cc: Goldentyer, Betty J - APHIS; Stokes, William S - APHIS; Navarro, Luis A - APHIS; Gaj, Gregory S - APHIS; Nowakowski, Craig A - APHIS; Petervary, Nicolette - APHIS
Subject: RE: Carta a APHIS USDA en EU

Hi RaNeshia,

Can you please log the following complaint below and assign to Dr. Navarro. Please, let me know if you need any assistance.

Best Regards,

Teany D. Gerkin
Program Support Specialist
Eastern Region USDA/APHIS/Animal Care
920 Main Campus Drive, Suite 200
Raleigh, NC 27606
919-855-7116 (Work)
919-855-7123 (fax)
TEANY.D.GERKIN@APHIS.USDA.GOV

[Join the Animal Care Stakeholder Registry and receive emails on topics of interest](#)

From: Gaj, Gregory S - APHIS
Sent: Tuesday, December 27, 2016 8:37 AM
To: Gerkin, Teany D - APHIS <Teany.D.Gerkin@aphis.usda.gov>; Nowakowski, Craig A - APHIS <Craig.A.Nowakowski@aphis.usda.gov>; Petervary, Nicolette - APHIS <Nicolette.Petervary@aphis.usda.gov>
Cc: Goldentyer, Betty J - APHIS <Betty.J.Goldentyer@aphis.usda.gov>; Stokes, William S - APHIS <William.S.Stokes@aphis.usda.gov>; Navarro, Luis A - APHIS <Luis.A.Navarro@aphis.usda.gov>
Subject: FW: Carta a APHIS USDA en EU

Good morning,

Would someone log this in as a complaint on the Mayaguez Zoo and assign to Dr. Navarro. Thanks

Greg

From: Navarro, Luis A - APHIS
Sent: Monday, December 26, 2016 9:28 PM
To: Gaj, Gregory S - APHIS <Gregory.S.Gaj@aphis.usda.gov>
Cc: Brandes, Robert L - APHIS <Robert.L.Brandes@aphis.usda.gov>
Subject: Fwd: Carta a APHIS USDA en EU



USDA, APHIS, Animal Care



AUG 26 2013

ANIMAL WELFARE COMPLAINT

Complaint No. E13-250	Date Entered 2 August 2013	Received By J Meek
Referred To Navarro/Gaj	Reply Due 3 September 2013	

Facility or Person Complaint Filed Against

Name Zoological De. PR at Mayaguez		Customer/License/Registration No. 3252/94-C-0114	
Address PO Box 1085			
City Mayaguez	State PR	Zip 00680	Phone No 787-832-6330

Complainant

Name (b) (6), (b) (7)(C), (b) (7)(D)		Organization HSUS	
Address			
City	State	Zip	Phone No./Email address (b) (6), (b) (7)(C), (b) (7)(D)

How was complaint received? e mail

Forward response to FOIA: Yes ☐ No ☒

Details of Complaint: see attached complaint and photo. Additional information received on 8/7/13.

Results: On August 12, 2013, I visited the Mayaguez Zoo in PR to conduct a routine inspection and verify a complaint. The first animals that I inspected based on the complaint were the Lions. The female lions were in good health and had good muscle mass. The 2 male lions had decreased muscle mass and appeared underweight. The attending veterinarian told me that females were in heat and that the 2 males were not eating. They were all together but after the press release the males were separated. The Tigers had decrease muscle mass and appeared underweight and I could observed the bones of the hip area, ribs, shoulder blades and vertebral column. I asked the AV about their condition and he replied that one of the tigers had thyroid issues but the other one he didn't have a clue. I asked if blood test had been done and he said "no". I asked if fecal exams had been done and he told me that they were done. I asked if the animals weight had been assessed lately and he replied that they didn't have a scale at the moment. The cougar appeared to be in good shape with the exception of the older male that had decreased muscle mass but was alert and active. No follow up test for thyroid issues were done and no blood test to determine any underlying cause of weight loss was performed in the 2nd tiger.

The diet for all cats consisted of commercial Nebraska meat rolls and 20 lbs a day per animal is fed. Vitamins are supplemented in the diet. Based on my findings I concluded that there is deficient veterinary care.

Application packet provided? Yes ☐ No ☒

(b) (6), (b) (7)(C)

INSPECTOR

Dr. Luis A. Navarro, VMD

DATE

8-21-2013

REVIEWED BY

Gregory S. Gaj, SACS

DATE

21-Aug-13

-----Original Message-----

From: (b) (6), (b) (7)(C), (b) (7)(D)

Sent: Thursday, August 01, 2013 4:32 PM

To: Willems, Robert A - APHIS

Subject: From HSUS: emaciated big cats at Mayaguez Zoo

Dear Dr. Willems, we're receiving complaints about the Mayaguez Zoo in Puerto Rico (94-C-0114). Apparently the local news ran a story yesterday that featured some recent photos showing emaciated big cats. The zoo's vet reportedly claimed the lioness has a stomach flu and the male lions are fighting, which is why they have wounds and missing fur. This facility has a number of repeat non-compliant items and received an official warning last September. Could the USDA look into the conditions and pursue aggressive enforcement of the Animal Welfare Act? Based on these photos, immediate confiscation may be warranted.

<https://www.facebook.com/pages/Fanaticos-de-los-Animales/244757218905350>

[cid:image001.png@01CE8ECA.7A213E20]



United States
Department of
Agriculture

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Programs

Animal and Plant
Health Inspection
Services

Animal Care

920 Main Campus Drive
Suite 200
Raleigh, NC 27606

Tel No. 919-855-7100
Fax No. 919-855-7123

(b) (7)(D)
(b) (6), (b) (7)(C), (b) (7)(D)

2 August 2013

Dear (b) (6), (b) (7)(C), (b) (7)(D)

Thank you for your e mail of 1 August 2013 concerning Zoological Department of PR at Mayaguez. Your concern has been issued number E13-250. If you wish to know the results of our findings, you can do so one of two ways:

1. Inspection reports for licensees are now available on our website after a 21 day mandatory holding period. You may view or retrieve the reports at: <http://acisearch.aphis.usda.gov/LPASearch/faces/Warning.jspx>.
2. If you wish to request more than inspection reports, or request the results of a complaint on a class Research Facility, you must submit a request, in writing, to our Freedom of Information Act office, using one of the following methods.

1. Email: foia.officer@aphis.usda.gov
2. Fax: 301-734-5941
3. US Mail: USDA, APHIS, FOIA
4700 River Road, Unit 50
Riverdale, MD 20723

Depending on the circumstances of the situation, please allow us enough time (30 to 60 days) to thoroughly investigate your concerns.

Animal Care is the division of the U.S. Department of Agriculture (USDA) that is responsible for the enforcement of the Animal Welfare Act. The Act provides minimum standards for the humane care and use of animals at USDA licensed or registered facilities.

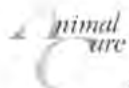
Animal Care inspectors conduct routine unannounced inspections at all USDA licensed and registered facilities to ensure that they are meeting or exceeding these minimum standards. Our inspectors also conduct searches for unlicensed facilities conducting regulated activities. We perform inspections and searches when necessary in response to valid concerns and complaints received from the public to ensure the well-being of the animals and compliance with the law. If violations are found, enforcement action appropriate for the circumstances will be initiated.

Please be assured that we will look into your concerns and take appropriate action if necessary.

Thank you for your interest in the welfare of these animals.

Sincerely,

Elizabeth Goldentyer, D.V.M.
Regional Director – Animal Care
Eastern Region



Animal Care is a part of the Department of Agriculture's Animal and Plant Health Inspection Service.

An Equal Opportunity Provider and Employer

17-04620_000345

E13-250

From: (b) (6), (b) (7)(C), (b) (7)(D)

Sent: Tuesday, August 06, 2013 3:10 PM

To: Betty.J.Goldentyer@usda.gov; ACE

Cc: DanandGiGi

Subject: : Mayaguez zoo animal abuse

Dear Sir/Madam,

I have just been informed that the Channel 7 news (ABC) in Puerto Rico has aired this story regarding the starvation and mistreatment of the animals at the Mayaguez Zoo in Mayaguez, Puerto Rico. Below is my email to PETA and below that are the disturbing pictures taken of these starving animals at the Mayaguez Zoo. I am filing a formal complaint against the Mayaguez Zoo for unethical treatment of animals held in captivity. Please feel free to email for further information.

Sincerely,

(b) (6), (b) (7)(C), (b) (7)(D)

----- Forwarded Message -----

From: (b) (6), (b) (7)(C), (b) (7)(D)

To: (b) (6), (b) (7)(C), (b) (7)(D)

Sent: Tuesday, August 6, 2013 12:20 PM

Subject: Mayaguez zoo abuse

(b) (6), (b) (7)(C), (b) (7)(D)

This is what has been posted a second time. I have just broken my foot and am limited to computer access. Please...can this be passed to several different agencies to get proactive on this. The last picture is of the lion. These photos were shared by the person who took them, (b) (6), (b) (7)(C), (b) (7)(D). I can only do so much at this point and I am saddened by the people who are not willing to get involved in this.

Thank you.

(b) (6), (b) (7)(C), (b) (7)(D)

ARF | Animal Rescue Foundation of Rincon Puerto Rico shared (b) (6), (b) (7)(C), (b) (7)(D) photo.

ARF has been notified of this situation but we don't have a lot of details. Anyone have more information. Here is what we were told ... "The animals in the Mayaguez Zoo are reported as STARVING! Just look at the lion, the listless emaciated king of the jungle. August 16 there is a protest against the neglect and abuse the animals are suffering there."



(b) (6), (b) (7)(C), (b) (7)(D)

7 August 2013

United States
Department of
Agriculture

Marketing and
Regulatory
Programs

Animal and Plant
Health Inspection
Services

Animal Care

920 Main Campus Drive
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Tel No. 919-855-7100
Fax No. 919-855-7123

Dear (b) (6), (b) (7)(C), (b) (7)(D)

Thank you for your e mail of 6 August 2013 concerning Zoological Department of PR at Mayaguez. Your concern has been issued number E13-250. If you wish to know the results of our findings, you can do so one of two ways:

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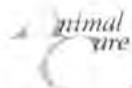
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Sincerely,

Elizabeth Goldentyer, DVM
Regional Director – Animal Care
Eastern Region



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17-04620_000347